

REBATE AMOUNT

ELIGIBLE MODELS

\$20

CCF05A10A

\$30

CCF06A10A
CCF08A10A
CCF10A10A
CCF12A10A
CCW06B10A
CCW08B10A
CCW10B10A
CCW12B10A
CEW08B11A
CEW12B33A
CP06G10B
CP08G10B
CP10G10B
CP12G10B
EP08G11B
EP12G33B
P08SA
P10SA

\$40

P12SA

\$50

CCW15B10A
CCW18B30A
CCW24B30A
CEW18B33A
CEW24B33A
CP15G10B
CP18G10B
CP24G10B
EP18G33B
EP24G33B
ZCP12DA
ZHP14DA

Thank you for your purchase of a Friedrich air conditioner. If you have purchased one of the models listed here, you may qualify for a **\$20-\$50 manufacturer rebate**.

To be eligible, you must have purchased the unit from an Authorized Appliance Dealer* between March 1 and August 31, 2020. To find an Authorized Appliance Dealer near you, or to confirm that your purchase meets this qualification, please visit www.friedrich.com, click on 'CONSUMER' - 'WHERE TO BUY' and search by address, city/state or zip code.

Use the online submission to get your rebate!

Applying is easy as 1-2-3. Apply online – confirmation & receipt – get paid!

- To apply, go to www.friedrich.com/rebates/ and click the 'Submit your Rebate'. You will be asked for the following information:
 - Purchase date
 - The Authorized Appliance Dealer where you purchased your unit. Please note, the Dealer name you select must match the dealer on your sales receipt.
 - Model number
 - Serial number** This information is critical when applying for your rebate. Please see details below on where to locate the serial number on your unit.
 - Mailing & contact information

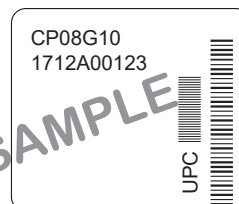
Once you have entered all the necessary information, click 'Apply for Rebate'.
- Fill-out the online rebate submission form and select how you would like to submit your receipt:
 - Online: Upload your receipt (JPG, PNG, GIF, or PDF)
 - Mail in: Mail in a copy of the sales receipt along with a copy of your email confirmation to Friedrich Air Conditioning 10001 Reunion Place, San Antonio, TX 78216.
 - Email a photo or copy of the sales receipt to rebate@friedrich.com

These must be received in order to finalize your rebate claim and they must be postmarked no later than September 30, 2020.
- Upon review & acceptance of your submission, we'll mail you a check. Please allow 6-8 weeks for payment from the time we receive your confirmation and sales receipt.

*Purchases made from an Authorized HVAC Distributor, Parts Dealer, Service & Repair or Manufacturer's Rep Firm DO NOT qualify for a rebate.

** The serial number will be either four letters followed by five numbers (ABCZ87654); or four numbers, one letter, and five numbers (1712A00123), and can be found on the UPC Label on the box/carton your unit came in. You will also have the option of taking a photo of the barcode with your mobile device. You can also find it behind the filter of the unit on a barcode label. If you are unable to locate your UPC label following a thru-the-wall installation, you can email a photo of your receipt and a separate photo of the unit installed in the wall to rebate@friedrich.com

SAMPLE CARTON LABELS:



SAMPLE BARCODE LABELS:





FRIEDRICH
1883

P 210-546-0500

10001 Reunion Place
Suite 500
San Antonio, TX 78216

friedrich.com

June 17, 2020

Reference: Rebate submission- Chill Premier and Uni-Fit

The identification tag for model families CCW, CEW, CCF, UCT, and UET can be located on the right side of the unit or on the box the unit was purchased in. We recommend that the model and serial information be recorded prior to installation and stored with the manual for future reference. We understand that it may be difficult to locate the model and serial number following thru-the wall installations. If you are unable to locate the model and serial number of your air conditioner following a thru-the-wall installation, you can e-mail a photo of your receipt and a separate photo of the unit installed in the wall to rebate@friedrich.com.

Regards,

Brittany Calderon
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bcalderson@friedrich.com



FRIEDRICH

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SERVICE BULLETIN

Technical Management Group

Date:	06-11-2020		
Document Number:	TM-RAC-002		
BULLETIN TYPE:	INTERNAL AND EXTERNAL	Subject:	SERIAL NUMBER LOCATION
PRODUCTS AFFECTED:	CHILL PREMIERE / UNI-FIT	Author:	TECHNICAL MANAGEMENT

ISSUE:

Model families CCW, CCF, UCT, and UET, have their unit identification tag and bar code label located on the right side of the unit.

When looking to acquire the unit information by these identification tags for CCF, UCT, UET:

The unit requires temporary removal from the sleeve, or temporary removal from the window.

When looking to acquire the unit information by these identification tags for CCW:

The unit's information on the data is on the sleeve. Before installation, the serial number must be recorded by marking the model and serial on the unit front of the unit or saving the model and serial information from the box and storing it with the customer's operation manual. The model and serial information can also be recorded on the bill of sale or customer receipt.

RECOMMENDED ACTION:

BEFORE INSTALLATION:

The serial number must be recorded by marking the model and serial on the unit front of the unit or saving the model and serial information from the box and storing it with the customer's operation manual. The model and serial information can also be recorded on the bill of sale or customer receipt.

WHEN SERVICING:

The CCF, UCT, UET, the unit information can be obtained when the unit is pulled from the sleeve. The CCW information must be recorded before the sleeve is installed.

CCW TAG LOCATION:



UNI-FIT TAG LOCATION:

