

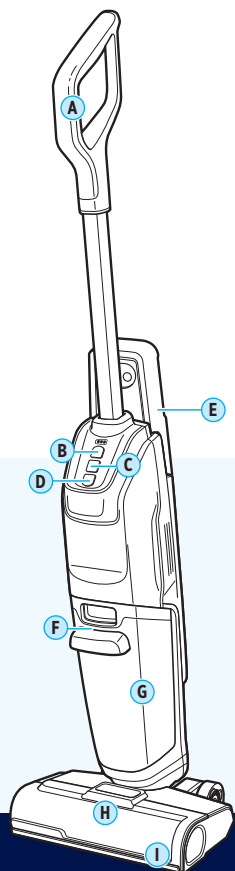


CROSSWAVE® EDGE CORDLESS

CORDLESS ALL-IN-ONE MULTI SURFACE CLEANER

MODELS 4329, 4331 SERIES

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Product Overview

- A. Handle
- B. Power Button
- C. Multi-Surface Button
- D. Clean-out Cycle Button
- E. Clean Water Tank
- F. Dirty Water Tank Release Button
- G. Dirty Water Tank with Filter
- H. Brush Roll Window Release Button
- I. Brush Roll Window



Meet your new BISSELL® product!

Go to support.BISSELL.com for a walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Use indoors only.
- Do not immerse. Use only on hard floor surfaces moistened by the cleaning process.
- Use only cleaning products intended for use with this appliance to prevent internal component damage. See the "Power Mop Mode & Compatible BISSELL® Formulas" section of this guide.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not charge with a damaged charger or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, have it repaired by a qualified technician.
- Do not pull or carry charger by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run appliance over cord. Keep cord, docking station and charger away from heated surfaces.
- Do not unplug the charger by pulling on the cord. To unplug, grasp the charger plug, not the cord.
- Do not handle charger, charger plug, or appliance with wet hands.
- Do not put any object into openings or use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Turn OFF all controls before plugging in or unplugging the charger or appliance.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Risk of injury from moving parts. Brush may start unexpectedly. Turn OFF before cleaning or servicing.
- Turn OFF all controls and disconnect the charger from the electrical outlet before making any adjustments, performing maintenance, troubleshooting, changing accessories, or storing the appliance.
- Recharge appliance only with the charger specified by the manufacturer. A charger suitable for one battery pack type may create a fire risk when used with another.
- Use only with Charger E-TEK, model ZD024A300075US.

- Battery pack, charging port, and charger output are not to be short-circuited.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water. If liquid contacts eyes, seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Always install float before any wet pick-up operation.
- Do not use the appliance if it is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts to ensure product safety is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use or care.
- Unplug charger from electrical socket when not in use and before cleaning, maintaining, or servicing the appliance.
- Keep the temperature between 4–40°C / 40–104°F when charging, storing, or using the unit.
- Do not charge the machine outdoors.
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- This appliance contains non-replaceable batteries.
- Do not incinerate the appliance, even if severely damaged. The batteries can explode in a fire.
- The battery must be removed from the appliance before it is scrapped.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is in use.
- Do not use appliance in enclosed spaces filled with vapors given off by oil-based paint, paint thinner, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic materials (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up hard or sharp objects such as glass, nails, screws, or coins.
- Plastic film can be dangerous. To avoid suffocation, keep away from children.
- Liquid must not be directed towards equipment containing electrical components.
- Prevent unintentional starting. Ensure the switch is in the OFF position before picking up or carrying the appliance.
- To reduce the risk of leakage, do not store where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in the dishwasher.
- Do not expose battery pack or appliance to fire or excessive temperature (above 130°C / 265°F); may cause explosion.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- Keep appliance on a level surface.
- If your appliance has a motorized brush roll, do not leave machine running in the same spot without the handle fully upright.
- Plastic tank are not dishwasher safe. Do not put tanks in dishwasher.
- For additional regulatory information, please visit <http://www.bissell.eu/regulatory>



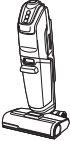


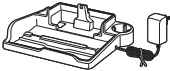

WARNING

This product contains Lithium-Ion rechargeable batteries. DO NOT mix Lithium-Ion batteries with general household waste. According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery disposal instructions please contact Call2Recycle at 877-723-1297 or visit www.call2recycle.org. For full instructions on battery removal for recycling visit support.BISSELL.com

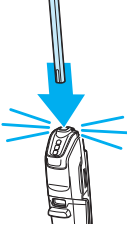
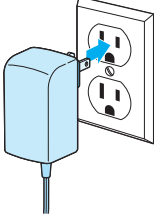
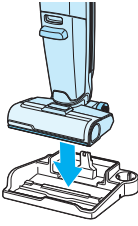



SUPPLIER'S DECLARATION OF CONFORMITY 47 CFR SECTION 2.1077 COMPLIANCE INFORMATION. Charger for BISSELL model. CONTACT: BISSELL Homecare Inc., 2345 Walker Ave. NW, Grand Rapids, MI 49544. Visit support.BISSELL.com or call 1-800-237-7691. This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Caution: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

What's in the Box?

				
Body	Handle	Trial Formula/Filter	3-in-1 Docking Station + Charging Cable	Clean Tank

Assembly & Charging the Battery



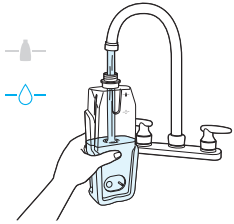
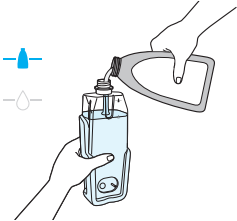
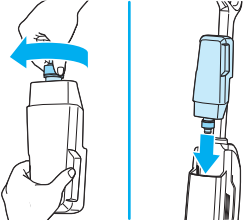
		
1. Firmly install handle into body of machine until it clicks into place.	2. Install charging cable plug into outlet.	3. Place machine on docking station and ensure charging icon is lit up.


4. Let charge for 3 hours or until battery reaches 100% charge.

Note: Remove cardboard insert from bottom of foot before first use.

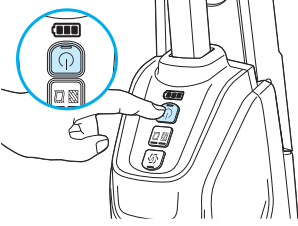
Filling the Clean Water Tank

For optimal performance, use genuine BISSELL® formulas in your machine. Other formulas or household cleaners may cause defects or damage to the machine.

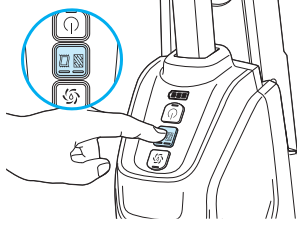
		
<p>1. Pull clean water tank up to remove.</p>	<p>2. Unscrew cap.</p>	<p>3. Fill clean water tank with warm water (140°F/60°C) to water fill line (21 fl. oz.).</p>
		
<p>4. Add formula* to the formula line (3 fl. oz.).</p>	<p>5. Screw cap back on. Align clean water tank with grooves on back of machine and slide it until it clicks into place.</p>	

***Compatible BISSELL® formulas include:** Pet Multi-Surface Formula lemon-Eucalyptus, Pet MultiSurface with Febreze® Formula, Pet Simply Multi-Surface Formula, Multi-Surface Formula, Hard Floor Sanitize Formula, Wood Floor Formula, Freshstart™ Clean Out Cycle Formula. Certain trademarks used under license from The Procter & Gamble Company or its affiliates.

Cleaning Your Floors



1. Press power button to turn machine ON. Default mode is Hard Floor Mode. Battery Run Time: Up to 22 minutes.



2. Press multi-surface button to switch between Hard Surface Mode and Area Rug Mode.

Hard Floor: Everyday messes on sealed hard floors, like tracked-in mud, spilled cereal and milk, coffee, and more.

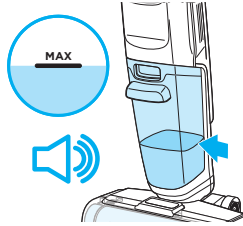
Area Rug: Refresh and clean dry messes, like crumbs, dirt, hair, and more.



3. Recline machine to start brush roll spinning, suction, and spray. Machine will dispense cleaning fluid automatically while machine is reclined.

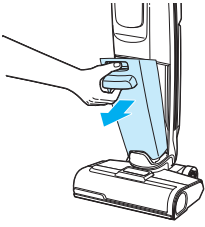


4. It may take up to 15 seconds to fully wet brush roll. For best results, use steady forward and backward strokes. Cleaning solution will be dispensed automatically during use. The clean water may remain visibly wet on the surface for several minutes after application.



5. Do not let the water level fill above the "MAX" line. Float will engage when dirty water tank is full. Suction will decrease significantly & sound of machine will change. Empty dirty water tank regularly to maintain optimal performance.

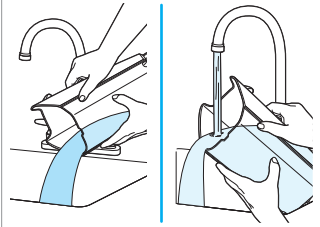
Emptying the Dirty Water Tank



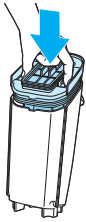
1. To release dirty water tank, press button on the top of dirty water tank, grab front handle and pull out.



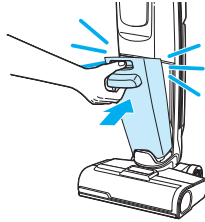
2. Hold top of tank near sides of filter and pull up to remove. Remove debris from filter and mesh screen.



3. Empty and rinse dirty water tank.



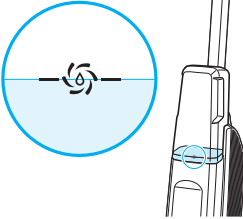
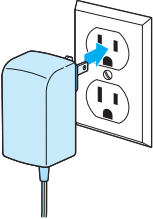
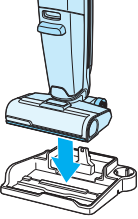
4. Install lid onto dirty water tank.

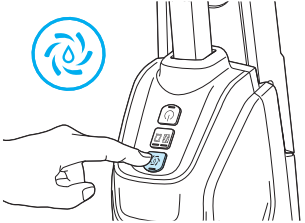


5. Install bottom of tank first. Tilt tank towards machine until it clicks into place.

Using the Clean-Out Cycle

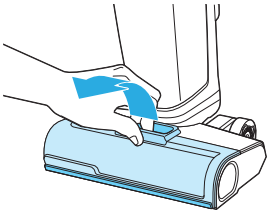
Note: Empty dirty water tank before beginning and make sure filter stays dry. Use clean-out cycle after each use.

 <p>A circular inset shows a water tank with a horizontal line across the middle. A blue swirl icon is positioned above the line, and a blue arrow points down from the line to a small blue circle representing the filter. To the right, a partial view of the machine's water tank is shown with a blue circle around the filter area.</p>	 <p>A blue rectangular charging cable with a two-pronged plug is shown being inserted into the top slot of a standard North American wall outlet. A blue arrow points to the plug.</p>	 <p>The machine is shown being lowered into a docking station. A blue arrow points downwards from the machine to the docking station.</p>
<p>1. Make sure water reaches clean-out cycle line on clean water tank. Refill with water if needed.</p>	<p>2. Insert charging cable plug into the outlet.</p>	<p>3. Note: Clean-out cycle will only run with machine in docking station.</p>

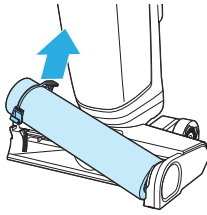
 <p>A hand is shown pressing a button on the control panel of the machine. A circular inset in the top left corner shows a blue swirl icon with a water drop, representing the clean-out cycle.</p>	<p>4. Press the clean-out cycle button to begin. Run time is 40 seconds long. Empty dirty tank after running clean out cycle. It is recommended to remove brush roll and place in brush roll holder on docking station to air dry.</p>
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Changing the Brush Roll

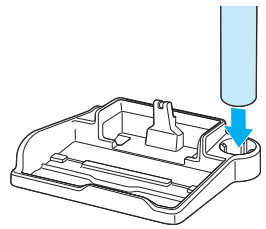
Visit [BISSELL.com](https://www.bissell.com) to purchase additional brush rolls.



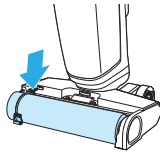
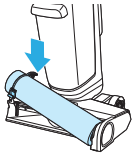
1. Release brush roll window by pulling toward you.



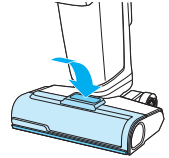
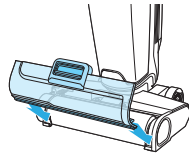
2. Pull brush roll tab to remove.



3. To let air dry, place brush roll in brush holder on dock.

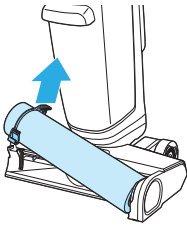


4. Install brush roll, insert right side of brush roll first and rotate downward until tab on left side of brush is locked in place.

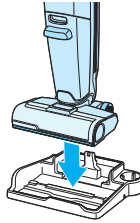


5. Install window by lining up tabs on bottom edges of foot and rotating towards machine. Press down until window clicks into place.

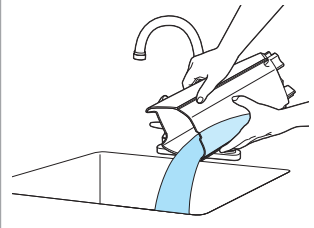
After-Cleaning Care



1. Remove brush roll window and brush roll. Place brush roll in holder on dock. Allow brush roll to air dry completely before installing (see page 8).



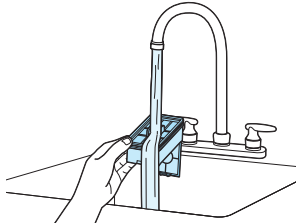
2. Remove machine from docking station and wipe excess water or dirt.



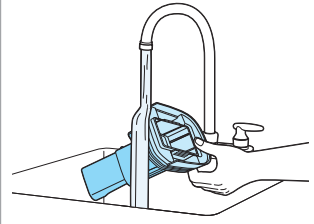
3. Empty dirty water tank.



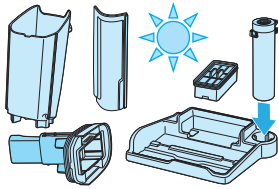
4. Remove filter from lid. Open screen and remove debris.



5. Wash filter in warm water. Clean and dry filter completely after each use. Replace every 3 months.



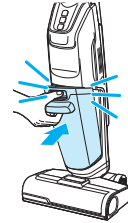
6. Rinse the tank lid and float to remove any debris and ensure float moves freely.



7. Let parts air dry completely before installing.



8. Install brush roll following steps on page 8. Install filter and tank lid.



9. Install bottom of tank first. Pivot top toward the machine until it clicks.

Note: Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.

Storing Your Machine

Store unit indoors in a dry location in an area where the product is not likely to get damaged. Replace filter and brushroll as needed or every 3 months.

Troubleshooting

Problem	Possible Cause	Remedies
Reduced or no spray	Clean water tank may be empty or seated incorrectly.	Refill and reinstall the clean water tank.
	System isn't completely primed.	Ensure clean tank is full and allow machine to run for 15-20 seconds to fully prime.
	Clean tank filter is dirty.	Remove clean tank from machine and locate small white foam filter under where the tank connects to the body. Clean any debris from foam filter and install.
Loss of suction or streaking	Tanks may not be seated properly.	Remove both tanks and reseal them so they fit properly on machine.
	Dirty water tank is full.	Empty dirty water tank.
	Brush window is not latched in place.	Power OFF machine and reinstall window.
	Debris channel in foot is clogged by debris.	Clean channel with a paper towel.
	Filter is clogged by debris / or is wet	Remove filter and clean debris from filter. Let air dry completely before installing.
Brush roll is not turning	Brush roll is not installed properly.	Follow instructions on page 8 for replacing brush roll.
	Machine is standing upright.	Step on foot and recline body of machine to turn brush roll on.
	Brush roll stalled by debris.	Power OFF machine. Remove brush window and brush roll to remove obstruction.
Machine is leaking	Cap of clean water tank is not installed properly.	Remove clean water tank and reinstall cap. Make sure cap is align and secured.
Battery icon blinking	Battery communication error.	Contact BISSELL Consumer Care.
Machine stops running and two lights of mode button are blinking	Brush roll stalled by debris.	Press power button to clear error. Remove brush roll and clean any debris from brush roll and brush roll gear. Install brush roll and brush roll window, and power back ON.
Machine stops running and two lights of mode button are blinking and clean-out cycle light is blinking	Machine may be overheating.	Turn machine OFF, and allow to cool for 10 minutes.

Warranty

Limited 2-year warranty, may vary by state. Visit [support.BISSELL.com](https://support.bissell.com) or call 1-800-237-7691 for complete warranty information.

Terms and Conditions

Your purchase is subject to the BISSELL® Terms and Conditions, which includes dispute resolution through arbitration and class waiver. For complete terms or to opt out from arbitration or class waiver, visit bissell.com/terms-of-service or call 1-800-237-7691.

Limited Warranty

This limited warranty only applies outside of the USA, Canada, Australia, New Zealand, and mainland China. It is provided by BISSELL International Trading Company B.Y. ("BISSELL") and gives you specific rights. It is offered as an additional benefit to your other rights under your local laws, which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and the country where the product was purchased to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited Two-Year Warranty

For two years from the date of purchase by the original purchaser, subject to the EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Exceptions and Exclusions from the Terms of the Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty. This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to aging or use. Damage or malfunction caused by the user or any third party, whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide, is not covered by this warranty. An unauthorized repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable, or for incidental or consequential damages of any nature associated with the use of this product, including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents, or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

• If your BISSELL product should require service or to claim under our limited warranty, please visit support.BISSELL.co.uk.

Important Notes

- Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.
- Please note that using your BISSELL machine outside of its country of original purchase and/or with a power converter may damage your BISSELL machine, and damage caused by mismatched power voltage will not be covered by your warranty.
- Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

NOTICE Disconnecting the battery will destroy the appliance and invalidate the warranty.



Every purchase makes it possible for BISSELL to continue our support of BISSELL Pet Foundation® and its mission of saving pets in need. Since 2011, BISSELL has donated over \$26 million in support of BISSELL Pet Foundation®. When you purchase a BISSELL® product, you help save pets, too. Our products are engineered to clean even the toughest messes so pets can stay at home and out of shelters.

Visit [BISSELLsavespets.com](https://www.bissellsavespets.com) to learn more.

Need more support?

Head to [support.BISSELL.com](https://support.bissell.com) to troubleshoot, register your product, view your warranty, and more.



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