



## Portable Air Conditioner Use and Care Guide

For questions about features, operation/performance,  
parts, or service, call: 1-800-207-1156.  
In Canada, for assistance, installation, or service,  
call: 1-800-207-1156.

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## Climatiseur Guide d'utilisation et d'entretien

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## Acondicionador de Aire para Manual de uso y cuidado

Si tiene preguntas respect o a las características,  
funcionamiento, rendimiento, partes, o servicio técnico,  
llame al: 1-800-207-1156

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Models/Modèles/Modelos:  
WHNP121AW / WHNP141AW

# AIR CONDITIONER SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

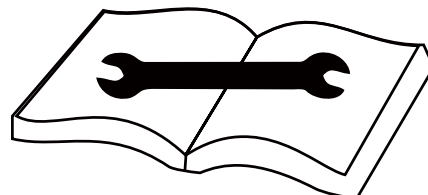
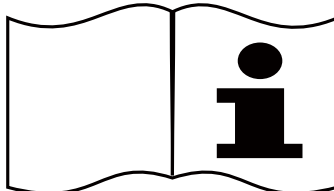
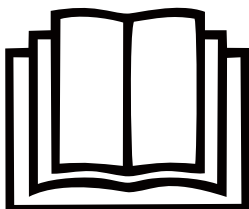
**! DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

**! WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electrical shock or injury when using your air conditioner, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use an extension cord.
- Unplug air conditioner before servicing.
- Use two or more people to move and install air conditioner.
- If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations.

**SAVE THESE INSTRUCTIONS**

## INTRODUCTION TO R32 REFRIGERANT

The refrigerants used in our air conditioners are environmentally safe hydrocarbons. This kind of refrigerant is odorless and combustible, meaning it can burn and explode under certain circumstances. However, there is no danger of burning or exploding if you comply with the below table when installing your air conditioner in a room with an appropriate area and use it correctly.

Compared to ordinary refrigerants, Refrigerant R32 is environmentally friendly, does not destroy the ozone, and has a very little value of greenhouse effect.

### Room area requirements for air conditioner with Refrigerant R32

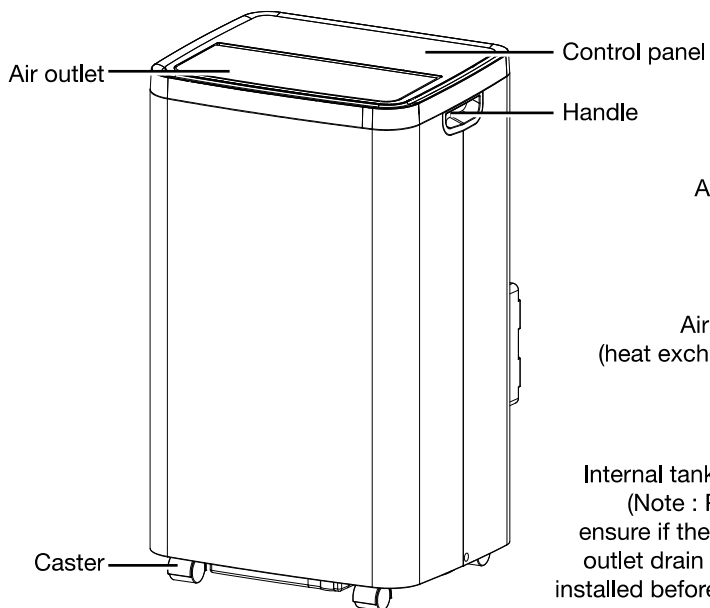
Refrigerant	Capacity(Btu)	Room Area
R32	≤9K/12K	23m <sup>2</sup> (250sq.ft)/ 37m <sup>2</sup> (400sq.ft)
	≤18K	65m <sup>2</sup> (700sq.ft)
	≤24K	93m <sup>2</sup> (1000sq.ft)

#### WARNING

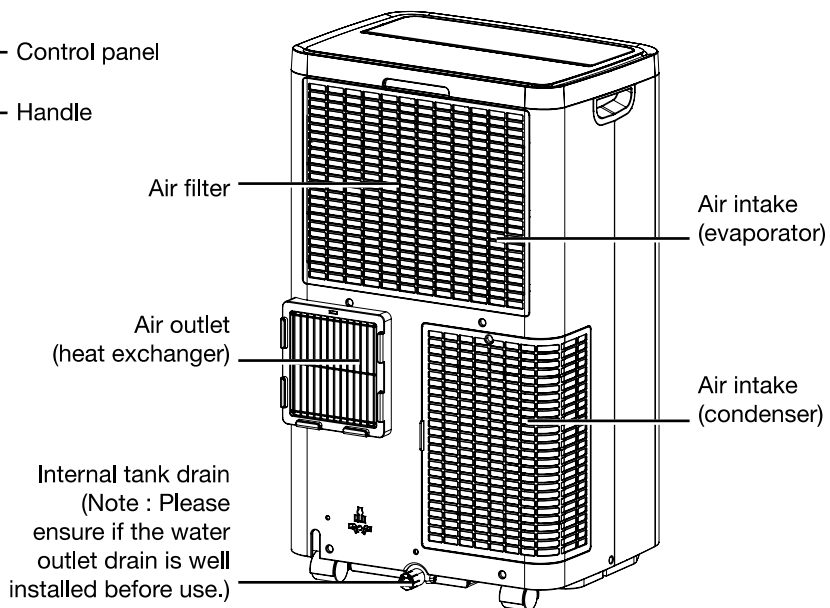
- Please read the manual before installation, operation, and maintenance.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- Do not pierce or burn the appliance.
- The appliance must be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance) and ignition sources (for example: an operating electric heater) close to the appliance.
- Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation Manual provided by the corresponding manufacturer and any non-professional is prohibited to maintain the air conditioner.
- It is necessary to clear away the refrigerant in the system before maintaining or scrapping an air conditioner. Be aware the refrigerant may not contain an odor and is flammable.
- Unit operation limits: 61°F-95°F / 30%-80%RH (Cooling).
- Keep ventilation openings clear of any obstruction.
- Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which monitors their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.

# PARTS AND FEATURES

Front View

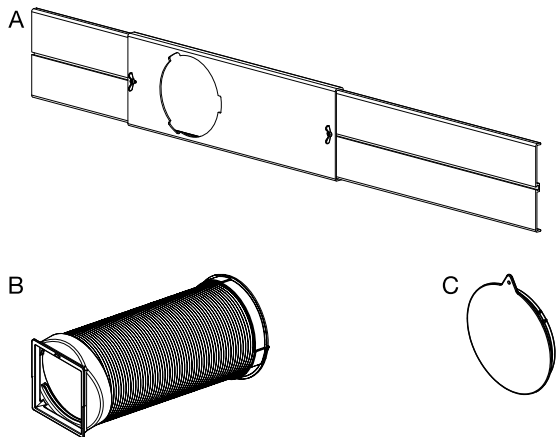


Back View



## Installation Parts Supplied

Check that all parts are included in parts package.



- A. Window insert panel (1)
- B. Flexible vent hose assembly (1)
- C. Window panel cover (1)

## Electrical Requirements

### ⚠ WARNING



#### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

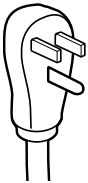
**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

The electrical ratings for your air conditioner are listed on the model and serial number label. The model and serial number label is located on the side of the air conditioner cabinet.

Wiring diagram affixed inside the rear panel.

## Electrical Requirements



- 115-volt (103.5 min. - 126.5 max.)
- 0-12 A
- 15-amp time-delay fuse or circuit-breaker
- If there is a "Single Circuit Only" label on the unit, use on a dedicated single-outlet circuit only. If a dedicated single-outlet circuit is not available, then it is the customer's responsibility to have a single-outlet circuit installed by a qualified electrician.
- If there is no "Single Circuit Only" label on the unit, the unit may be used on any branch circuit of correct voltage and adequate current protection rating.

## Recommended Grounding Method

This air conditioner must be grounded. This air conditioner is equipped with a power supply cord having a grounded 3-prong plug. To minimize possible shock hazard, the cord must be plugged into a mating, grounded 3-prong outlet, grounded in accordance with all local codes and ordinances. If a mating outlet is not available, it is the customer's responsibility to have a properly grounded 3-prong outlet installed by a qualified electrical installer. It is the customer's responsibility:

- To contact a qualified electrical installer.
- To assure that the electrical installation is adequate and in conformance with National Electrical Code, ANSI/NFPA 70 - latest edition, and all local codes and ordinances.

Copies of the standards listed may be obtained from:

National Fire Protection Association  
1 Batterymarch Park  
Quincy, MA 02269

## Power Supply Cord

**NOTE:** Your air conditioner's power supply cord may differ from the one shown. This portable air conditioner is equipped with a power supply cord required by UL. This power supply cord contains state-of-the-art electronics that sense leakage current. If the cord is crushed, the electronics detect leakage current and power will be disconnected in a fraction of a second.

### ⚠ WARNING



#### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

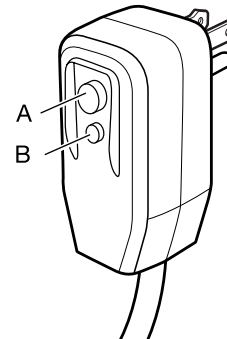
**Failure to follow these instructions can result in death, fire, or electrical shock.**

### To test your power supply cord:

1. Plug power supply cord into a grounded 3-prong outlet.
2. Press RESET (on some models, a green light will turn on).
3. Press TEST.
4. Press and release RESET.  
The power supply cord is ready for operation.

A. Test button

B. Reset button



### NOTES:

- The reset button must be pushed in for proper operation.
- The power supply cord must be replaced if it fails to trip when the test button is pressed or fails to reset.
- Do not use the power supply cord as an off/on switch. The power supply cord is designed as a protective device.
- A damaged power supply cord must be replaced with a new power supply cord obtained from the product manufacturer and must not be repaired.
- The power supply cord contains no user serviceable parts. Opening the tamper-resistant case voids all warranty and performance claims.

# INSTALLATION INSTRUCTIONS

## Prepare Air Conditioner for Installation

### **⚠ WARNING**

#### **Excessive Weight Hazard**

Use two or more people to move and install air conditioner.

Failure to do so can result in back or other injury.

#### **Remove Packaging Materials:**

- Handle the air conditioner gently while unpacking the unit.
- Remove the carton top and lift the air conditioner from the base pad.
- Remove tape and glue residue from surfaces before turning on the air conditioner. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with a damp cloth and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your air conditioner.
- Be sure to check all packing materials for parts before discarding.
- Dispose of/recycle packaging materials in an appropriate way.

## Installation distance

At least 19.7" (50 cm) air space between front/left/right/top sides of portable air conditioner and adjacent obstacle and at least 31.5" (80 cm) air space between rear side of portable air conditioner and adjacent obstacle should be maintained during normal operation.

## Window Opening Requirements

This air conditioner may be used with standard double-hung windows and with vertical sliding windows.

#### **Double-Hung Window Opening Measurements:**

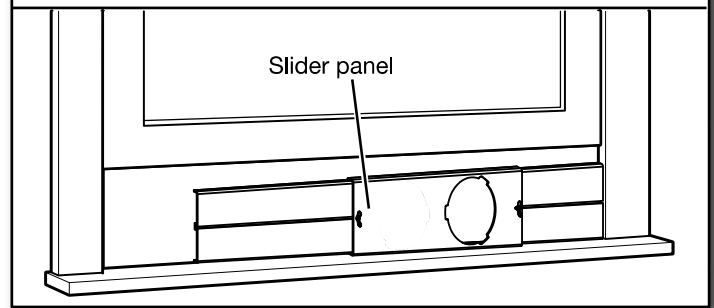
- 20" (50.5 cm) minimum to 47" (119 cm) maximum opening width
- 6.3" (16.1 cm) minimum opening height

#### **Vertical Sliding Window Opening Measurements:**

- 6.3" (16.1 cm) minimum opening width.
- 20" (50.5 cm) minimum to 47" (119 cm) maximum opening height

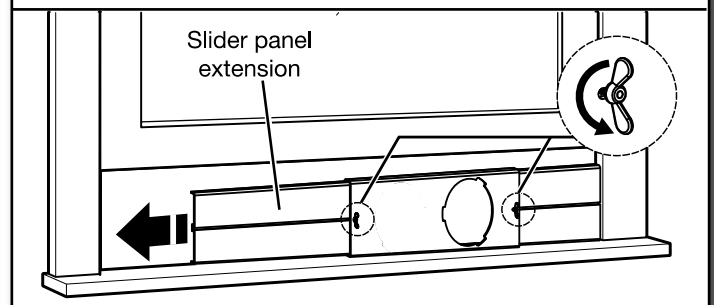
## Install Window Slider Panel

### **1. Position slider panel in window**



Position the window slider panel in the window opening.

### **2. Extend and secure slider panel**



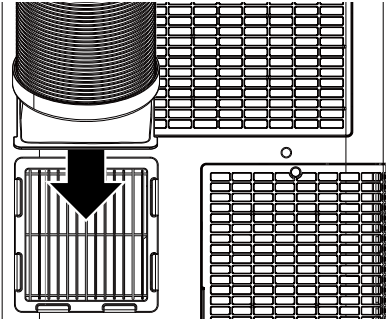
Extend the slider panel extension until it fills the window opening. Be sure the vent opening in the slider panel is not covered.

**If the window is too narrow to fit the slider panel without blocking the vent opening:**

1. Remove the slider panel extension from the slider panel.
2. Using a hand saw, cut the slider panel extension to fit the window opening. Leave as much panel as possible without covering the vent opening in the slider panel.
3. Slide the slider panel extension back into the slider panel.

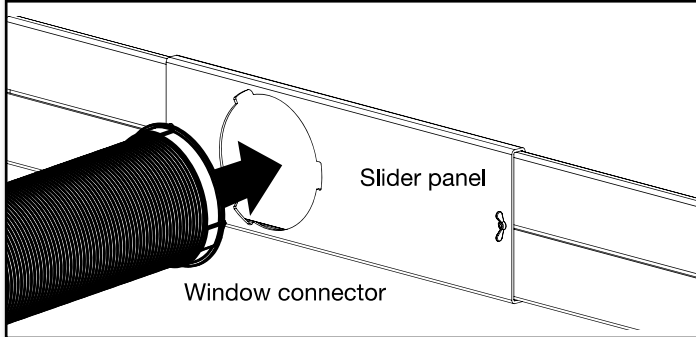
## Assemble Vent Hose

### 1. Attach vent hose to air conditioner



Insert the square connector of the vent hose into the exhaust port on the back of the air conditioner.

### 2. Attach vent hose to slider panel



Position the air conditioner in the desired location.

Extend the vent hose enough to reach from the air conditioner to the window. Be sure there are no sharp bends or kinks in the hose.

Press the window connector end of the vent hose into the opening on the slider panel as shown. Turn counterclockwise to lock into place.

When removing the portable air conditioner for storage, the slider panel may be left in place. Simply place the cover (C) to cover the hole on the slider panel.

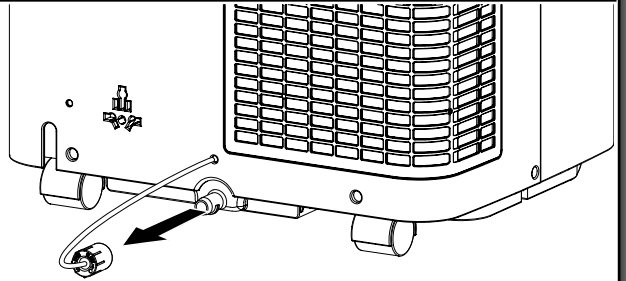
## Drain Hose Connection (optional)

The drain hose (inside dia. 0.51 inches (13mm), not included) must be installed during dehumidifier mode.

In cooling mode, when the surrounding humidity is high, water may not fully evaporate. It will therefore be necessary to drain excess water from the internal tank of the unit, and continuous drainage is recommended.

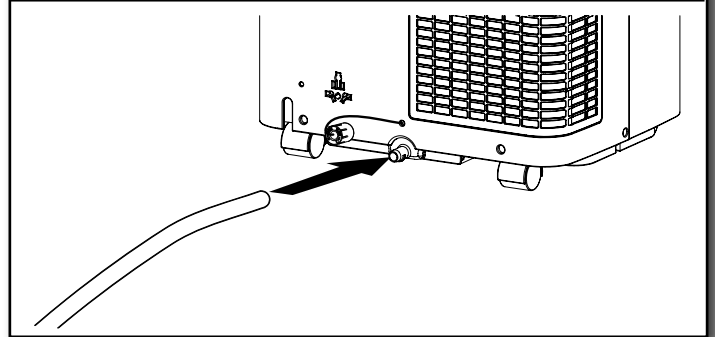
The drain hose must be below the drain port on the back of the air conditioner.

### 1. Remove drain fitting plug



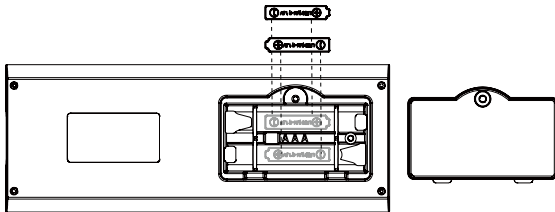
Turn the drain port retainer plug counterclockwise to remove, then pull out the rubber drain plug.

### 2. Install drain hose



Insert the drain hose into the drain fitting on the air conditioner. Insert the other end of the drain hose into a floor drain or other suitable drain.

## Installing/replacing the batteries in the remote



**NOTE:** The remote uses two AAA 1.5 V batteries (included). Replace batteries when the battery indicator in the upper right corner of the remote display is empty.

### To remove the batteries:

Remove safety screw and the battery compartment cover, then remove the batteries.

### To reinstall the batteries:

Place the batteries into the battery compartment as shown, then reinstall the cover and safety screw.

### NOTE:

- Do not drop the remote control; this may damage the remote control.
- Remove the batteries if the remote control is not used for a month or longer.
- Dispose of used batteries responsibly.

## Electrical Connection

### ⚠ WARNING



### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

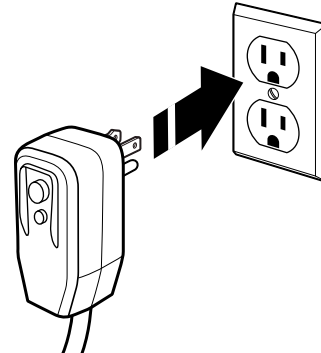
Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

## 1. Plug into grounded 3-prong outlet

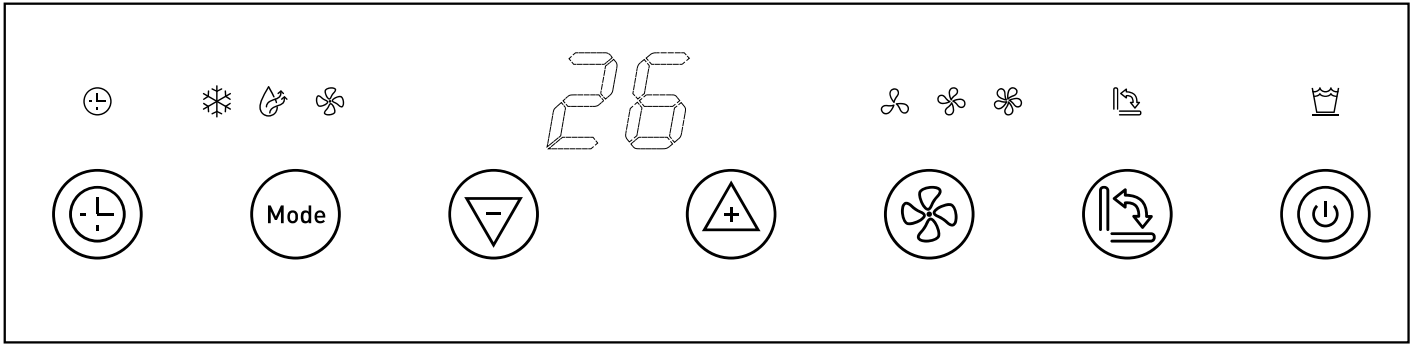


Plug into a grounded 3-prong outlet.

Press the RESET button on the power supply cord.  
See "Electrical Requirements."



# USING YOUR AIR CONDITIONER



Appearance may vary.

## Turning the Air Conditoner ON or OFF

Press POWER to turn the air conditioner on or off.

### IMPORTANT:

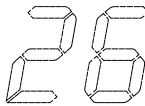
If you turn off the air conditioner, wait at least 3 minutes before turning it back on. This prevents the air conditioner from blowing a fuse or tripping a circuit breaker.

**NOTE:** In the event of a power failure, your air conditioner will operate at the previous settings when the power is restored.



## Display

During normal operation, display will show the current room temperature. When the TEMP/ TIME - and + buttons are pressed, the unit will display the set temperature or delay time.



## Selecting the Mode

The Mode button has 3 settings:

- Cool
- Dehumidify
- Fan



Press the MODE button until the indicator light above the desired setting is lit.

## Cooling ( ❄ ) Mode

In Cooling mode, the air conditioner cools air from the room and vents hot air to the outdoors through the vent hose. Adjust fan speed and the temperature setting to fit your desired comfort level. Temperature setting range is 61°F-89°F.

**IMPORTANT:** The vent hose must exhaust to the outdoors when using Cooling mode.

## Dehumidify ( 💧 ) Mode

Air is dehumidified as it passes through the unit, without being in full cooling mode. If room temperature is higher than 77 °F, fan speed can be adjusted; otherwise fan speed is fixed to "low".

**IMPORTANT:** The vent hose must exhaust to the outdoors when using Dehumidify mode. Continuous drainage is then necessary.

## Fan ( 🌀 ) Mode

In this mode, only the fan will run. Air is circulated through the room with no cooling.

**NOTE:** The air conditioner does not need to be vented to the outdoors in Fan mode.

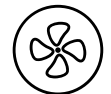
## Selecting the Fan Speed

The Fan Speed has 3 settings:

- Low ( 🌀 )
- Medium ( 🌀 )
- High ( 🌀 )



Press the SPEED button until the indicator light above the desired setting is lit.



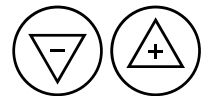
## Adjusting the Temperature

Used for adjusting the thermostat.

The default display is room temperature.

In cooling mode, when " + " or " - " button is pressed, the set temperature is displayed and may be adjusted. After a few seconds the display will revert back to room temperature.

**NOTE:** Temperature may only be adjusted in Cooling mode.



## Switching between Fahrenheit and Celsius:

Press both + and - buttons at the same time to toggle the displayed units between °F and °C.

---

## Using the Timer

### Auto Shut-Off

You can set the air conditioner to shut off automatically after a set number of hours, up to 24 hours.



#### To set Auto Shut-Off:

1. With the air conditioner in running mode, press TIMER.
2. Use the TEMP/TIME - and + buttons select number of hours, up to 24 hours.
3. After the set time, the air conditioner will turn off automatically.

### Auto Start

You can set the air conditioner with the Timer to start automatically after a set number of hours.

1. With the air conditioner OFF, press TIMER.
2. Use the TEMP/TIME - and + buttons to select the number of hours before the air conditioner should turn on, up to 24 hours. The Timer indicator light will remain lit to let you know the timer is set.
3. After the set time, the air conditioner will start automatically in Cooling mode with the last temperature and fan settings used.

---

## Auto Swing

The SWING button moves the grille flap, evenly distributing the air into the room.



When the SWING button is pressed, the flap will begin to move up and down alternatively.

If pressed again, the flap will be locked into its current position. When the button is next pressed, the flap will start to move up and down again.



**NOTE:** in order to avoid damaging the internal mechanisms, the flap must not be moved manually.

---

## Other Functions

### BUCKET FULL ( ) Indicator

This air conditioner has an internal tank to hold accumulated water from the condenser. Normally, this water is evaporated and exhausted to the outside. However, in periods of high humidity, the internal tank may become full. If this happens, the Bucket Full indicator will be lit and the air conditioner will turn off until the internal tank is emptied. See "Care and Cleaning".

---

## Normal Operating Sounds

When your air conditioner is operating normally, you may hear sounds such as:

- Droplets of water hitting the condenser, causing a pinging or clicking sound. The water droplets help cool the condenser.
- Air movement from the fan.
- Clicks from the thermostat cycle.
- Vibrations or noise due to poor wall or window construction.
- A high-pitched hum or pulsating noise caused by the modern high-efficiency compressor cycling on and off.

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## Using the Remote Control

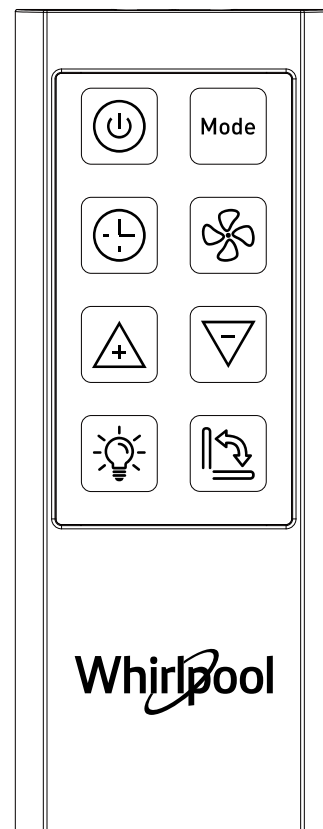
The remote control allows you to turn the air conditioner on and off, as well as select the Mode, Fan Speed, Auto Swing and set the temperature and timer using the same method as the control panel.

Additional functions are only available through the remote.

### Display ( ) Control

Press this button to turn the top panel lights on and off.

**NOTE:** Remote control may vary in appearance.



# CARE AND CLEANING

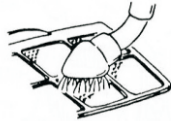
Your new air conditioner is designed to give you many years of dependable service. This section tells you how to clean and care for your air conditioner properly.

## Cleaning the Air Filters

The air filter is removable for easy cleaning. A clean filter helps remove dust, lint, and other particles from the air and is important for best cooling and operating efficiency. Check the filter every 2 weeks to see whether it needs cleaning.

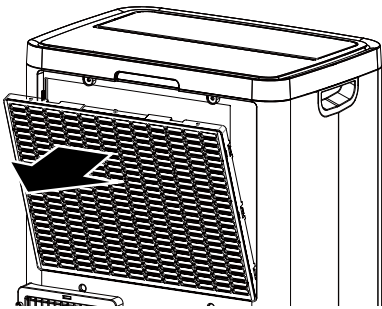
**NOTE:** For best product performance, do not operate the air conditioner without the filter in place.

Use a vacuum cleaner to clean air filter. If the air filter is very dirty, wash it in warm water with a mild detergent.



**NOTE:** Do not wash the air filter in the dishwasher or use any chemical cleaners; it may damage the filter. Air dry the air filter completely before replacing to ensure maximum efficiency.

## Removing the air filter



1. Turn off the air conditioner.
2. Pull the air filter straight out of the air conditioner.

### Reinstalling the air filter:

Insert the tabs on the bottom of the air filter into the slots on the air conditioner, then press the top into place until it clicks to lock.

## Cleaning the Air Conditioner Cabinet

1. Turn off the air conditioner.
2. Wipe the air conditioner cabinet with a soft, damp cloth.
3. Wipe dry with soft cloth.

## Storing the Air Conditioner

### ⚠ WARNING

#### Excessive Weight Hazard

**Use two or more people to move and install air conditioner.**

**Failure to do so can result in back or other injury.**

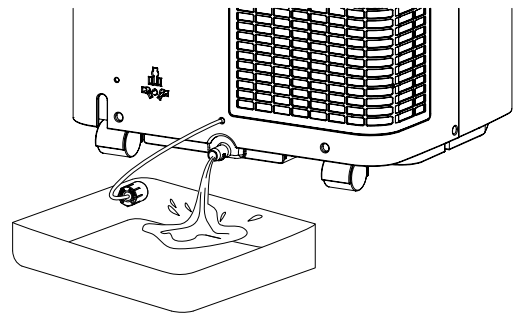
If the air conditioner will not be used for an extended period of time, prepare it for storage with the following steps.

1. Run the air conditioner in Fan mode for a few hours to dry any moisture from the coils.
2. Turn off the air conditioner and unplug it. Remove the batteries from the remote.
3. Remove the drain plug from the internal tank to remove and drain any remaining water from the tank. See "Draining the Internal Tank".
4. Remove, clean, and reinstall the air filter.
5. Remove the air hoses and window slider panel and store them in a safe place.

## Draining the Internal Tank

If the air conditioner turns off and the BUCKET FULL indicator is lit, it is necessary to drain the internal tank before using the air conditioner again.

### Draining the internal tank



1. Turn off and unplug the air conditioner.
2. Place a pan or small bucket under the drain.
3. Remove the drain plug retainer by turning it counterclockwise.
4. Pull out the rubber drain plug.
5. Allow water to drain into pan or bucket.
6. Thread drain plug retainer clockwise onto drain, then tighten hand tight.

# TROUBLESHOOTING

Before calling for service, try the suggestions below to see whether you can solve your problem without outside help.

## Air conditioner will not operate

### **WARNING**



#### **Electrical Shock Hazard**

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

- The power supply cord is unplugged. Plug into a grounded 3-prong outlet. See “Electrical Requirements.”
- The power supply cord has tripped (Reset button has popped out). Press and release RESET to resume operation.
- A household fuse has blown, or circuit breaker has tripped. Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician. See “Electrical Requirements.”
- The Power button has not been pressed. Press POWER.
- The local power has failed. Wait for power to be restored.
- The internal water tank is full. If the “Bucket Full” indicator is lit, empty the internal tank. See “Draining the Internal Tank”.

## Air conditioner blows fuses or trips circuit breakers

- Too many appliances are being used on the same circuit. Unplug or relocate appliances that share the same circuit.
- Time-delay fuse or circuit breaker of the wrong capacity is being used. Replace with a time-delay fuse or circuit breaker of the correct capacity. See “Electrical Requirements.”
- You are trying to restart the air conditioner too soon after turning off the air conditioner. Wait at least 3 minutes after turning off the air conditioner before trying to restart the air conditioner.

## Air conditioner power supply cord trips (Reset button pops out)

- Disturbances in your electrical current can trip the power supply cord (Reset button will pop out). Press and release RESET to resume operation.
- Electrical overload, overheating, a pinched cord, or aging can trip the power supply cord (Reset button will pop out). After correcting the problem, press and release RESET to resume operation.

**NOTE:** A damaged power supply cord must be replaced with a new power supply cord obtained from the product manufacturer and must not be repaired.

## Air conditioner seems to run too much

- The current air conditioner replaced an older model. The use of more efficient components may cause the air conditioner to run longer than an older model, but the total energy consumption will be less. Newer air conditioners do not emit the “blast” of cold air you may be accustomed to from older air conditioners, but this is not an indication of lesser cooling capacity or efficiency. Refer to the efficiency rating (EER) and capacity rating (in BTU/h) marked on the air conditioner.
- The air conditioner is in a heavily occupied room, or heat-producing appliances are in use in the room. Use exhaust vent fans while cooking or bathing and try not to use heat-producing appliances during the hottest part of the day. A higher-capacity air conditioner may be required, depending on the size of the room being cooled.

## Air conditioner cycles on and off too much or does not cool room in cooling mode

- The air conditioner is not properly sized for your room. Check the cooling capabilities of your room air conditioner. Room air conditioners are not designed to cool multiple rooms.
- The filter is dirty or obstructed by debris. Clean the filter.
- There is excessive heat or moisture (open container cooking, showers, etc.) in the room. Use a fan to exhaust heat or moisture from the room. Try not to use heat-producing appliances during the hottest part of the day.
- The air intakes are blocked. Install the air conditioner in a location where the louvers are free from curtains, blinds, furniture, etc.
- The temperature of the room you are trying to cool is extremely hot. Allow extra time for the air conditioner to cool off a very hot room.
- Windows or doors to the outside are open. Close all windows and doors.
- The temperature setting is not set to a cool enough setting. Adjust the temperature to a cooler setting by pressing the DOWN button to reduce the temperature. Set the Fan control to the highest setting.

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## Error codes in display

- If E1 or E2 appears in the display, call for service.

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## Remote control not working

- Check the battery level display on the remote. If necessary, replace the batteries.
- Make sure the remote is pointed at the air conditioner and that nothing is blocking the remote sensor window on the control panel.

## SPECIFICATIONS

Model	WHNP121AW	WHNP141AW
Voltage/Frequency	115V ~ 60Hz	115V ~ 60Hz
Current/Amperage	11.2 A	11.9 A
Cooling Capacity (BTUs/hour)	12,000	14,000
Seasonally Adjusted Cooling Capacity (SACC) (BTUs/hour)	8,300	10,000
Coolant Type	R32	R32
Timer	24-hour	24-hour
Dimensions W x D x H	16.3" x 13.5" x 28.1" 41.4 x 34.3 x 71.4 cm	16.3" x 13.5" x 28.1" 41.4 x 34.3 x 71.4 cm
Weight	65.9 lbs. 29.9 kg	74.5 lbs. 33.8 kg

# ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the delivery date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

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## In the USA

Call XLS Products Customer Service toll free:  
1-800-207-1156.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts.
- Specialized customer assistance.
- Referrals to local dealers, repair parts distributors, and service companies. XLS Products designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

### **For further assistance:**

If you need further assistance, you can write to XLS Products with any questions or concerns at:

XLS Products, Inc.  
Customer Service  
P.O. Box 16262  
Philadelphia, PA 19114-0262

Please include a daytime phone number in your correspondence.

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## In Canada

Call the XLS Products Customer Service toll free:  
1-800-207-1156.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Use and maintenance procedures.
- Accessory and repair parts.
- Referrals to local dealers, repair parts distributors, and service companies. XLS Products designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada.

### **For further assistance:**

If you need further assistance, you can write to XLS Products with any questions or concerns at:

XLS Products, Inc.  
Customer Service  
P.O. Box 16262  
Philadelphia, PA 19114-0262

Please include a daytime phone number in your correspondence.

# XLS PRODUCTS WARRANTY FOR WHIRLPOOL® AIR CONDITIONERS

## ONE YEAR LIMITED WARRANTY

For one year from the date of delivery, when this product is operated and maintained according to instructions attached to or furnished with the product, XLS Products will pay for replacement parts and repair labor to correct defects in materials or workmanship or replace the product at our discretion. Service must be provided by a XLS Products designated service company. This warranty does not cover the air filter.

### ITEMS XLS PRODUCTS WILL NOT PAY FOR

1. Service calls to correct the installation of your product, instruct you how to use your product, to replace house fuses or reset circuit breakers, replace or clean filters, or correct house wiring.
2. Service calls to repair or replace air filters. Those consumable parts are excluded from warranty coverage.
3. Repairs when your product is used for other than normal, single-family household use.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by XLS Products.
5. Replacement parts or repair labor costs for units operated outside the United States or Canada.
6. Pickup and delivery. This product is designed to be repaired in the home.
7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
8. Expenses for travel and transportation for product service in remote locations.
9. The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

### DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. XLS PRODUCTS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized XLS Products dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling XLS Products. In the U.S.A., call 1-800-207-1156. In Canada, call 1-800-207-1156.

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your air conditioner to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Serial number \_\_\_\_\_

Delivery date \_\_\_\_\_