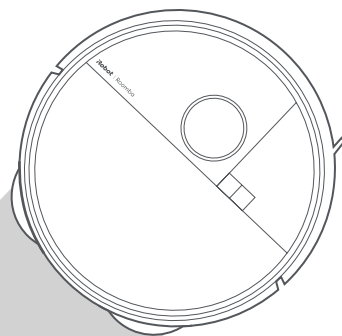


Roomba® Plus 400 Series

Combo robot + AutoWash™ dock

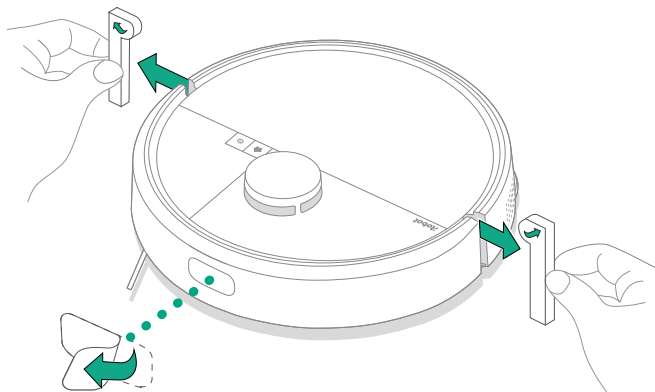
Owner's Guide



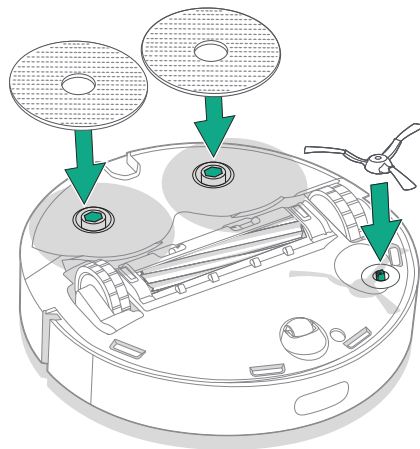
iRobot

Getting started

- 1 Remove protective film from camera and foam inserts behind bumper

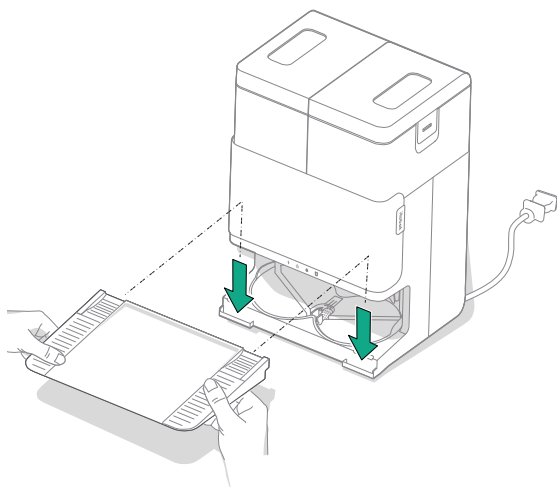


- 2 Install the Edge-Sweeping Brush and Mop Pads



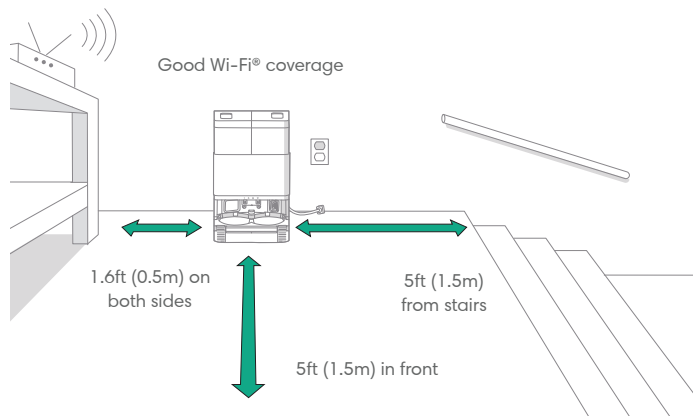
Align the Edge-Sweeping Brush and press down until you hear a click.

3 Install the Dock Ramp



Install the removable ramp by aligning it with the dock. Press down to snap it into place.

4 Place the dock on hard-surface flooring

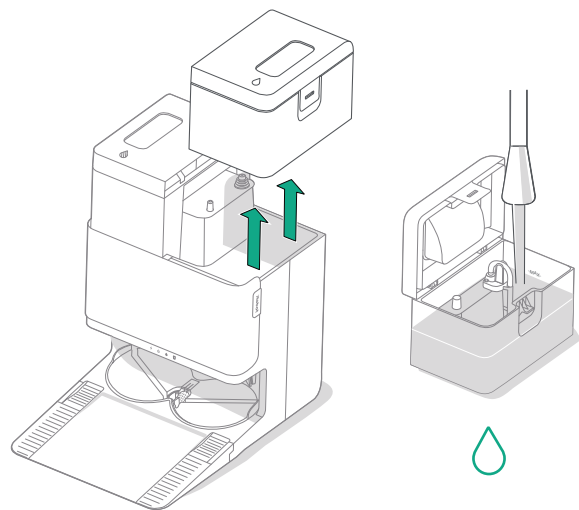


NOTE: Do not place it in direct sunlight. Ensure that the area around the dock is free of clutter to improve docking performance.



WARNING: To prevent your robot from falling down stairs, ensure that your dock is placed at least 1.5 metres (5 feet) away from stairs.

5 Prepare the Clean Water Tank

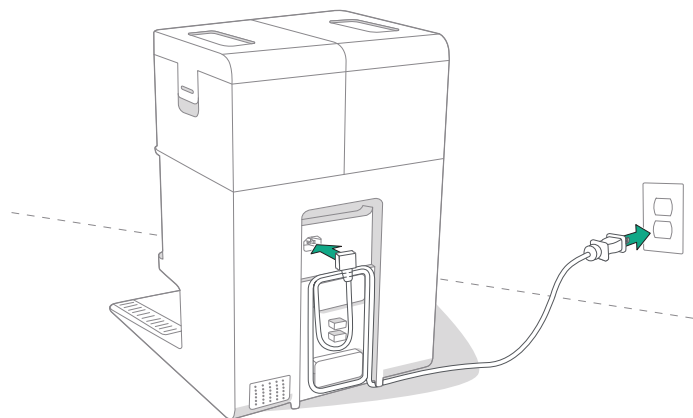


Remove the Clean Water Tank from the dock. Fill the Clean Water Tank (right) with water and a compatible cleaning solution if desired.



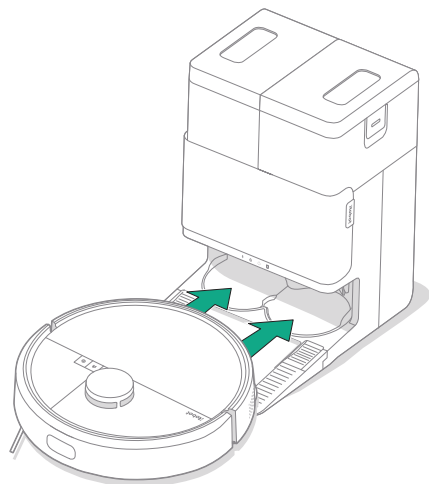
IMPORTANT: Only certain cleaning solutions can be safely used with your robot. A full list of compatible cleaning solutions can be found on <http://answers.irobot.com/s/roomba-combo-cleanser> or by visiting the app. Please do not use other cleaning solutions or bleach-based products.

6 Plug in the dock



Plug the power cord into the wall. Wrap the cord back so it won't get in the way of the robot as it comes and goes.

7 Wake up the robot



Place your robot in front of the dock, then slide it towards the dock, lining up the metal Charging Contacts. After a few minutes, a sound will let you know it's awake.



NOTE: Your robot comes with a partial charge, but we recommend that you charge the robot for up to 4 hours prior to starting the first clean.

To remove your robot from the dock, slide the robot towards you and then lift.

8 Download the Roomba® Home App

Scan the QR code with the camera on your mobile device or find the Roomba® Home App in your App store. The Roomba Home App and a Wi-Fi connection are required to complete setup. The App will guide you through the steps to set up your robot. Once your robot is set up in the App, you'll be able to:

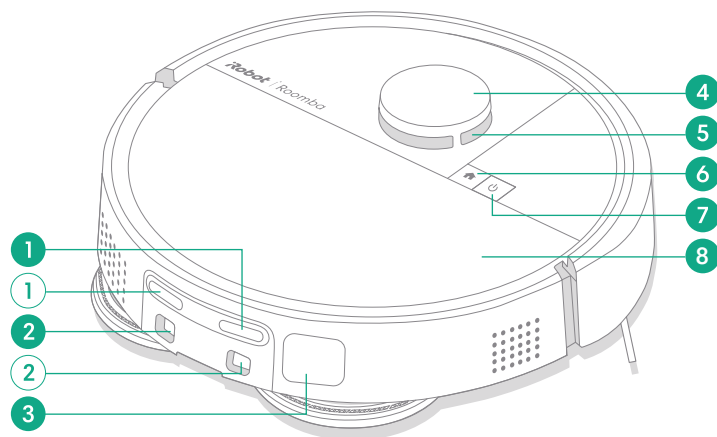
- Control when, where and how you clean
- Create automatic cleaning schedules
- Set custom cleaning preferences
- Unlock digital features
- Access tips, tricks and answers to commonly asked questions



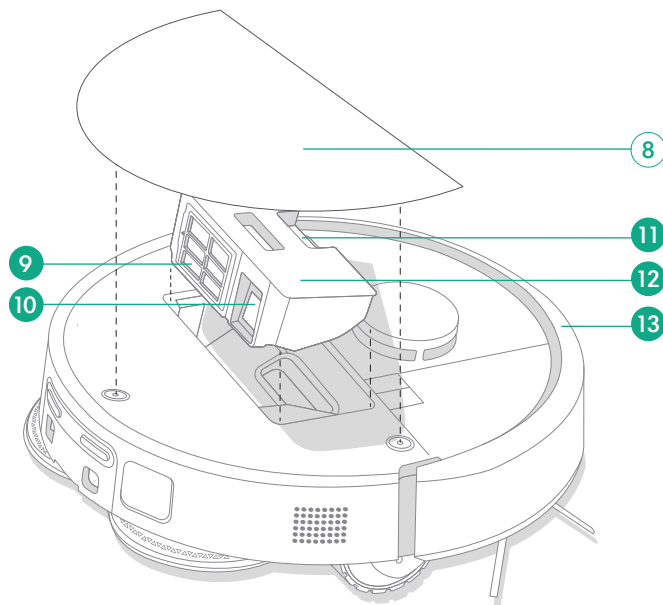
IMPORTANT: Read the enclosed safety information guide first before using your robot.

About your Roomba® Plus 400 Series robot

Top view

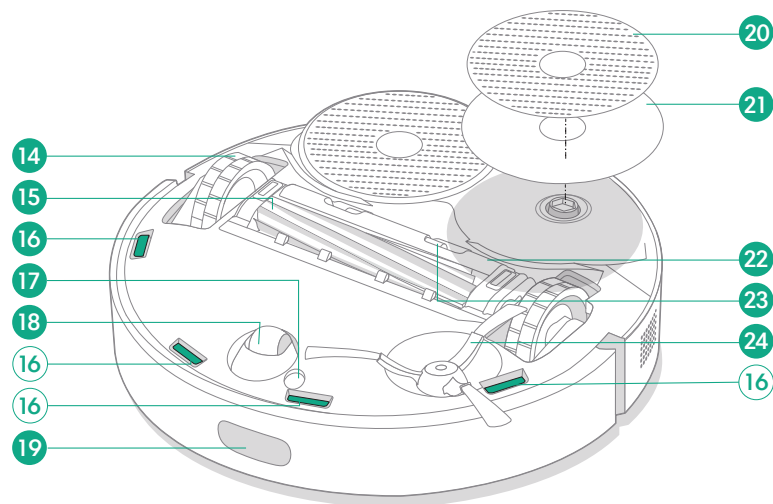


- 1 Charging Contacts
- 2 Dock Alignment Guides
- 3 Debris Evacuation Port
- 4 LiDar Detector Bumper
- 5 ClearView™ LiDar
- 6 Home Button
- 7 Power Button
- 8 Robot Top Cover



- 9 Filter
- 10 AutoEmpty™ Port or Debris Evacuation Port
- 11 Bin Release Button
- 12 Bin
- 13 Bumper

Bottom view



14 Wheel

15 Multi-Surface Brush

16 Cliff Sensors

17 Floor Type Sensor

18 Caster Wheel

19 Docking Sensor

20 Mop Pad

21 Mop Pad Plate

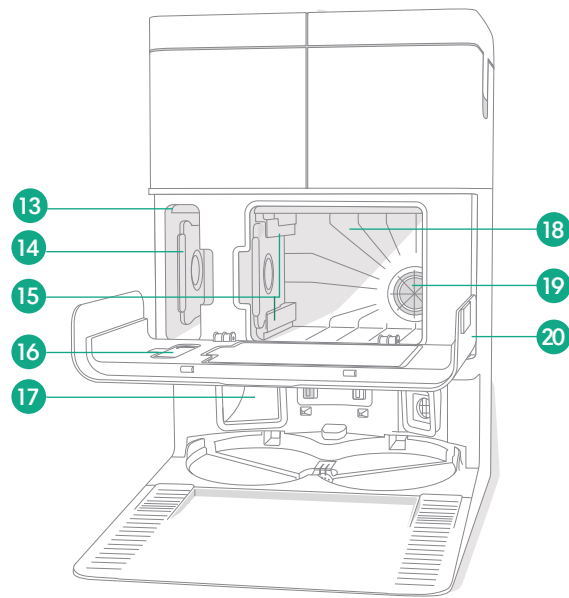
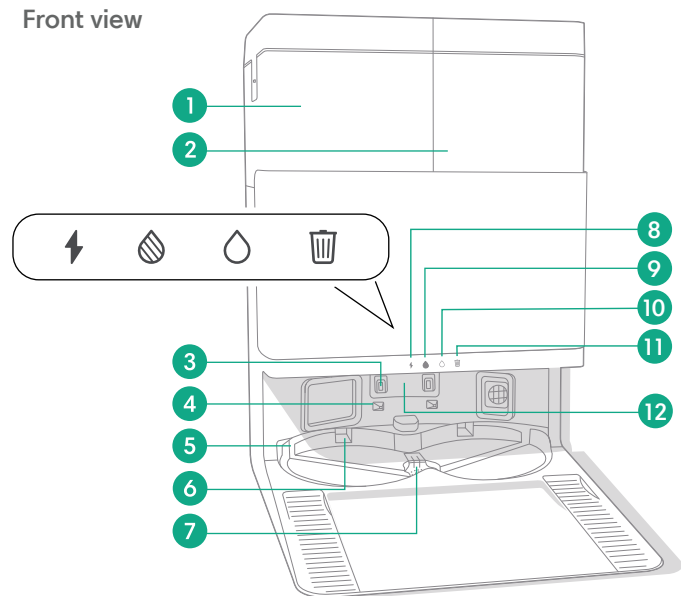
22 Brush Cover

23 Brush Cover Release Tab

24 Edge-Sweeping Brush

About your AutoWash™ Dock

Front view



1 Dirty Water Tank

2 Clean Water Tank

3 Charging Contacts

4 Dock Alignment Guides

5 AutoWash™ Water Inlet

6 AutoWash™ Pad Dry Recess

7 AutoWash™ Water Drain

8 Bin Indicator

9 Dirty Water Tank LED Indicator

10 Clean Water Tank LED Indicator

11 Charging LED Indicator

12 IR Window

13 Dust Bag Storage

14 Extra Dust Bag

15 Dust Bag Guide Rails

16 Cleaning Brush Accessory

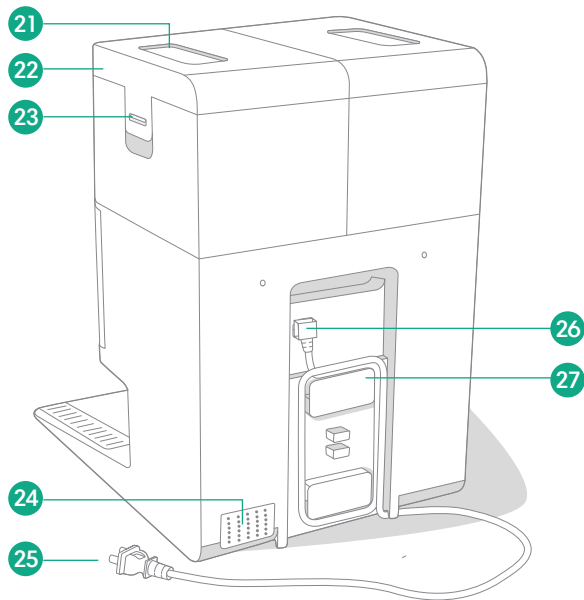
17 Debris Evacuation Port

18 Main Debris Cubby

19 Dock Filter

20 Cubby Door

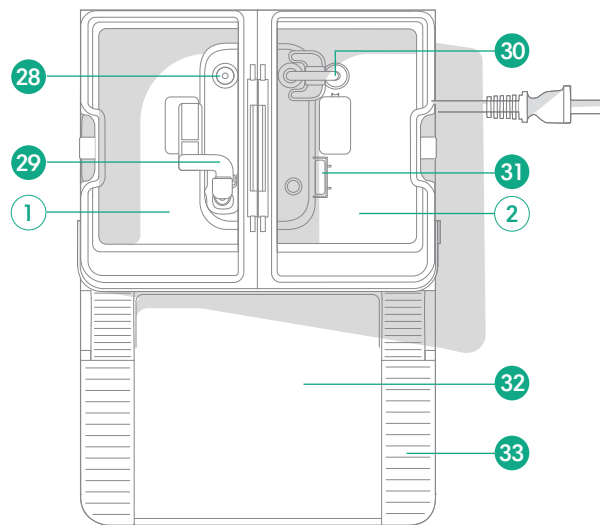
Rear view



- 21 Water Tank Handle
- 22 Water Tank Lid
- 23 Water Tank Latch
- 24 Exhaust Vent

- 25 Removable Power Cord
- 26 Cord Attachment
- 27 Cord Wrap
- 28 Water Entry Point

Top view



- 29 Dirty Water Float
- 30 Clean Water Tubing
- 31 Clean Water Float
- 32 Removeable Ramp

- 33 Wheel Track

Charging

Power icon indicator



POWER button

White – Fully charged and connected

Flashing White – Return to dock to charge

Pulsing White – Charging (low battery) – If you try to start cleaning while the robot is charging with low battery, it will display pulsing white lights.

Flashing red – Low battery/Error

Charging during a cleaning routine

Your robot will return to the dock whenever it needs to recharge. Once it is sufficiently charged, it will then resume cleaning where it left off.

Standby mode

Your robot uses a small amount of power whenever it is on the dock. You can put it in a further-reduced power state when not in use by pressing  for 10 seconds. To exit Low Power mode, short-press the  button.

Storing your robot

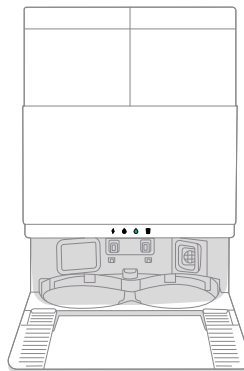
For long-term storage, turn off your robot by removing it from the dock, then press and hold the  button and bumper together for 10 seconds. Store in a cool, dry place.

Dock charging LED indicators



On: robot on dock charging

Off: robot not on dock, robot not charging or dock is asleep



Solid white: when the robot is fully charged or in the process of charging. While the dock is automatically emptying the bin, during washing or drying cycles, and when the dock is in standby mode.



NOTE: Software updates may adjust the actual LED behaviour on the robot and/or dock. Please visit global.irobot.com for the most up-to-date information.

Cleaning

Button controls



Home button: Tap to send the robot home
Press when running to pause
Press when paused to dock
Press when docking to stop

Power button: Tap to start/pause/resume a job
Hold for 3 seconds to turn on
Hold for 10 seconds to turn off

Dock cleaning LED indicators



Solid red: dust bag full, missing or improperly installed



Solid red: Dirty Water Tank full, missing or improperly installed



Solid red: Clean Water Tank empty, missing or improperly installed



NOTE: Roomba® robots are generally designed to be used on most floor types for vacuuming. We do not recommend using mopping functions on unsealed hardwood floors and certain laminate/vinyl planks due to potential water damage to the flooring and/or subfloor. For more info, please visit global.irobot.com.

Cleaning pattern

Your robot will automatically explore and clean your home in neat rows. It will return to the dock at the end of a cleaning routine or whenever it needs to recharge.



Tips:

- Remove excess clutter from floors before cleaning.
- Use your robot frequently to maintain well-conditioned floors.

After 90 minutes of inactivity off the dock, your robot will automatically end its clean. If you are unsure if it has finished or paused, visit the **Roomba® Home App** to check on its status.

Spot clean

Tap the  button twice to spot clean a designated area. After the spot clean is complete, your robot will end the job. Press  to send it back to its dock.

Auto-emptying

Your robot will automatically empty its dust bin at the end of each cleaning routine.

Auto-washing

Your robot will automatically return to the AutoWash™ Dock to wash its pads and empty its dirty water periodically throughout and at the end of each cleaning routine.

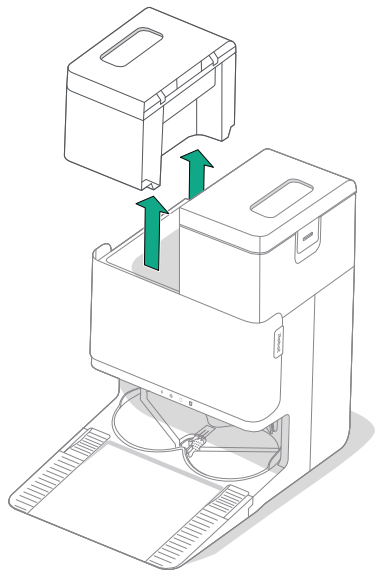


NOTE: It is highly recommended to use the Roomba® Home App for cleaning control. The mobile app can be used to clean specific rooms, set up cleaning routines and create automations/schedules.

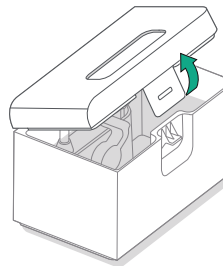
Starting a cleaning routine from your dock

If the Clean Water Tank and Dirty Water Tank are ready, skip to step 5. If the Clean Tank or Dirty Tank LED indicators are on:

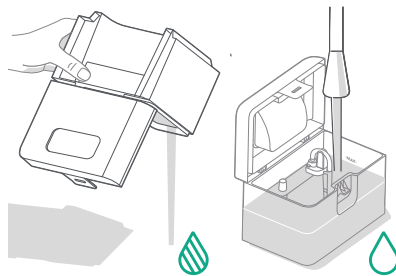
- 1** Lift to remove the tank that requires maintenance.



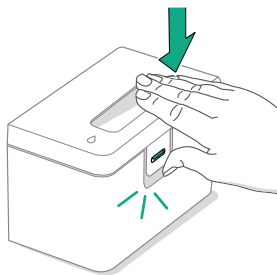
- 2** Lift the latch on the tank to open.



- 3** Empty the Dirty Tank. Fill the Clean Tank with water.

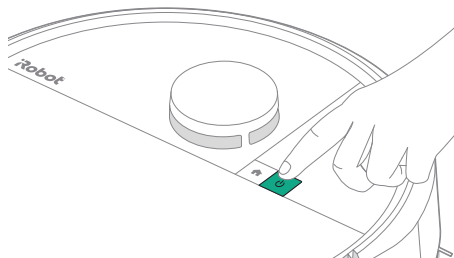


- 4 Close and latch the water tank lids. Place the tanks back on the dock.



IMPORTANT: Ensure that the latch is properly closed before reinstalling.

- 5 With the Mop Pads attached, return the robot to the AutoWash™ Dock and use the app or press the  button on your robot.



Pad washing and pad drying

Your robot will return to its dock for pad washing as needed during cleaning routines, and then again when cleaning is complete.

Pad drying will only take place at the end of its cleaning routine.



IMPORTANT: Do not interrupt the robot while pad washing is active. It is normal to hear noises throughout this process as the pads spin and the Pad Washing Basin is filled and drained.

Once complete, the dock will proceed to dry the mop pads by blowing forced air over them.



NOTE: The drying process can last for a few hours. You can choose from different drying times in the app. You may hear a low hum coming from the dock while the dryer is active.

Visit the Roomba® Home App to manually start pad washing, start or stop pad drying, or to customise the pad washing settings.

Care and maintenance for your robot

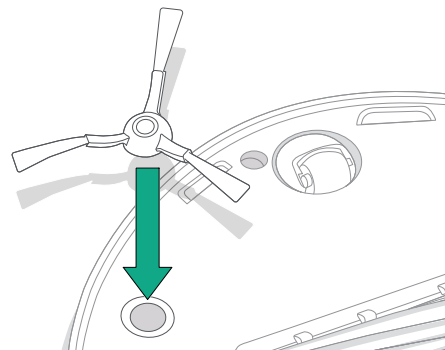
To keep your robot at optimal performance, make sure that you regularly perform the following basic care and maintenance. There are additional instructional videos in the Roomba® Home App. If you notice your robot picking up less debris from your floor, empty the bin, clean the filter and clean the brushes.

Part	Care frequency	Replacement frequency*
Dust Bin	Clean the bin as needed	-
Filter	Clean once a week (twice a week if you have a pet)	Every 3–6 months
Edge-Sweeping Brush	Clean every 2 weeks or as often as needed	Every 3–6 months
Multi-Surface Brush	Clean once a week	Every 6–12 months
Front Caster Wheel	Clean every 2 weeks or as often as needed	-
Charging Contacts	Clean every 2 weeks or as often as needed	-
Sensors	Clean once a month or as often as needed	-
Mop Pad	Auto cleans after mopping	Every 180 hours of cleaning
Brush Cover	Inspect every 6 months	Replace if worn or damaged

* Replacement frequency may vary. Parts should be replaced if there is any visible wear and tear. If you think you need a replacement part, please contact iRobot Customer Care for more information.

Cleaning the Edge-Sweeping Brush

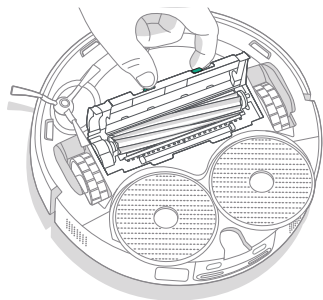
Pull to remove the Edge-Sweeping Brush. Remove any hair or debris using the cleaning brush, then reinstall the Edge-Sweeping Brush.



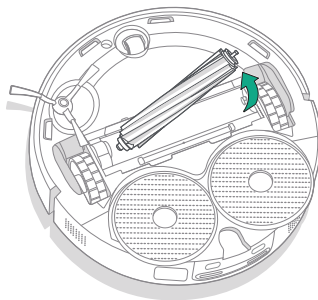
IMPORTANT: It is recommended to replace the Edge-Sweeping Brush every 3–6 months for optimal cleaning performance.

Cleaning the Multi-Surface Brush

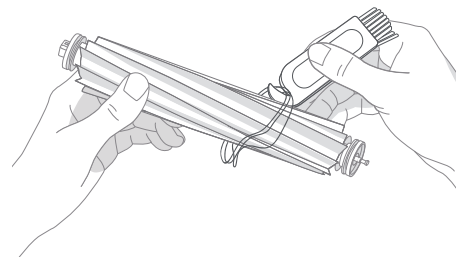
- 1 Press the brush cover release tabs and lift to remove the brush cover.



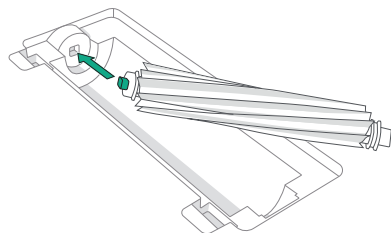
- 2 Remove the Multi-Surface Brush.



- 3 Remove any hair debris from the Multi-Surface Brush using the cleaning brush.



- 4 Reinstall the Multi-Surface Brush and brush cover in the robot.



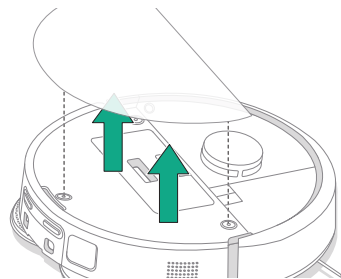
NOTE: For instructions on performing a deeper clean of the Multi-Surface Brush, see [global.irobot.com](https://www.irobot.com/global.irobot.com)



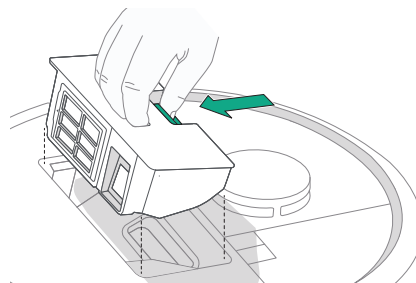
IMPORTANT: It is recommended to replace the Multi-Surface Brush every 6–12 months for optimal cleaning performance.

Cleaning the filter and bin

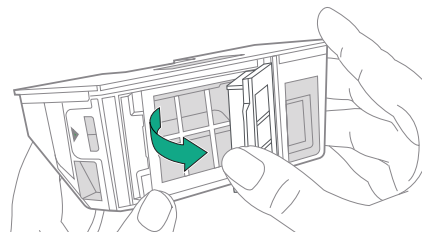
- 1** Remove the robot top cover by lifting it up.



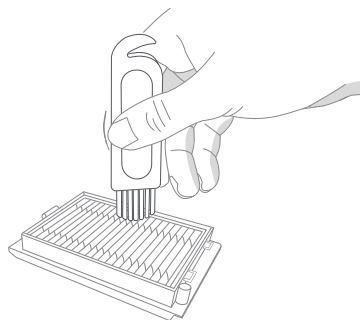
- 2** Press the Dust Bin Release Buttons to remove the Dust Bin.



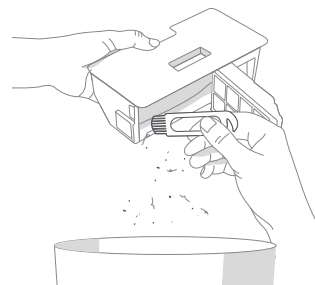
- 3** Remove the filter.



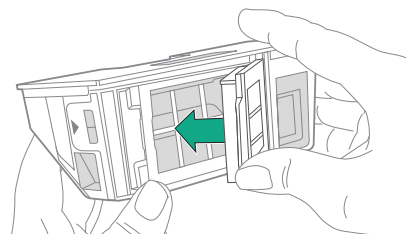
- 4** Clean debris from the filter with the cleaning brush.



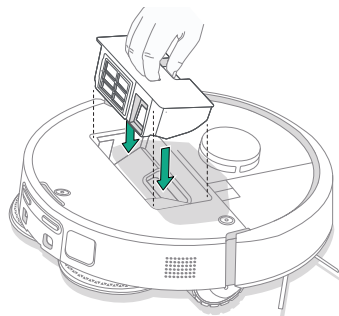
- 5** Open the bin door. Empty and clean the Dust Bin with the cleaning brush or a clean cloth. Close the bin door.



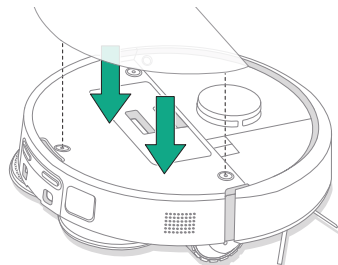
- 6** Reinsert the filter.



- 7 Place the bin back in the robot.



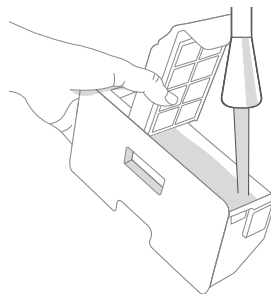
- 8 Put the robot top cover back on.



NOTE: If you place your robot on the dock by hand, it will not empty automatically. In this case, use the Roomba® Home App or press the  button.

Washing the bin

- 1 Release the bin, remove the filter and open the bin door.
- 2 Rinse the Dust Bin using warm water.



- 3 Make sure that the bin is completely dry. Reinsert the filter and place the bin back in the robot.



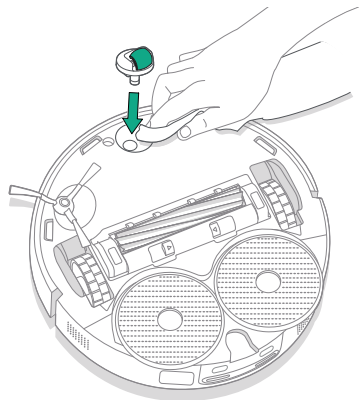
IMPORTANT: The bin is not dishwasher safe.



IMPORTANT: To achieve optimal performance with your robot and dock, clean and/or replace your robot's filter as needed.

Cleaning the Front Caster Wheel

Use the cleaning brush to remove hair and debris from the Front Caster Wheel.

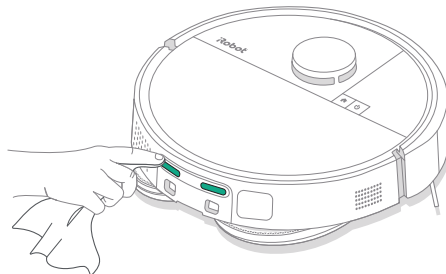


IMPORTANT: A front wheel clogged with hair and debris could result in damage to your floor. If the wheel is not spinning freely after you have cleaned it, please contact Customer Care.

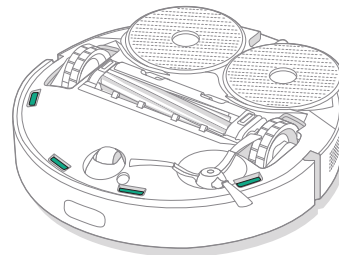
Cleaning the Charging Contacts and sensors

Remove the robot from the dock and wipe the Charging Contacts and sensors with a clean, dry cloth or lightly dampened melamine foam.

CHARGING CONTACTS



SENSORS



IMPORTANT: Do not spray cleaning solution or water onto the sensors or sensor openings.

Care and maintenance for your dock

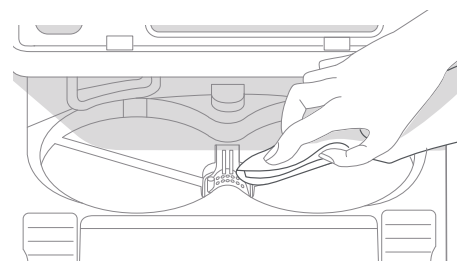
To keep your dock running at optimal performance, perform the procedures on the following pages.

Part	Care frequency	Replacement frequency*
Charging Contacts	Clean once a month	-
Sensors	Clean once a month	-
IR Window	Clean once a month	-
Bags	-	Bags should be replaced when full, prompted by the LED indicator on the dock and/or Roomba® Home App
Clean Tank	Rinse and refresh water as needed	-
Dirty Tank	Rinse and empty as needed	-
Pad Washing Basin, Liquid Overflow Basin	Clean if visibly dirty, once a month	-
Ramp	Clean if visibly dirty	-

* Replacement frequency may vary. Parts should be replaced if there is any visible wear and tear. If you think you need a replacement part, please contact iRobot Customer Care for more information.

Cleaning the pad washing system

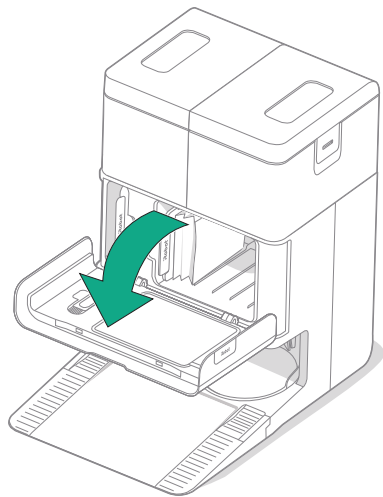
- 1 Wipe out the Pad Washing Basin with a clean, dry cloth. Ensure that there are no obstructions in the drainage port. Mild soap and a sponge may be used for stubborn debris.



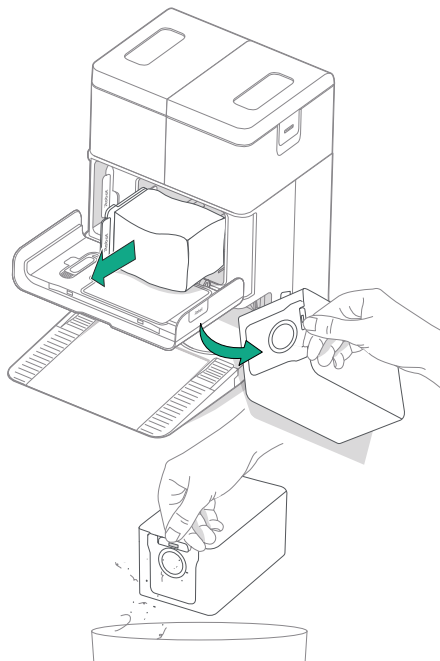
Replacing the bag

EN

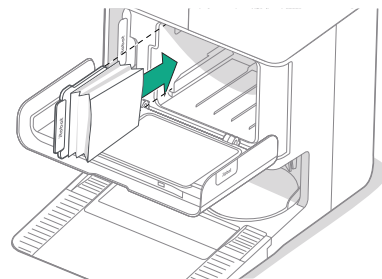
- 1 Pull the Cubby Door towards you and down to open.



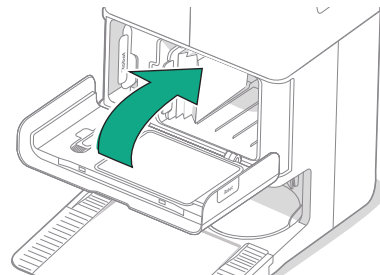
- 2 Slide the card out. When pulled, the bag will self-seal so dust and debris cannot escape.



- 3 Install a new bag by sliding the card into the guide rails.

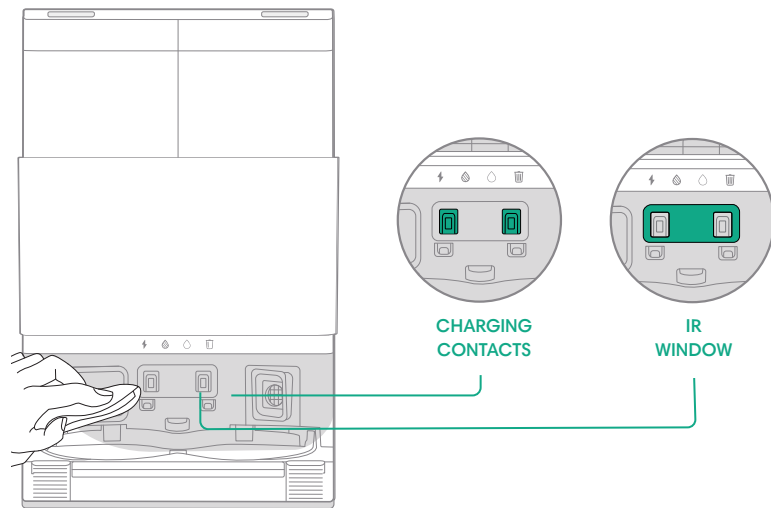


- 4 correctly aligned.



Cleaning the Charging Contacts and IR Window

Inspect the components to make sure that they are clear of debris. Wipe with a clean, dry cloth.



IMPORTANT: Do not spray cleaning solution or water onto the sensors or sensor openings.

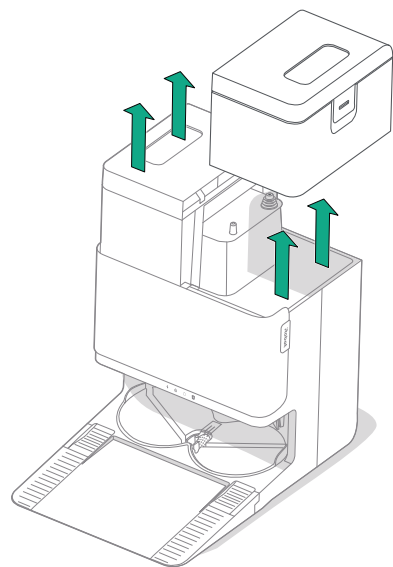
Removing debris from the dock filter

Inspect the dock filter for any lint or debris build-up and wipe it with a clean, dry cloth to remove.

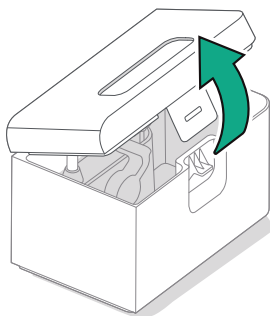


Washing the water tanks

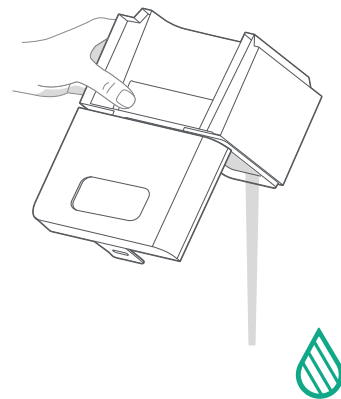
1 Remove both water tanks.



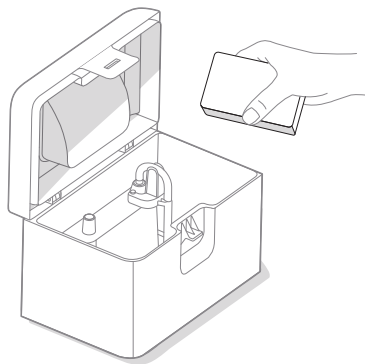
2 Lift the latch on the water tanks to open.



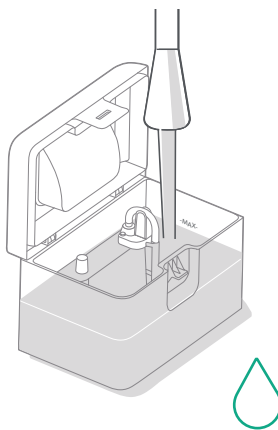
3 Empty the Dirty Water Tank.



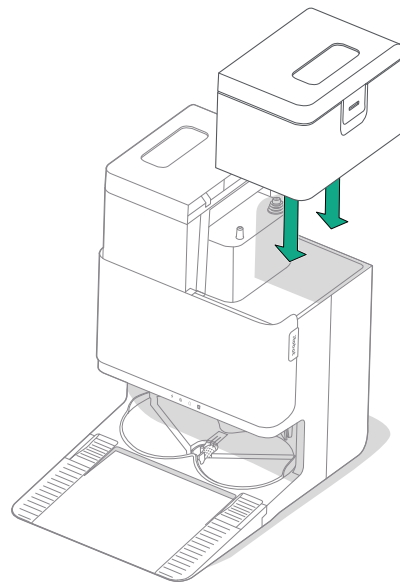
- 4 Rinse both water tanks using warm water. Mild soap and a sponge may be used for stubborn debris.



- 5 Refill the Clean Water Tank with water. Leave the Dirty Water Tank empty.



- 6 Reinsert both water tanks.



IMPORTANT: Water tanks are not dishwasher safe.



IMPORTANT: Ensure that the latch is properly closed on the water tanks before reinstalling them.

Troubleshooting

Troubleshooting your robot

Your robot will alert you if something is wrong with a voice announcement or audio alert. The Roomba® Home App will also provide notifications with steps to troubleshoot any issues.

If you are unsure if the robot has finished or paused, consult the Roomba® Home App to check on its status.

Factory reset

To factory reset, press  for 5 seconds, then (within 5 seconds) press  and  for 5 seconds.

BATTERY SAFETY AND POSTAGE



WARNING: Lithium-ion batteries and products that contain lithium-ion batteries are subject to strict transportation regulations. If you need to post this product for service, travel or any other reason, you **MUST** follow the below postage instructions.

- Battery **MUST** be turned off before posting.
- Turn off the battery by removing the robot from the dock and holding down the  button for 10 seconds. Press the bumper in for 10 seconds while holding the  button. All indicators will then turn off.
- Package the robot securely for postage.

If you need further assistance, please visit your Roomba® Home App, contact our Customer Care team or visit global.irobot.com.

Troubleshooting your dock

Your dock will tell you if something is wrong via LED indicators on the front of the canister and through the Roomba® Home App. If the dock is not performing as expected, check the Roomba® Home App for errors.

LED indicator	Status	How to fix
Solid red	Bag full or missing	Replace the bag if it is full or missing. Make sure that the bag is securely inserted. If the problem persists, remove any debris from the port on the bottom of your robot and dock.

This product has been equipped with a thermal protector designed to protect against damage due to overheating. If the protector operates, the motor will stop running. If this happens, unplug the unit, allow it to cool for 30 minutes, clear any obstructions from the evacuation port and evacuation tube, then plug the unit back in.



Need further assistance? We're here to help.

Download the Roomba® Home App or visit global.irobot.com for product support or to contact your local support centre. If you need further assistance in the US and Canada, call the US Customer Care team on (877) 855-8593.

iRobot USA Customer Care hours

Monday to Friday, 9 AM–9 PM Eastern Time

Saturday and Sunday 9 AM–6 PM Eastern Time

Safety information

Please see the safety guide that came with your robot or visit global.irobot.com



WC# 4851435 vA



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