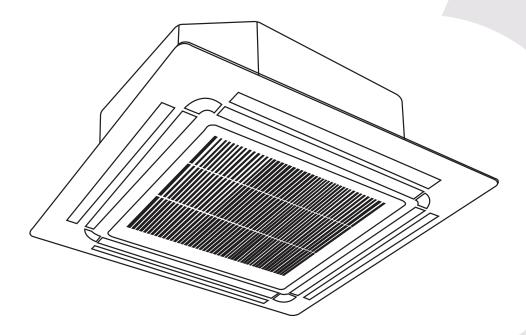


CYT-24 Inverter Series

For 9,000-24,000 BTU/hr Systems

Quantum Ultra (R-454B) - CT Indoor and YN Outdoor



Installation & User's Manual

Note

Intended for use with **Single-Zone Split Systems**. If the indoor sections will be installed as part of a **Multi-Zone System**, refer to the supplemental instructions provided with the Multi-Zone Outdoor Unit for complete and accurate guidance. Certain specifications—such as minimum floor area requirements—may differ, and are outlined in more detail within the **Multi-Zone Section** documentation.

IMPORTANT NOTICE:

Please read this manual carefully before installing or operating your new air conditioning system. Be sure to save this manual for future reference.



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Safety Precautions

Read and Understand All Safety Precautions Prior to Installation

Improper installation due to negligence of instructions may result in death, property damage, or serious injury. The magnitude of potential damages or injuries is classified as either a WARNING or a CAUTION.



This symbol indicates that ignoring the related instructions may cause death, or serious injury.



This symbol indicates that ignoring the related instructions may cause moderate injury to nearby persons, and/or damage to your appliance or other property.



This symbol indicates that you must <u>never</u> perform the action shown.



WARNING

- O not power the system using an extension cable or with wiring smaller than the specified gauge. Do not share the electrical circuit with other appliances. Improper or insufficient power supply can cause undesirable operation, fire, or electrical shock.
- When connecting refrigerant piping, do not let any substances or gases other than the specified refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity, and can cause abnormally high pressure in the refrigeration cycle. This can also cause explosion and injury, as well as permament equipment failure. Remember: No dust, humidity or air is allowed to enter.
- O Do not allow children to play with or around the air conditioner. Children near the unit must be supervised at all times.
- 1. Installation must be performed by trained personnel according to applicable codes. Defective installation can cause water leakage, electrical shock, or fire. The usage of proper tools is required.
- Installation must be performed according to the installation instructions. Improper installation can cause water leakage, undesired performance, electrical shock, or fire.
 (In North America, installation must be performed in accordance with the requirements of NEC and CEC, by authorized personnel.)
- 3. Contact a qualified and licensed HVAC technician for any repairs or maintenance of this unit.
- 4. Only use the included accessories, parts, and specified items for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause total unit failure.
- 5. Install the unit on top of a firm structure that can fully support its weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may fall and cause serious injury and damage.

WARNING

- 6. For all electrical work, follow all local and national wiring standards, regulations, and especially this Installation Manual. You must use an independent circuit and a dedicated breaker to supply power. Do not connect other appliances to the same circuit. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
- 7. For all electrical work, use the specified cables. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminals. Improper electrical connections can overheat and cause fire, and may also cause shock.
- 8. All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- 9. In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended. This is intended as a general comfort cooling system.
- 10. If part of the electrical wiring is damaged, it must be replaced by a certified service agent or similarly qualified technicians, in order to avoid a hazard.
- 11. This appliance can be used by children aged 8 years and above, as well as persons with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way, and understand the hazards involved. Children shall not play with or near the appliance. Cleaning and user maintenance shall not be done or attempted by children or untrained personnel without proper supervision.

O CAUTION

- For units that have an auxiliary electric heater, <u>do not</u> install the unit within 1 meter (3 feet) of any combustible materials.
- O not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
- O not operate your air conditioner in a highly humid space, such as bathrooms or laundry rooms. Exposure to high humidity or water can cause electrical components to short circuit.
- 1. The product must be properly grounded at the time of installation, else electrical shock may occur.
- 2. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.

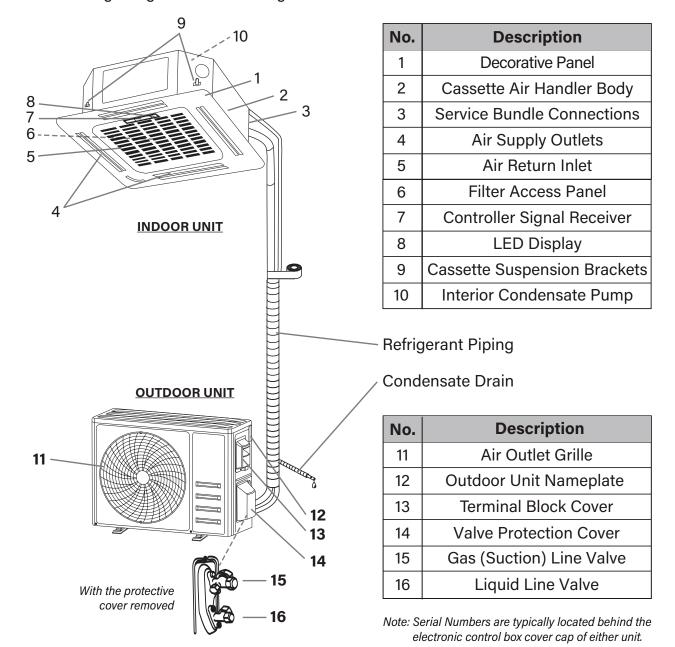
Note about Fluorinated Gasses

- 1. This air-conditioning unit contains fluorinated gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.
- 2. Installation, service, maintenance, and repair of this unit must be performed by qualifed and well-trained personnel.
- 3. Product removal and recycling must be performed by a certified HVAC technician.
- 4. If the system has a leak-detection feature installed, it must be checked for its functionality at least every 12 months.
- 5. When the unit is being checked for leaks, proper logging and record-keeping of all checks is strongly recommended.

System Components

Ceiling-Mounted Cassette Air Conditioner:

The system is made up of two units connected together via insulated copper pipes and an electrical communication cable. The indoor unit and panel are mounted to the ceiling of the room that is to be conditioned. The outdoor unit is installed on the ground outside or on the wall of the dwelling using suitable mounting brackets.



<u>Note:</u> The illustrations above are only intended to be a simple diagram of the appliance, and may not fully correspond to the actual appearance of the system. Technical data is printed on the system's labels.

Included Accessories

2

Accessories and Components:

The air conditioning system comes with the following accessories (the asterisk items are sold separately). Use all of the installation parts/accessories to install the air conditioner. Improper installation may cause the equipment to fail, or result in water leakage, electrical shock, or fire.

	Name	Appearance
1x	Installation and Owner's Manual	PIENCER Installation and Owner's Manual
1x	Warranty Card	PISONEER LIMITED PARTS WARRANTY Proof Touch God Tourn War Proof Touch And Tourn Control Tourn Control And Tourn Control
1x	Communication/Signal Cable*	
1x	Insulated Copper Pipe*	
1x	Remote Controller	
1x	Remote Controller Holder	
2x	Remote Controller Batteries	

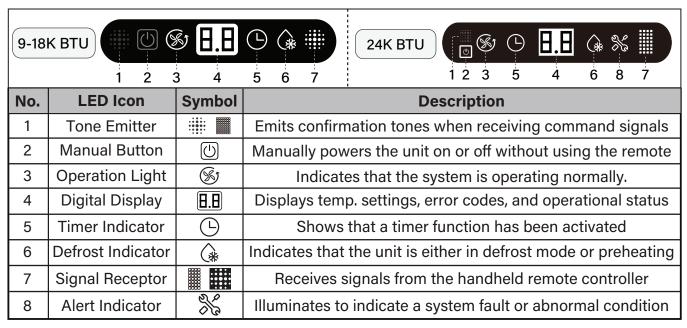
	3 .	•
	Name	Appearance
1x	Indoor Unit Decorative Panel (Boxed separately in some cases)	
1x	Drain Pipe Assembly	
1x	Plastic Drain Joint Plug for Outdoor Unit (use only for wall-mounted condensers)	
1x	Condensate Drain Hose*	£,
1x	Wrapping Tape*	9
1x	Wall-Hole Packing Sealant*	
1x	Wall Sleeve*	\boundary
1x	Allen Wrench for Opening Service Valves	

Connecting Pipe Diameters			
BTU Capacity Gas Line Liquid Line			
9000 - 12000	3/8"	1/4"	
18000	1/2"	1/4"	
24000	5/8"	1/4"	

^{*}Items with an asterisk may be sold separately and are sometimes supplied by the installer. Therefore, some items may differ in appearance, shape, or length, depending on what was chosen to be used for the particular installation.

Indoor Unit Overview

Panel Display Layout



 \triangle

The shape and position of switches and indicators may vary according to the model, however the functions remain the same. There may be variances between the amount of digits that are shown on the remote (3) vs. the amount on the indoor unit (2).

 $\hat{\Lambda}$

It is imperative that the panel is not obstructed, otherwise it may not be able to receive infrared commands from the remote. As such, ensure that the panel is not covered with paint or adhesive layers, and that there are no nearby signal emitting devices.

Emergency Manual Button And Auto-Restart Function

The emergency button is located at the front panel of the unit on the primary interface module.

Front Panel

Emergency
Button

Emergency Manual Button

If the remote controller fails to operate the system, proceed as follows:

- Open and lift the front panel up at an angle to gain access to the emergency button.
- Press the manual button once to start the unit in COOL mode.
- Press the button again within 3 seconds to start the unit in HEAT mode.
- Press a 3rd time within 5 seconds to turn OFF the unit.

Auto-Restart Feature

This appliance is programmed with an auto-restart function.

In case of sudden power failure, the control module will remember the settings configured before power loss.

When power is restored, the unit will restart automatically, and will be set to the previous settings, which were preserved with this memory function.

4

Remote Buttons Overview

Button	Description
(0)	Turns the air conditioner on or off
^	Increases set temperature, set timing, or navigates the functional menu
<u></u>	Decreases set temperature, set timing, or navigates the functional menu
MODE	Selects the mode of operation (Auto, Cool, Dry, Fan, and Heat modes)
	Activates/deactivates the ECO feature
ECO	Long press to activate the 46°F "Away from Home" freeze protection setting.
TURBO	Activates/deactivates the TURBO feature, which allows the system to reach set temperatures more rapidly
FAN	Configures the fan speed (Auto, Low, Mid, and High)
TIMER	Configures the automatic on/off times
SLEEP	Toggles the system's Sleep Mode
DISPLAY	Turns the LED display on or off
	Activates the up-down louver motor
	Activates the left-right louver motor
I FEEL	Activates the system's Follow Me mode
MUTE	Puts the system into silent mode
[LOCK]	Hold MODE+TIMER for child-lock
CLEAN	To activate/deactivate Self-Clean mode
MEMORY	To recall saved temp/mode/fan settings
ACC	Reserved for Future Usage



The display and some features of the remote control may vary according to the model of the system.



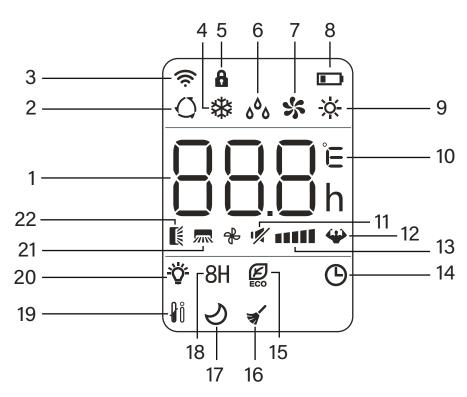
The shape and positions of the buttons and indicators may vary according to the model of the system, but the features and functionality would remain the same.



The unit will confirm the successful reception of each button command with a beep.



Remote Controller LED Screen and Icons



No.	Icon	Description	
1	8.8	Temperature Indicator	
2	۵	Auto Mode	
3	<u>ن</u>	Signal Transmit Indicator	
4	*	Cooling Mode	
5	a	Child Lock Indicator	
6	ه٥	Dry Mode	
7	*	Fan Only Mode	
8	□	Battery Level Indicator	
9	- <u>i</u> ;-	Heating Mode	
10	Ξ	Unit of Temperature (°C/°F)	
11	"	Mute Function	

No.	Icon	Description	
12	₩	Turbo Mode	
13	* 11111	Fan Speed (Auto or Fixed)	
14	(b)	Timer Active Indicator	
15	Eco	ECO Mode	
16	₹	Self-Clean Function	
17	2	Sleep Function	
18	8H	8°C (46°F) Heating Function	
19	₽ů	I Feel/Follow Me Mode	
20	<u>-Ö.</u>	LED Display On/Off	
21	灬	Left-Right Swing Indicator	
22		Up-Down Swing Indicator	

NOTE ON ILLUSTRATIONS

The illustrations in this manual are strictly for explanatory purposes. The actual display and some functions of the remote controller may vary according to the model purchased.

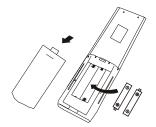
4

Replacement of Batteries

Remove the battery cover from the rear of the remote controller, by sliding it downward in the direction of the arrow as depicted below. Install batteries according to the depicted directions (+ and -) as shown on the remote controlller. The cover then slides back into place.

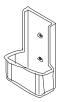


Use 2x AAA batteries. Do not use re-chargeable batteries. Replace old batteries with new ones of the same type when the display is no longer legible. Do not dispose of batteries as unsorted municipal waste. Disposal of such waste separately for special treatment is necessary. If the system will not be used for a long time, remove batteries to prevent leakage.



Note

Please remove batteries to avoid leakage damage when not being used for a long time.



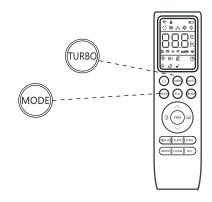
Note

The remote can be placed inside the cradle when not in use (may be sold separately).

Configuring Remote Controller Settings (some models)

Depending on the system, the control type (Cooling Only or Heat Pump) and the unit of Temperature (°C or °F) can be configured using the controller buttons. Operate as below. All configuration must be done as soon as batteries are inserted into the remote.

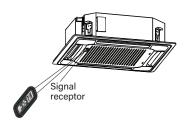
Press and Hold:	Functional Result
MODE	When �� flashes, Cooling Only Mode
MODE	When ┆ flashes, Heat & Cool Mode
TURBO ↓ TURBO (press)	After 5 seconds, enter Switch State



Remove batteries and re-insert to reprogram as many times as needed.

Operating the Remote Controller Sucessfully and Safely

- Ensure no objects come between the remote controller and signal
- Keep the remote at least 3 ft away from televisions and other electrical appliances.
- Always direct the remote controller toward the air conditioner.
- Don't leave the remote exposed to sunrays.

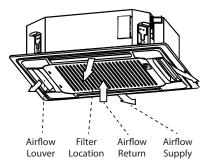


4

Regarding the Airflow of the Indoor Unit

The air that is pulled in by the fan (the "return air") enters the grille and is passed through the filter. It is then cooled/dehumidified/heated through the heat exchanger.

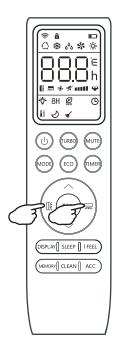
The direction of the air output is manipulated up and down by the motorized louver, and left to right via manually controlled vertical deflectors. Some models may come with "dual-swing" capability, which offers both a horizontal and vertical motorized air flow swing.



Controlling the System's Airflow

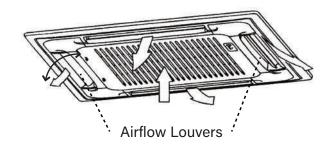
- 1. Pressing the [| m buttons activates the air direction adjusters.
 - Press the Swing [state button to trigger the horizontal flaps to swing up and down. Press this button again to stop swing movement at the current angle.
- 2. If the vertical deflectors (which are located underneath the flaps) are adjusted manually, they can be used to fix the airflow in a certain vertical position before turning the system on.

Note: On some models, long-pressing either of the SWING buttons for >3 seconds allows more fine adjustment of airflow angle.



CAUTION

- Do not manipulate the louvers themselves manually, or serious damage may occur.
- Deflector adjustments should be made only when the system is switched off.
- Never poke fingers, sticks, or other objects into the air inlet/outlet vents.



COOLING Mode

Cooling mode allows the heat pump to cool the room while also reducing the humidity of the air in the room.

To put the system into cooling mode, press the obtain until the 樂 symbol appears on the remote's display.

The \wedge and \vee buttons can then be used to set a temperature lower than that of the room.

HEATING Mode

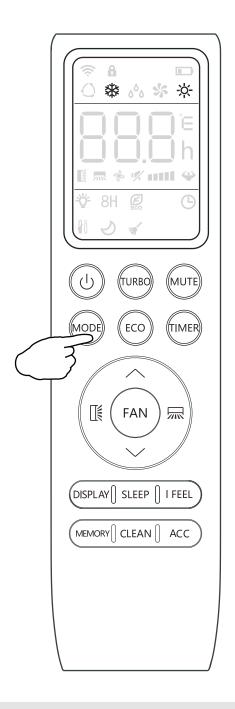
Heating mode allows the heat pump to warm the air in the room by reversing the cooling cycle.

To put the system into heating mode, press the button until the symbol appears on the remote's display.

The \wedge and \vee buttons can then be used to set a temperature higher than that of the room.

Note that the system may take up to 10 minutes before it begins delivering heat in order to allow for the coil to warm up and prevent cold airflow.

Fan speed is not available to the user in the same way that it is in cooling mode. Rather, the fan will blow out air at a speed that is in proportion to how much the heat exchanger has been warmed up to.



\triangle

NOTE

In heating mode, the appliance will periodically enter a defrost cycle, which is essential in order to clean frosting off the condenser and recover heat exchange capability. This process is normal and lasts for 2-10 minutes.

During defrosting, the indoor unit's fan will cease operation. After the cycle is completed, the system will resume its normal heat mode operation automatically. Press ECO 10 times within 8 seconds to trigger a forced defrost.

4

DRY Mode

Dry mode is a limited function that can rapidly reduce the humidity/moisture of the room.

To put the system into dry mode, press the button until the $\delta^0 \delta$ symbol appears on the remote's display.

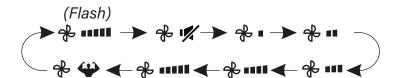
An automatic preset of this mode is then activated.

FAN-ONLY Mode

Fan-only mode is used to set the system to use only air ventilation and no heating or cooling.

To put the system into fan-only mode, press the button until the symbol appears on the remote's display.

Use the (FAN) button to then set the desired fan speed. The system will cycle from *AUTO* > *MUTE* > *LOW* > *LOW* - *MID* - *MID* - *MID* - *HIGH* > *TURBO*



AUTO Mode

In Auto mode, the system selects cooling, heating, or fan-only mode based on the delta-T (Δ T), which is the difference between Room Temperature & Set Temperature.

△T (RT-ST)	∆T>2°F	-2°F ≤ ∆T ≤ 2°F	ΔT<2°F
→MODE	Cooling	Fan-Only	Heating

To put the system into AUTO mode, press the button until the Symbol appears on the remote's display. The and buttons can then be used to set the desired room temperature.

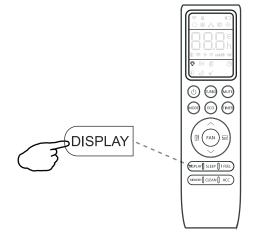


4

Turning the Display On or Off

The LED display on the front panel of the system can be turned on or off as desired.

To do so, press the DISPLAY button in order to switch off the LED display on the front panel. This button can be pressed again to turn the LED display back on again.

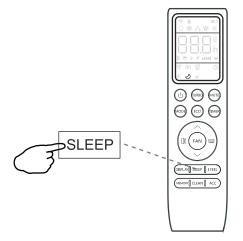


SLEEP Mode

Sleep mode is generally meant for periods of lesser cooling/heating requirements, such as during typical sleeping hours. This mode will result in decreased energy use, and can only be activated via remote control.

After 10 hours in sleep mode, the air conditioner will revert back to the previously set mode.

To put the system into sleep mode, press the SLEEP button, and the Symbol will appear on the display. Press this button again to exit from this mode.



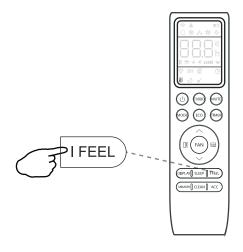
I FEEL - To Ensure Comfort

The I FEEL feature enables the remote to act as the temperature sensor and relay the current air temperature of where the remote is physically placed within the room. In some cases, this can aid with reducing thermal drift between the set temperature and the actual room temperature.

In order to activate this feature, press the button, and the icon will appear on the display.

NOTE

The I FEEL feature will automatically de-activate itself 8 hours later (or 2 hours on some models).



4

Energy Saver (ECO) Option

In this mode, the appliance will automatically manage its operation in order to save energy.

To turn the ECO feature on, press the button on the remote, and the cicon will appear. The system is now running in ECO, and the process can be repeated to turn it off.

NOTE

The ECO feature is available in both COOLING and HEATING modes.

TURBO Option

In this mode, the appliance will operate using the highest fan speed in order to maximize output and reach the set temperature in the quickest way.

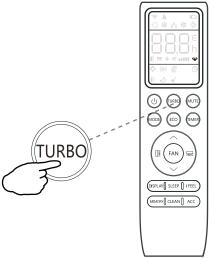
To turn the TURBO feature on, press the button on the remote, and the con will appear. The system is now running in TURBO, and the process can be repeated to turn it off.

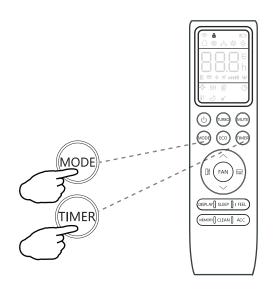
Child-Lock Function

Pressing on and buttons together will activate the child-lock function. When this function is active, the con will be displayed, and no single button will be active.

Press the word and the buttons together once more to de-activate the child-lock function.







4

Using the Timer - TIMER ON

The TIMER feature allows you to set a time delay for the system to turn itself on or off.

To set a time delay for the system to turn itself on in X amount of hours:

- 1. Begin by pressing the button while the system is powered off. The symbol will then display flashing. The default setting is 6.0 hours.
- 2. Use the Temp \wedge and \vee buttons to set the needed time delay in 30 minute increments.
- 3. Press the button a second time to confirm.
- 4. Press the button to select the desired operating mode that the unit should start up in.
- 5. Set the desired fan speed that the unit should start up in by pressing the (FAN) button.

TIMER DISPLAY SLEEP I FEEL MEMORY CLEAN ACC

Using the Timer - TIMER OFF

The TIMER OFF feature allows the appliance to turn itself off after X amount of hours have passed. The symbol will appear. To set a time delay for the system to turn itself off in X amount of hours:

- 1. Confirm that the appliance is on and running.
- 2. Press the button to enter the prompt for switching off the system. Use the and buttons to configure the time delay setting.
- 3. Press the button again to confirm. It can also be pressed once more to cancel the setting.

NOTE Regarding Timers

- Press the button to cancel at any time in Timer Off.
- The programming will cancel if no buttons are pressed after 5 seconds. This may require restarting the process.

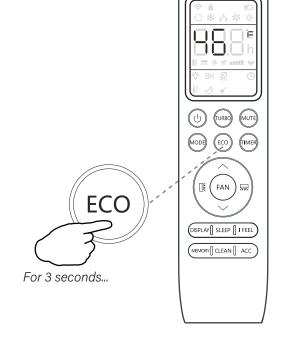
4

46°F Vacation Mode Function

This feature is meant to be used to prevent freezing while the user is away from home. When turned on, it sets the system to keep a temperature of 46°F. If the unit is in standby, then the setting will automatically start the heating mode when the room temperature is equal to or lower than 46°F. It will set the system back to standby when the room temperature reaches 48°F.

If the room temperature is ever 64°F or higher, then the appliance will cancel or prevent this Freeze Protection feature automatically.

Press and hold the © button for 3 seconds to activate this feature. Repeat this to de-activate. Once activated, 46°F (8°C) will appear on the display.



MUTE Mode

When the system is muted, the remote controller will display AUTO fan speed, and the indoor unit will operate at its lowest fan speed in order to minimize operation noise.

Press the will button in order to activate this mode. The icon will display to indicate that the system is muted.

This mode can be cancelled by pressing either the FAN, TURBO, or SLEEP buttons.

NOTE

The MUTE feature cannot be activated when the system is in DRY mode.



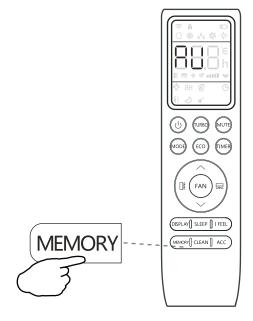
4

MEMORY Feature

The Memory feature enables the user to store their favorite setting and reconfigure the system to that same setting with the press of a single button. Each mode of HEAT/COOL/FAN/DRY can store a unique setting.

To use this feature, enter the desired mode and set the system to your preferred configuration and press and hold the well button for 3 seconds to store the configuration. The system will flash "AU" to acknowledge that the configuration has been stored successfully.

Enter the desired mode of HEAT/COOL/FAN/DRY and press the MEMORY button to activate the stored configuration.



SELF-CLEAN Feature

This feature helps carry away some of the accumulated dust, dirt, bacteria, and other microbial contents away from the indoor evaporator.

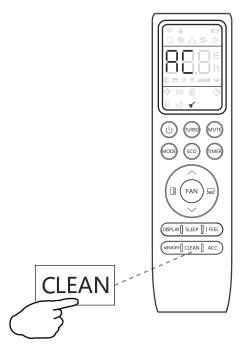
To activate this feature, press the CLEAN button until a beep is heard from the unit, the icon displays and AC will be displayed on the unit and remote. This procedure will run for approximately 30 minutes, before returning to the preset mode.

The button can be pressed to cancel this feature during the process. Two beeps will be emitted from the machine when it is finished, or cancelled.

This procedure can result in some uncommon noise coming from the machine. This noise is normal as a side effect of the plastics expanding and contracting due to reactions with heat and cold.

It is recommended to use this function only when indoor temperature is under 86°F and outside temperature is between 41°F and 86°F.

It is suggested to run this feature once every 3 months.



NOTE:

This feature does not replace the requirement of proper periodic maintenance and cleaning, especially for dusty/high-particle environments.

An Important Note Regarding Operating Temperatures

The system is designed to run within a certain range of temperatures, which are listed below. There are built-in protections with the system that may stop the appliance when the ambient temperatures goes outside of these ranges.

Inverter Air Conditioner

Operating Mode Temperature	COOLING Mode	HEATING Mode	DRYING Mode
Operational Room Temperature Range	63°F - 90°F	32°F - 80°F	63°F - 90°F
Remote Control Setting Range		88°F (Standard Setting Ra acation Mode Only, see Pa	0 /
Ambient Outdoor Temperature	5°F - 122°F	-13°F - 86°F	5°F - 122°F

↑ NOTE

After stopping and restarting the air conditioner, or after the mode is changed during operation, the system does not restart immediately, and will come on when three minutes have elapsed (as a protection for the compressor).

Full system-rated capacity and efficiency is obtained at the standard rating conditions as developed by the testing and rating agencies. Deviations from the rating conditions, especially the atmospheric conditions, will be compensated by the variable speed compressor, within certain limitations.

Heat pump systems function by exchanging energy, in the form of heat, between the indoor air and the outdoor ambient air (atmospheric). The system's net cooling or heating capacities and efficiencies change by atmospheric conditions, as well as the indoor air conditions (such as temperatures and humidity levels).

Capacity of the system required for a specific area or application must be determined professionally using detailed calculations, which are based on several internal and external factors.

To further optimize the performance of your unit, be sure to do the following:

- Keep doors and windows closed.
- Limit energy usage by using TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

Maintenance of the Air Conditioner

Periodic Maintenance Is Essential For The System!

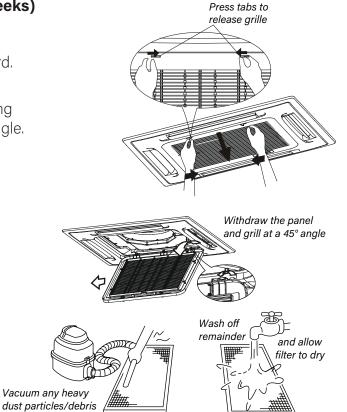
Maintaining the air conditioner will ensure that is stays efficient. Before carrying out any sort of maintenance, always ensure that the power supply to the system is turned off for >5 minutes. Wear safety gloves when working on the equipment, due to sharp aluminum fin edges of the coil.

Indoor Unit

Anti-Dust Filters (Inspect once every 2 weeks)

- 1. Approach the interior unit to reach the top area, and press both the exposed tabs inward.
- 2. Gently remove the single anti-dust filter along with the panel grill, by pulling off at a 45° angle.
- 3. The filters are washable and should be cleaned with warm water (under 113°F).
- 4. Leave the filters to dry in a cool, dry place.
- 5. Afterwards, re-insert the filter into the same location after it has sufficiently dried.

Any accessorial electrostatic or deodorizing filters, if installed, are not washable and should be replaced once every 6 months.



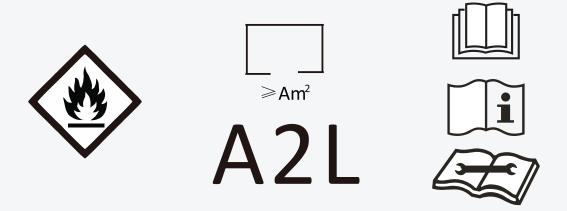
Interior of the Indoor Air Handler

In addition to the filters, the interior of the indoor unit itself as well as the inner coil should be inspected every season. The front panel can be disconnected and indoor unit disassembled to access the air handler. This will allow for easier inspection of the interior and behind the air filters. The interior should be cleaned with damp cloth and neutral soaps. Do not use any sort of aggressive solvents or detergents. Only a soft cloth that is lightly dampened should be used.

A BEFORE CLEANING OR MAINTENANCE

ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE PERFORMING CLEANING OR MAINTENANCE. DO NOT SPRAY WATER DIRECTLY NEAR THE INDOOR UNIT, AS IT CAN DAMAGE INSULATION AND ELECTRICAL COMPONENTS.





Safety Information for A2L Refrigerants

Because your system contains R-454B refrigerant, the following notices should be read and followed. It must be noted that venting any type of refrigerant into the atmosphere is always illegal and is punishable under federal and local regulations. Always read and obey all applicable local EPA laws.

- Refer to this manual for the required installation space dimensions, including the minimum clearance distances from adjacent structures.
- The appliance must be installed, operated, and stored in a room with a floor area of at least the minimum allowed (see Page 31).
- The length of the refrigerant piping should be kept to a minimum.
- The refrigerant piping must be protected from physical damage and should not be installed in an unventilated space if the area of the space is smaller than the minimum.
- Installation must comply with all applicable national refrigerant regulations.
- All mechanical connections must remain accessible for maintenance.
- Follow the instructions in this manual for proper handling, installation, cleaning, maintenance, and disposal of the refrigerant.
- Ensure that all ventilation openings remain unobstructed.



Servicing must be performed only in accordance with the manufacturer's recommendations.



The appliance must be stored in a well-ventilated area with a room size that meets the minimum requirements specified for operation.



The appliance must be stored in a room free of continuously operating open flames (e.g., an active gas appliance) and ignition sources (e.g., an operating electric heater).

Any individual working on a refrigerant circuit must hold a valid, up-to-date certification from an industry-accredited assessment authority, verifying their competence in handling refrigerants per the recognized assessment specifications of the relevant industrial sector. Service operations must be performed strictly in accordance with the manufacturer's recommendations. Maintenance and repair tasks requiring assistance from additional qualified personnel must be conducted under the supervision of a certified professional competent in handling flammable refrigerants.



Servicing Information for A2L Refrigerants

- The appliance must be stored in a manner that prevents mechanical damage.
- Any work procedure affecting safety measures must be carried out exclusively by competent personnel.

Warning

- Do not attempt to accelerate the defrosting process or remove frost manually.
- Follow the manufacturer's recommended procedures.
- The appliance must be stored in a room free of continuously operating ignition sources (e.g., open flames, an active gas appliance, or an operating electric heater).
- Do not pierce or incinerate the appliance or its components.
- Be aware that refrigerants may be odorless.
- Area Inspection: Before servicing systems containing flammable refrigerants, safety checks must be performed to minimize the risk of ignition. When repairing the refrigeration system, all following precautions must be observed before beginning any work.
- Work Procedure: All work must be conducted under a controlled process to minimize the risk of flammable gas or vapor being present during servicing.

General Work Area:

- All maintenance personnel and individuals in the vicinity must be informed about the nature of the work being performed.
- Avoid working in confined spaces whenever possible.
- The work area must be sectioned off to prevent unauthorized access.

 Area Ventilation: Ensure the area is free from flammable materials and that conditions are controlled to maintain a safe working environment

Checking for Refrigerant Presence:

- The work area must be monitored for refrigerant leaks using an appropriate refrigerant detector before and during servicing.
- Ensure the leak detection equipment used is suitable for flammable refrigerants (i.e., non-sparking, adequately sealed, or intrinsically safe).
- Presence of Fire Extinguisher: If any hot work is to be performed on the refrigeration equipment or its associated components, appropriate fire extinguishing equipment must be readily available. A dry powder or CO₂ fire extinguisher should be positioned adjacent to the charging area.

- Elimination of Ignition Sources:

- Any work involving the exposure of refrigeration system piping must be conducted without the use of ignition sources that could pose a fire or explosion risk.
- All potential ignition sources, including smoking, must be kept at a safe distance from the installation, repair, removal, and disposal areas, where refrigerant may be unintentionally released into the surrounding space.
- Before commencing work, the area must be inspected to ensure that no flammable hazards or ignition risks are present.
- "No Smoking" signs must be clearly displayed in the work area.



Ventilated Area:

- Ensure that work is conducted either in an open area or in a space with adequate ventilation before breaking into the system or performing any heat-producing tasks.
- Ventilation must be maintained throughout the duration of the work.
- The ventilation system should effectively disperse any released refrigerant and, if possible, direct it safely to an external atmosphere.

Inspection of Refrigeration Equipment:

- When replacing electrical components, ensure that they meet the correct specifications and are suitable for their intended purpose.
- Always adhere to the manufacturer's maintenance and service guidelines.
- If unsure, consult the manufacturer's technical support department for guidance.
- Checks for Installations Using Flammable Refrigerants: The following inspections must be performed for systems utilizing flammable refrigerants:
 - Ensure that the refrigerant charge size complies with the minimum room size requirements where refrigerant-containing components are installed.
 - Verify that ventilation equipment and exhaust outlets are functioning properly and are free from obstructions.
 - If an indirect refrigeration circuit is used, inspect the secondary circuit for any presence of refrigerant.
 - Confirm that all equipment markings remain visible and legible. Any illegible markings or signs must be replaced or corrected.

Ensure that refrigeration piping and components are installed in locations where they are not exposed to substances that could cause corrosion. If exposure is unavoidable, verify that the components are either made from corrosion-resistant materials or are adequately protected against corrosion.

Inspection of Electrical Devices:

Repair and maintenance of electrical components must include initial safety checks and a thorough inspection of components. If a fault is detected that could compromise safety, the electrical supply must not be connected to the circuit until the issue is fully resolved.

- If the fault cannot be corrected immediately but continued operation is necessary, a temporary solution may be implemented, provided it is safe and effective.
- Any temporary measures must be reported to the equipment owner to ensure all relevant parties are informed.

Initial Safety Checks:

- Ensure that capacitors are fully discharged in a controlled manner to prevent sparking.
- Verify that no live electrical components or exposed wiring are present during system charging, refrigerant recovery, or purging.
- Confirm that earth bonding continuity is maintained.

- Repairs to Sealed Components:

Sealed electrical components must be replaced rather than repaired.

Repairs to Intrinsically Safe
 Components: Intrinsically safe
 components must be replaced and not
 repaired.



- wear, corrosion, excessive pressure, vibration, sharp edges, or other adverse environmental factors. Consider the long-term effects of aging and continuous vibration from components such as compressors or fans.
- Detection of Flammable Refrigerants:
 Under no circumstances should potential sources of ignition be used for refrigerant leak detection.
 Halide torches or any other flame-based detection devices must not be used.
- Leak Detection Methods: The following methods are approved for detecting leaks in systems containing flammable refrigerants:
 - Electronic Leak Detectors: Must be used for detecting flammable refrigerants. However, they may require recalibration to maintain adequate sensitivity.
 - Detection equipment must be calibrated in a refrigerant-free area.
 - Ensure that the detector does not pose an ignition risk and is compatible with the refrigerant in use.
 - The detector must be set to a percentage of the refrigerant's Lower Flammability Limit (LFL) and calibrated to confirm that the appropriate gas concentration does not exceed 25% of the LFL.
 - Leak Detection Fluids: Suitable for most refrigerants but must not contain chlorine, as chlorine can react with the refrigerant and corrode copper piping.
 - Safety Precautions: If a leak is suspected, all open flames must be removed or extinguished. If a refrigerant leak requiring brazing is detected, all refrigerant must be fully recovered or isolated using shut-off valves to prevent accidental release.

- Oxygen-Free Nitrogen (OFN) must be purged through the system before and during brazing.
- Removal and Evacuation: When accessing the refrigerant circuit for repairs or other procedures, industry-standard practices must be followed, with additional precautions for flammability:
- **1. Recover the refrigerant** into approved recovery cylinders.
- **2. Purge the circuit** using an inert gas (such as OFN).
- 3. Evacuate the system.
- 4. Purge again with inert gas.
- **5. Open the circuit** by cutting or brazing.
 - The system must be flushed with OFN to ensure safety. This process may need to be repeated multiple times.
 - Do not use compressed air or oxygen for flushing.
- Flushing should be performed by:
- 1. Breaking the system vacuum with OFN.
- **2. Filling** the system until the working pressure is reached.
- **3. Venting** to the atmosphere.
- **4. Pulling** the system down to vacuum.
- **5. Repeating** the process until no refrigerant remains in the system.
 - When the final OFN charge is introduced, the system must be vented to atmospheric pressure to allow for safe work. This step is critical before performing any brazing on pipework.
- Ensure the vacuum pump outlet is positioned away from ignition sources and that adequate ventilation is present.



Decomissioning Information for A2L Refrigerants

- Decommissioning: Before starting decommissioning, the technician must be fully familiar with the equipment and its components. All refrigerant should be recovered safely as a standard best practice. Prior to decommissioning, an oil and refrigerant sample should be collected for analysis if reclaimed refrigerant is intended for reuse. Electrical power must be available before beginning the decommissioning process.
- **A. Familiarization:** Understand the equipment, its operation, and the decommissioning process before beginning work.
- **B. Electrical Isolation:** Disconnect the system from the electrical supply to prevent accidental activation during the procedure.
- **C. Pre-Procedure Safety Checks:** Before proceeding, ensure the following:
 - Mechanical handling equipment is available if needed for refrigerant cylinder transport.
 - 2. All required personal protective equipment (PPE) is present and correctly used.
 - 3. A competent person supervises the entire refrigerant recovery process.
 - 4. Recovery equipment and cylinders comply with all relevant safety and regulatory standards.
- **D. Pump Down the Refrigerant System:** If possible, perform a pump-down procedure to remove refrigerant from the system.
- **E.** Alternative Method if Vacuum is Not Possible: If a complete vacuum cannot be achieved, create a manifold to facilitate refrigerant removal from multiple points in the system.

- **F. Cylinder Positioning:** Ensure the recovery cylinder is placed on a scale before starting the refrigerant recovery process.
- **G. Recovery Machine Operation:** Start the recovery machine and follow the manufacturer's instructions for proper operation.
- **H. Cylinder Fill Limits:** Do not exceed **80% of the cylinder's total volume** when filling with liquid refrigerant to allow for expansion.
- **I. Maximum Pressure Precautions:** Do not exceed the **maximum working pressure** of the recovery cylinder at any time, even temporarily.
- J. Finalizing the Recovery Process:
- Once the cylinders are correctly filled and the process is complete:
- Promptly remove the cylinders and recovery equipment from the site.
- Close all isolation valves on the equipment to prevent leaks.
- K. Handling Recovered Refrigerant:
 Recovered refrigerant must not be recharged into another refrigeration system unless it has been properly cleaned and tested to ensure compliance with safety and performance standards.
- Labeling: The equipment must be labeled to indicate that it has been decommissioned and emptied of refrigerant. The label must include the date of decommissioning and the signature of the responsible technician. Ensure that the equipment retains labels indicating the presence of flammable refrigerant, even after decommissioning.



Recovery Information for A2L Refrigerants

Recovery Procedure: When removing refrigerant from a system for servicing or decommissioning, the following best practices must be observed to ensure safety and compliance:

- **1. Safe Refrigerant Removal:** All refrigerants must be **safely removed** from the system following proper handling procedures.
- **2. Use of Appropriate Recovery Cylinders:** Only **approved refrigerant recovery cylinders** must be used.
 - A. Ensure that a **sufficient number of cylinders** are available to accommodate the total refrigerant charge from the system.
 - B. Each cylinder must be **designated and labeled** for the specific refrigerant being recovered (e.g., cylinders specifically designed for refrigerant recovery).
 - C. Recovery cylinders must be equipped with a pressure-relief valve and functioning shut-off valves.
 - D. Empty recovery cylinders should be **evacuated and, if possible, pre-cooled** before the recovery process begins.
- **3. Recovery Equipment Requirements:** The recovery equipment must be:
 - A. In good working condition.
 - B. Accompanied by manufacturer-provided operating instructions.
 - C. Suitable for recovering **all appropriate refrigerants**, including flammable refrigerants when applicable.
 - D. A calibrated weighing scale must be available to monitor refrigerant recovery accurately.
 - E. Hoses must be equipped with **leak-free disconnect couplings** and be in good condition.

- Before using the recovery machine:
 Verify that it is in proper working order
 and has been properly maintained.
 Ensure that any associated electrical
 components are sealed to prevent
 ignition in case of a refrigerant leak.
- If in doubt, consult the manufacturer.

4. Handling Recovered Refrigerant:

- It is vital that:
 - A. The recovered refrigerant must be returned to the refrigerant supplier in the correct recovery cylinder.
 - B. A waste transfer note must be arranged for proper documentation and disposal.
 - C. Do not mix refrigerants in recovery units or cylinders under any circumstances.

5. Compressor and Oil Removal:

- If compressors or compressor oils need to be removed:
 - A. Ensure that they have been **evacuated to an acceptable level** to eliminate any remaining flammable refrigerant within the lubricant.
 - B. The evacuation process must be completed **before returning the compressor** to the supplier.
 - C. Only **electric heating** should be used to accelerate the evacuation of refrigerant from the compressor body. **Open flames or ignition** sources must not be used.
- When draining oil from a system, the process must be conducted safely and in accordance with best practices.



WARNING

- Do not use any unauthorized methods to accelerate the defrosting process or for cleaning. Follow only the manufacturer's recommended procedures.
- The appliance must be stored in a room free of continuously operating ignition sources (e.g., open flames, an operating gas appliance, or an electric heater).
- Do not pierce or burn any part of the system.
- Be aware that refrigerants may be odorless.

AVERTISSEMENT

- Ne pas utiliser de moyens non recommandés par le fabricant pour accélérer le dégivrage ou nettoyer l'appareil.
- L'appareil doit être entreposé dans un endroit sans source d'allumage fonctionnant en continu (par exemple : flamme nue, appareil à gaz en marche, ou radiateur électrique en marche).
- Ne pas percer ni brûler l'appareil.
- · Attention : les frigorigènes peuvent être inodores.

A

COMPLIANCE

- Minimum Installation Requirements: The minimum installation height and minimum room area (for both operation and storage) must be in accordance with the installation manual.
- Risk of Fire Auxiliary Devices: Ignition source auxiliary devices must not be installed within the ductwork, except for auxiliary devices specifically listed for use with this appliance. Refer to the installation instructions.
- Mounting Clearance: The system must be mounted with the lowest moving parts at least 2.5m (8ft) above the floor or grade level.
- Risk of Electric Shock: Serious injury or death may occur.
 Disconnect all remote electric power supplies before performing any servicing.
- Risk of Fire Flammable Refrigerant: Flammable refrigerant is used. Maintenance and repairs must only be performed by trained service personnel. Do not puncture refrigerant tubing.
- Risk of Fire Proper Disposal Required: Dispose of the system in accordance with all applicable federal and local regulations.
- Flammable refrigerant is used; ensure proper handling and diagonal.
- Risk of Fire Service Precautions: Flammable refrigerant is used. Refer to the repair manual/owner's guide before attempting to service this product.
- Risk of Fire Compliance with Regulations: Due to the use of flammable refrigerants, follow handling instructions carefully and ensure compliance with national regulations.

USAGE STATEMENT

- Before unloading and opening the container, use a flammable gas detector to check for potential leaks.
- · No fire sources or smoking are allowed in the vicinity.
- Pipework must be protected from physical damage. For FLAMMABLE REFRIGERANTS, pipes must not be installed in an unventilated space if that space is smaller than the minimum requirements stated in Annex GG, except in the case of A2L REFRIGERANTS, where installed pipes must comply with 22.116. If field charging is required, the impact of different pipe lengths on the REFRIGERANT CHARGE must be quantified.
- Compliance with all **national gas regulations** must be ensured.
- Mechanical connections made in accordance with 22.118 must remain accessible for maintenance purposes.
- Pipework, including piping material, routing, and installation, must be protected from physical damage during operation and servicing. It must comply with all national and local codes and standards, including:
 - ASHRAE 15
 - ASHRAE 15,2
 - IAPMO Uniform Mechanical Code
 - ICC International Mechanical Code
 - CSA B52
 - All field joints must be accessible for inspection before being covered or enclosed.
- After field piping installation for split systems, the field pipework must undergo:
 - Pressure testing with an inert gas.
 - Vacuum testing before refrigerant charging, following the required standards.
- The appliance must be stored in a way that prevents mechanical damage.
- Maintenance, service, and repair operations must only be carried out by qualified personnel according to
- Only competent persons should perform safety-critical procedures, including:
 - Breaking into the refrigerant circuit
 - Opening sealed components
 - Opening ventilated enclosures



Preparation for Working on Systems With A2L Refrigerants











Refrigerant Leakage Detector

A handheld leakage detector can aid with tracing and isolating refrigerant leaks. As such, it is recommended to have one handy whenever working on the system.

! Determining Installation Location

It is vital that the systems are installed in suitable locations based on the guidelines given below. For best results, follow all requirements given in this manual when determining placement of the equipment.

Installation Site Requirements:

1. Ensure Proper Ventilation

 The installation site must be well-ventilated to allow safe operation and prevent refrigerant accumulation.

2. Keep Away from Heat and Fire Hazards

- The installation and maintenance sites for air conditioners using Refrigerant R454-B must be free from open flames or heat sources.
- Avoid locations near welding activities, smoking areas, drying ovens, or any heat source exceeding 1000°F, as these can create ignition risks.

3. Implement Anti-Static Precautions

 Wear anti-static clothing and gloves to prevent static discharge when handling and installing the unit.

4. Select an Accessible Installation Site

- The installation location must allow easy access for maintenance.
- Indoor and outdoor units should not be surrounded by obstacles that restrict airflow.
- Avoid areas close to heat sources or environments with flammable or explosive materials.

5. Refrigerant Leak Emergency Actions

- If the indoor unit leaks refrigerant during installation, immediately shut off the outdoor unit valve.
- All personnel must evacuate the area for at least 15 minutes until the refrigerant fully dissipates.
- If the product is damaged, it must be transported to a maintenance station.
 Please note that on-site welding or refrigerant pipe repairs are strictly prohibited.

6. Ensure Even Airflow

 Choose a location where the air inlet and outlet flow of indoor unit remains unobstructed and evenly distributed.

7. Avoid Installing Near Sensitive Areas

- Do not install the indoor unit near:
 - Electrical devices or power outlets.
 - Kitchen cabinets, beds, sofas, or valuable items.
 - Areas where the airflow from the two sides of the unit could directly impact important objects.

(If Applicable) Charging Protocol for A2L Refrigerants

Important Considerations:

- The air conditioner must be installed and serviced by qualified personnel. Installation must comply with all instructions set forth herein as well as all local regulations.
- Caution when handling combustible refrigerants – Improper or careless handling may cause serious injury or damage to property.
- 3. A **leak test** must be conducted after installation is completed to ensure system integrity.
- 4. Safety inspections are **mandatory** before performing maintenance or repairs on air conditioners using **combustible refrigerants to minimize fire risk**.
- 5. The system must be operated under **controlled conditions** to reduce the risk of **combustible gas or vapor hazards** during operation.
- 6. The total weight of refrigerant charge and minimum room area requirements for air conditioners must comply with the specifications outlined in **Tables GG.1 and GG.2**.

Maximum Refrigerant Charge and Required Minimum Floor Area: The maximum charge is determined by the following equations:

$$m_1 = (6m^3) \times LFL, m_2 = (52m^3) \times LFL, m_3 = (260m^3) \times LFL$$

Where LFL is the Lower Flammable Limit in kg/m^3 . For R454-B refrigerant, LFL = 0.303 kg/m^3 .

For Appliances with a Charge Amount $m_1 < M = m_2$:

The maximum refrigerant charge in a room must comply with: $M_{max} = 2.5 \times (LFL)^{5/4} \times h_0 \times A^{1/2}$

This value must not exceed: $M_{max} = SF \times LFL \times h_0 \times A$

(Refer to GG.3DV for specific factors and application.)

Minimum Floor Area Requirement: The required minimum floor area A_{min} for an appliance with a refrigerant charge $M_c(kg)$ must be calculated as follows:

 $A_{min} = [M_c/(2.5 \times LFL^{5/4} \times h_0]^2$ However, Amin **must not be less than**: $A_{min} = M_c/(SF \times LFL \times h_0)$; SF=0.5

(Refer to GG.4DV for specific values/factors.)

Where Category = R454-B, LFL = 0.303 kg/m³ **Table GG.1 - Maximum Charge (kg)**

iabic adii maxiiidii		Charge (kg)		
h _o (m)	Floor Area (m²)	Charge Limit (kg)		
(Installed	4 (43 ft²)	1.09 (38.5 oz)		
Height)	7 (75 ft²)	1.91 (67.3 oz)		
	10 (107 ft²)	2.73 (96.2 oz)		
1.8 (6'0")	15 (161 ft²)	3.92 (138.2 oz)		
(5.5.)	20 (215 ft²)	4.52 (159.6 oz)		
	30 (322 ft²)	5.54 (195.5 oz)		
	50 (538 ft²)	7.15 (252.3 oz)		
(Installed	4 (43 ft²)	1.52 (53.44 oz)		
Height)	7 (75 ft²)	2.65 (93.5 oz)		
0.5	10 (107 ft²)	3.79 (133.6 oz)		
2.5 (8'2")	15 (161 ft²)	5.44 (191.9 oz)		
	20 (215 ft²)	6.28 (221.6 oz)		
	30 (322 ft²)	7.7 (271.4 oz)		
	50 (538 ft²)	9.94 (350.4 oz)		
(Installed	4 (43 ft²)	1.7 (59.8 oz)		
Height)	7 (75 ft²)	2.97 (104.7 oz)		
0.0	10 (107 ft²)	4.24 (149.6 oz)		
2.8 (9'2")	15 (161 ft²)	6.09 (215 oz)		
	20 (215 ft²)	7.04 (248.2 oz)		
	30 (322 ft²)	8.62 (304 oz)		
	50 (538 ft²)	11.12 (392.5 oz)		



Where Category = R454-B, $LFL = 0.303 \text{ kg/m}^3$

Table GG.2 - Minimum Room Area (m²)

h _o (m)	Charge Limit (kg)		Min. Room Area (m2)	
(Installed	0.71	(25.1 oz)	2.6	(28 ft²)
Height)	0.8	(28.2 oz)	2.93	(32 ft²)
	1.0	(35.3 oz)	3.67	(40 ft²)
1.8	1.29	(45.5 oz)	4.73	(51 ft²)
(6'0")	1.56	(55.0 oz)	5.72	(62 ft²)
	1.8	(63.5 oz)	6.6	(71 ft²)
	2.0	(70.5 oz)	7.33	(79 ft²)
	0.71	(25.1 oz)	1.88	(21 ft²)
	0.8	(28.2 oz)	2.11	(23 ft²)
	1.0	(35.3 oz)	2.64	(29 ft²)
2.5	1.29	(45.5 oz)	3.41	(37 ft²)
(8'2")	1.56	(55.0 oz)	4.12	(45 ft²)
	1.8	(63.5 oz)	4.75	(52 ft²)
	2.0	(70.5 oz)	5.28	(57 ft²)
	0.71	(25.1 oz)	1.67	(19 ft²)
	0.8	(28.2 oz)	1.89	(21 ft²)
	1.0	(35.3 oz)	2.36	(26 ft²)
2.8	1.29	(45.5 oz)	3.04	(33 ft²)
(9'2")	1.56	(55.0 oz)	3.68	(40 ft²)
	1.8	(63.5 oz)	4.24	(46 ft²)
	2.0	(70.5 oz)	4.71	(51 ft²)

The standard factory refrigerant charge amount as well as the maximum allowable charge are as follows:

Model (BTU)	R454-B Refrigerant (Standard Charge)	R454-B Refrigerant (Maximum Charge)
9,000	710 g / 1.57 lbs	785 g / 1.73 lbs
12,000	1000 g / 2.2 lbs	1075 g / 2.37 lbs
18,000	1290 g / 2.84 lbs	1365 g / 3.01 lbs
24,000	1560 g / 3.44 lbs	1635 g / 3.61 lbs

Table GG.3DV - Maximum Charge (g) [lbs]

The calculated minimum allowable room area for all capacities is as follows:

Model (BTU)	Minimum Allowable Room Area (Assumes 25 ft lineset and 6 ft install height)
9,000	2.6 m² (28 ft²)
12,000	3.67 m² (40 ft²)
18,000	4.73 m² (51 ft²)
24,000	5.72 m² (62 ft²)

Table GG.4DV - Minimum Room Area (m²)

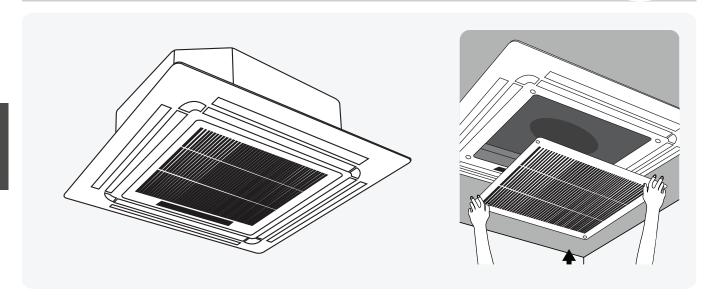
① Determining Refrigerant Amount

Use the above figures when charging the system from empty. The proceeding pages will also inform the reader in determining the additional refrigerant charging amounts for adjusting the factory charge when using non-standard piping length.

Suggested Tools:

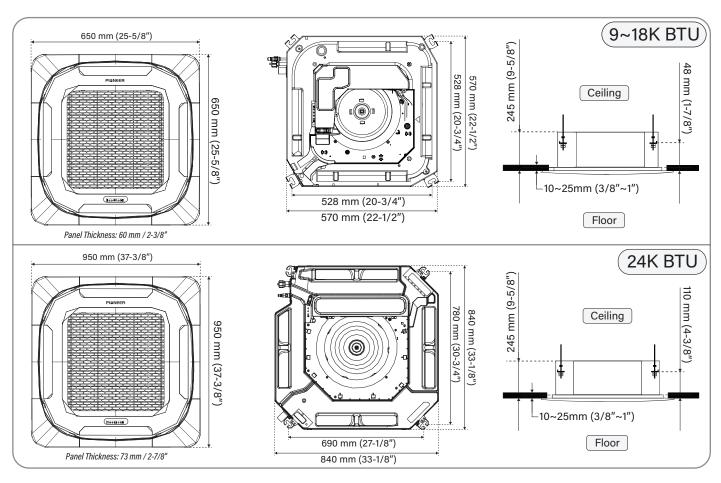
Tool	Illustration	Tool	Illustration	Tool	Illustration
Standard Wrench	6-5	Pipe Cutter		Vacuum Pump	
Adjustable/ Crescent Wrench		Screw Drivers (Phillips & Flathead)		Safety Glasses	
Torque Wrench		Manifold Gauge		Work Gloves	
Hex Keys or Allen Wrenches		Level	<u> </u>	Refrigerant Scale	
Drill & Drill Bits		Flaring Tool		Micron Gauge	
Hole Saw	Clamp-On Amp Meter Leak Detection		Leak Detector		





Indoor Unit Dimensions

Before proceeding, it is important to select the installation space according to the below dimensions:



7

Indoor Unit Installation Location Selection

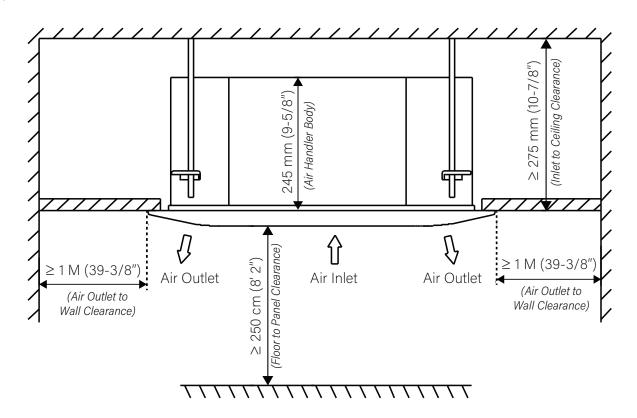
To prevent malfunction, damage, or hazardous conditions, follow these site selection guidelines when installing the indoor unit. For best air distribution is important to locate the air handler in the center of the area to be conditioned.

DO NOT:

- Install the unit in areas where flammable gases may accumulate (e.g., fuel storage areas, chemical plants).
- Install in coastal or seaside locations with salty air exposure unless the system is specially treated for corrosion resistance.
- Install the unit in environments containing caustic gases (such as sulfur compounds near hot springs or industrial zones).
- Mount the unit on surfaces that cannot support its full operational weight (such as weak ceilings or unstable walls).
- Install the unit in kitchens or areas heavily exposed to oil fumes, vapors, or grease accumulation.
- Install the unit in areas subject to strong electromagnetic interference (near factories, radio transmitters, heavy-duty electrical equipment).
- Install near sources of acidic or alkaline vapors, including industrial cleaners or chemical discharge zones.
- Install in tightly enclosed spaces with inadequate ventilation, which may restrict airflow and service access.
- Install in high-humidity spaces such as laundry rooms or bathrooms without sufficient moisture control.
- Neglect proper electrical insulation for the air conditioner+building wiring; installation must comply with national electrical safety standards.

DO:

- Select a location protected from direct sunlight to prevent heat buildup and maintain cooling performance.
- Verify that the structural ceiling or wall can support the unit's weight under full operational load.
- Choose an installation site with a short, direct path for the condensate drain, complying with local building codes.
- Allow adequate clearance around the unit to facilitate proper airflow, operation, and maintenance access.
- Position the unit >3 feet (1 meter) away from antennas, powerlines, telephones, security systems, and other sources
 of electrical/radio interference.
- Educate the user on proper operation/maintenance procedures, including filter cleaning, basic troubleshooting, using the provided user manual.





Ceiling Opening and Hanging Hook Installation

Ceiling Preparation

Installation methods may vary depending on the structure of the ceiling. Make sure that the ceiling can support the unit weight. Consult a qualified professional for structural evaluation and specific guidance.

After cutting the ceiling opening, ensure that the ceiling surface is level and structurally reinforced to prevent vibration. For ceilings with wooden joists, use angle iron or unistrut channels. Cut and remove any obstructing beams within the area of the ceiling opening.

Reinforce the surrounding structure to compensate for the removed beams and support the weight of the unit. It may be necessary to add extra support.

Air Handler Ala B C A2 B C

Model (BTU)	A1 x A2	В	С
9,000 - 18,000	(A1) 528 mm / 20-3/4" (A2) 528 mm / 20-3/4"	570 mm / 22-1/2"	650 mm / 25-5/8"
24,000	(A1) 780 mm / 30-3/4" (A2) 690 mm / 27-1/8"	840 mm / 33-1/8"	950 mm / 37-3/8"

Hanging Bolt Installation

4x field-provided 3/8" threaded hanging bolts and 8x washers and nuts are used to suspend the indoor unit.

The center-to-center distance between bolts must match the specifications provided for the unit size.

Follow the specific installation diagram and measurements provided in this manual to complete the hanging bolt installation.

9-18K: 24" (610mm) 24K: 33-7/8" (860mm) 9-18K: \$\leq 2.1/2" (62mm) (ceiling Opening) (ceiling Opening) 9-18K: \$\leq 2.1/2" (62mm) (ceiling block to Drop 24K: \$\leq 3.1/2" (90mm) 24K: \$\leq 3.1/4" (20mm) 24K: \$\leq 3.1/4" (20mm) (Opening to Art Handler Edge)

New Concrete Bricks

- Use one of the following methods to embed the screw bolts:
 - Blade-type insertion
 - Slide-in channel insertion
- Ensure the screw bolts are anchored firmly into embedded steel reinforcement bars.



☐ Embedding Screw Bolt
Pipe Hanging and
Embedding Screw Bolt

Glad
Inse



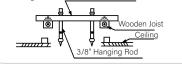
(Slide-In Channel Insertion)

Ceiling Structure Mounting Methods

Wooden Construction

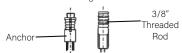
- Secure angle iron across the wooden joists.
- Secure the hanging screw bolts through the channel and into the ceiling structure below.

 Angle Iron Bolted In Place Across Wooden Joists



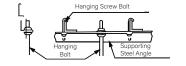
Finished Concrete (Brick or Slab)

- Use expansion bolts to fix the hanging hooks directly into the concrete.
- Drill to a depth of 45–50 mm to ensure secure anchoring.



Steel Roof Beam Structure

- Install supporting angle steel brackets.
- Mount the hanging bolts through the brackets and secure as shown.



7

Suspending the Air Handler Unit

9-18K cassette: Adjust the lower washer to be positioned **90 mm** above the ceiling. 24K cassette: Adjust the lower washer to be **62 mm** above the ceiling.

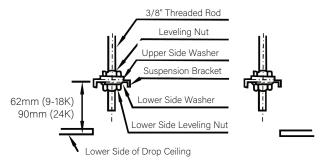
Installation Steps:

- 1. With the hanging bolts in place, slide 1x nut and washer to each bolt. Position the nuts slightly above the final resting place of the four suspension brackets Use tape to keep washer in place.
- 2. Align the 4 field-provided hanging bolts into the T-groove of the indoor unit's hanging bracket.
- 3. Carefully lift and suspend the indoor unit using 2 people or a mechanical lifting device.
- 4. Ensure the unit is perfectly level using a bubble level or built-in level indicator.

Assembly Notes:

Attach components in the following order:

- Nut (Upper)
- Gasket (Upper)
- Suspension Bracket
- Gasket (Lower)
- Nut (Lower)



Use an 3/8" locking nut to secure the final assembly. Fine-tune the adjustment until cassette is level. Tighten all nuts firmly to ensure a stable and vibration-free installation, then re-check for levelness.



If the unit is being installed in a location with a sheetrock (plasterboard) ceiling, it is recommended to provide an access panel at a suitable location. This will facilitate the final connection of refrigerant piping, condensate drain, and electrical wiring, and will also allow for future maintenance access. If installation of an access panel is not possible, ensure that all final connections are completed prior to installing the cassette cover panel. If the installation area where the cassette body will be located is >80°F & >80%RH, add a 1 cm insulation layer of polyethylene or similar material around the unit.

- Complete all piping and wiring connections before installing the panel.
- Verify the indoor unit and ceiling opening dimensions are correct prior to panel installation.
- Upon completion, seal all connection points gaps between the panel, ceiling and the indoor unit.

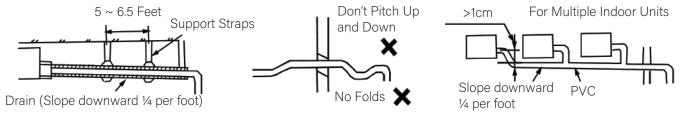


Indoor Unit Condensate Piping Connections

Q CAUTION:

Always follow installation manual during drainage pipe installation. Drain pipe must be properly insulated to prevent condensation.

- Insulate all drain piping and connections to the indoor unit to prevent dew formation and dripping.
- Maintain a continuous downward slope of >1/4 inch per foot (min, slope ratio of 1/50) with no dips, sags, or reverse slopes.
- Install support straps/brackets every 5 to 6.5 feet along horizontal runs to maintain proper slope and prevent sagging.
- Keep total horizontal pipe length under 65 feet.
- Follow the diagrams for correct drainage pipe routing and support methods.
- Maintain a gap of approximately 3/8 inch (10 mm) between parallel pipes if installed side-by-side.

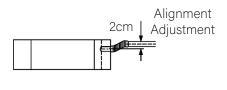


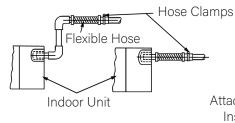
Drain Pipe and Insulation Material Requirements

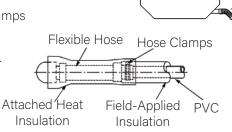
- Drain Pipe: Polyvinyl chloride (PVC) pipe with approximately 1-1/4 inch outer diameter (Approx. 32 mm)
- Heat Insulation: Foamed polyethylene insulation with minimum 3/8 inch (10 mm) thickness

Flexible Hose Installation

- · Measure the diameter of the hard pipe using a pipe cutter, and adjust the joining angle as needed.
- Extend the flexible hose to the required length without excessive deformation as shown in below illustration.
- Secure the flexible hose firmly using the provided hose band.
- Install the flexible hose in a horizontal orientation to ensure proper drainage. Maximum bending angle is 45°.







Connection Procedure

- Connect the transparent flexible hose to the polyvinyl chloride (PVC) drain pipe.
- Apply PVC adhesive to the connection point between drain pipe and flexible hose to ensure watertight seal.
- Apply the adhesive approximately 1.5 inches from the end of the PVC pipe, then insert it into the flexible hose.
- Allow at least 10 minutes for the adhesive to cure. Don't apply pressure to the joint during the drying period.

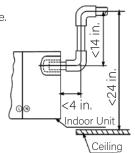
Heat Insulation

- Wrap the entire length of the flexible hose carefully with the provided heat insulation material, starting from the flexible hose and continuing to the indoor unit connection.
- Ensure there are no gaps or exposed sections that could cause condensation.
- · Use additional field-supplied insulation material if necessary to fully cover all piping and connections

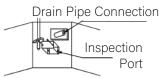
Upward Drainage Installation

- The maximum vertical rise of the drainage pipe should not exceed 14 inches.
- · The maximum total vertical distance from the indoor unit to the ceiling should not exceed 24 inches.
- Maintain a horizontal extension from the indoor unit drain outlet of less than 4 inches before rise.

After the system installation is complete, the condensate drain line must be checked for leaks and proper drainage. If a field-provided condensate pump has been installed, it must be checked to ensure proper operation. Pour water into the drain pan through the inspection port to confirm flow.



Bend 45° Max





Installation of Decorative Panel

9-18K cassette

Removal of Return Air Grille

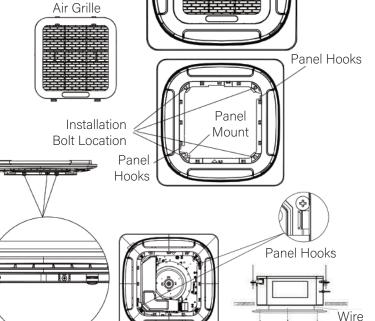
- 1. Rotate the two grille fasteners to the "OPEN" position.
- Loosen the screws and carefully remove the ventilation grille. The grille will remain suspended from the panel by the attached safety cords.

 Remove Return

Installation of the Panel

- 1. Use four washers and bolts to secure the panel to the ceiling base at the designated installation bolt holes.
- 2. Hang the two safety cables from the panel onto the provided panel hooks for support during installation.
- 3. Reinstall the ventilation grille by aligning it correctly, tightening the screws, and snapping it securely back into place.





24K cassette

Removal of Air-In Grille

Same as 9-18K Above.

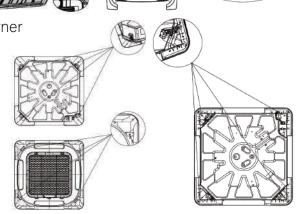
Removal of Installation Caps

 Remove the four installation caps located at each corner of the panel to expose the clamp mounting points.

Remove Return Air Grille

Installation of the Panel

- 1. Insert the four clamps into the hooks on the panel.
- 2. Tighten the four bolts to securely fasten the clamps and secure the panel to the ceiling base.
- 3. Reattach the four installation caps to their original positions at each corner of the panel.
- 4. Attach the panel's hanging rope (safety cord) onto the fixed bracket to prevent accidental detachment.



Rope

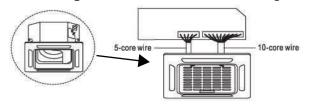
Wiring the Indoor Unit and the Decorative Panel

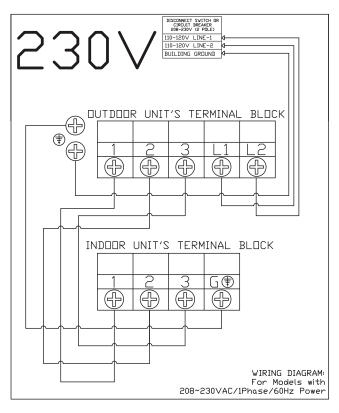
Color selection does not matter as much as matching number to number does. Consult the diagram affixed to the indoor and outdoor unit respectively for specific wiring instructions. There are 3 terminals (1, 2, 3) and ground (G). Do not mix up the wires between each ends. It is vital that the colors between the indoor and outdoor unit match for each terminal. A simplified wiring diagram is included to the right, and full diagram on the unit.

Panel Wiring

The panel's LED display board and louver swing motor are wired to the indoor unit main control board via 10-pin and 5-pin wires.

Consult **Page 56** for a detailed board diagram.





Cable Wire Specifications (For Common Configurations)

Pioneer CYT-24 Series Mini Split		9K	12K	18K	24K
			Section	nal Area (AW	(G)
	L2		14 AWG	12 AWG	12 AWG
Power Supply Cable	L1	14 AWG			
	(+)				
	3(L)				
Connection Cable for	2(N)	16 AWG	16 AWG	16 AWG	16 AWG
Communication Between	1(S)				
Indoor and Outdoor Units	(+)				

Consult the nameplate on the system for detailed electrical specifications. Confirm wiring on **Page 42**. Above power wire sizes assume largest allowable fuse.

230V require a <u>double-pole</u> breaker (tandem-type will <u>not</u> work)

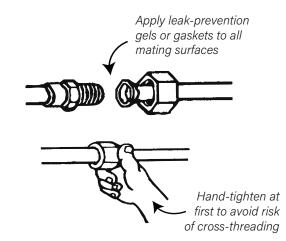




Connecting the Refrigerant Piping to the Indoor Unit

Once the copper piping kit coil is unwound, refer to the below instructions to proceed:

- Bring the ends of both the copper line and the indoor unit line together. Align the centers of the pipes that will be connected.
- 2. Remove the indoor unit piping cap, and check that no debris is inside. Some gas may be heard escaping, but it is dry nitrogen to keep lines clean.
- 3. Use any leak guard and/or flare sealers on the flares of the piping if available. Attach the flare nut and tighten as much as possible by hand. Torque correctly to the specifications found in the table below using two wrenches. Repeat the process for the other copper line.





TIGHTENING TORQUE FOR PROTECTION CAPS AND FLANGE CONNECTION

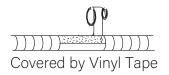
Pipe Diameter	Tightening Torque [N x m]	Tightening Torque (ft-lbf)	Corresponding Stress (using a 20 cm wrench)
Φ 1/4" (6.35 mm)	15 - 20	11 - 15	Wrist Strength
Φ 3/8" (9.52 mm)	31 - 35	23 - 26	Arm Strength
Φ 1/2" (Φ 12 mm)	45 - 50	33 - 37	Arm Strength
Φ 5/8" (15.88 mm)	60 - 65	44 - 48	Arm Strength

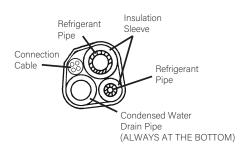
TIGHTENING TORQUE [N x m] (ft-lbf)					
Service Port Nut	[7 - 9] (5-7)				
Protection Caps	[25 - 30] (18-22)				

Wrapping the Lines and Sealing Air Gaps

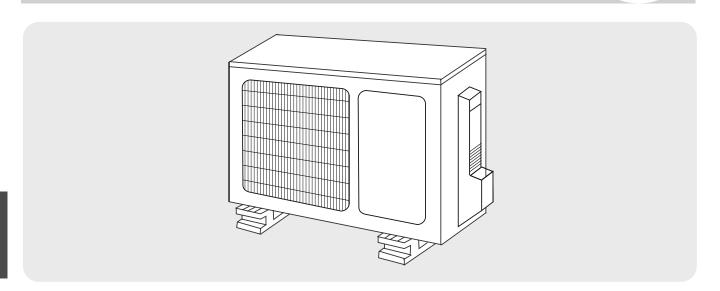
For finishing with the indoor unit, proceed as follows:

- 1. Arrange the pipes, cables, and drain hose well.
- 2. Lag the pipe joints with insulation material, and secure with vinyl tape as depicted in the figure.
- 3. Run the bound bundle through the wall hole, and be sure not to kink the drain pipe when binding.
- 4. Ensure that all connection points between the panel and the ceiling, as well as between the panel and the indoor unit, are properly sealed. Even small gaps can result in air or water leakage, or cause condensation to form.





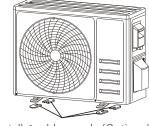




Mounting the Outdoor Unit to the Selected Location

The outdoor unit should be installed either on a pad or on a solid wall using suitable mounting brackets and fastened securely. Follow the procedure below before connecting any pipes or cables:

- Decide what the best position on the wall or on the ground is, and leave enough space to be able to carry out maintenance easily.
 Anchoring dimensions are provided on Page 54.
- If wall mounting, fasten the support brackets to the wall using hardware that is particularly suited for the type of wall. Use the appropriate amount of hardware for the application.
- The unit must be installed following all national regulations.

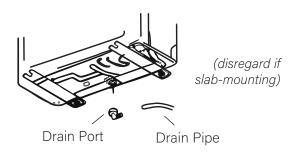


Install 4 rubber pads (Optional)

Outdoor Unit Condensate Water Drainage

The condensate water and the ice formed in the outdoor unit during heat mode can be directed away using the drain joint and drain pipe included with the system. This is optional and only needed if the default configuration of water drainage out from the port on the bottom side is not desired.

- 1. Fasten the drain port in the 1 inch port located in the part of the unit depicted in the diagram.
- 2. Connect the drain port and the drain pipe.
- 3. Ensure the condensate will drain to a suitable place.



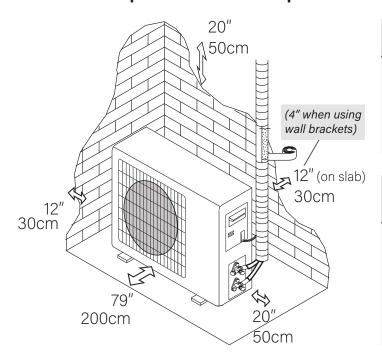


Outdoor Unit Installation Location Selection

Follow the below best practices for selecting an optimal space for installation the indoor unit:

- DO NOT install the unit near sources of heat, steam, or flammable gases.
- DO NOT install the system in areas prone to extreme winds or dust.
- DO NOT install the outdoor unit in an area that has many passersby.
- **DO** select a location where the air discharge and operating sound level will not disturb others.
- **DO** install the system in a shaded area or utilize a cover/sun protection that will not interfere with air flow. This will also protect the system from heavy rain or snow.
- **DO** install the unit in a safe and sturdy location.
- **DO** install rubber vibration absorbers if the system can induce vibrations in any structure.
- **DO** obey the following tolerances depicted in the illustration below to ensure air flow:

Minimum Required Installation Space



SPECIAL CONSIDERATIONS FOR EXTREME WEATHER CONDITIONS

If the unit is exposed to heavy wind: Install unit so that air outlet fan is at a 90° angle to the direction of the wind. If needed, use wind baffles or build a barrier in front of, but sufficiently away from, the unit to protect it from extremely heavy winds.

FOR BEST LONGEVITY AND PERFORMANCE IN PRECIPITATION/AIRFLOW/SALTY AIR

If the unit is frequently exposed to heavy rain or snow: Build a shelter above the unit to protect it from the rain or snow. Be careful not to obstruct air flow around the unit. If the unit is frequently exposed to salty air (seaside air): Use specifically approved anti-corrosion coating sprays onto the heat exchanger surface in order to resist corrosion.





BEFORE PERFORMING ANY ELECTRICAL WORK, **READ THESE REGULATIONS**

- 1. All wiring must comply with local and national electrical codes, and must be installed by a licensed electrician.
- 2. All electrical connections must be made according to the Electrical Connection Diagram located on the side panels of the indoor and outdoor units.
- 3. If there is a serious safety issue with the power supply, stop work immediately. Explain vour reasoning to the client, and suspend all installation of the unit until the safety issue is properly resolved.
- 4. Power voltage should be within 90-110% of rated voltage range. Insufficient power supply can cause electrical shock or fire.
- 5. Connect power through fixed wiring, install a surge protector*, and disconnect switch box. Use a dedicated circuit breaker with a capacity of 1.5 times the maximum current of the unit.
- 6. A properly rated HACR-type fuse or circuit breaker that disconnects all poles and has a contact separation of at least 1/8in (3mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
- 7. Only connect the unit to a dedicated individual branch circuit breaker. Do not connect another appliance to that same circuit.
- 8. Be sure to properly ground the air conditioner.
- 9. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
- 10. Do not let wires touch or rest against refrigerant tubing, the compressor, or any other moving parts within the unit.

*optional, highly recommended.

WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER SOURCE, OR SOURCES, TO THE SYSTEM.

1. Prepare the cable for connection:

USE THE RIGHT CABLE

- Outdoor Power Cable: THHN or THWN
- Signal Cable: TC-ER or better (AWG #16)

Minimum Cross-Sectional Area of Power and Signal Cables

North America

Circuit Breaker Size (A)	Wire Size (AWG)
10	18
13	16
15	14
20	12
30	10

INDOOR UNIT TERMINAL POSITION #1 connects. to OUTDOOR UNIT TERMINAL POSITION #1.

INDOOR UNIT TERMINAL POSITION #2 connects to OUTDOOR UNIT TERMINAL POSITION #2.

INDOOR UNIT TERMINAL POSITION #3 connects to OUTDOOR UNIT TERMINAL POSITION #3.

INDOOR UNIT TERMINAL POSITION "GROUND" connects to OUTDOOR UNIT GROUNDING LUG

Using wire strippers, strip the rubber jacket fromboth ends of cable to reveal about 40mm (1.5 in) of the wires inside. Strip the insulation from the ends of the wires. Using a wire crimper, crimp u-lugs on the ends of the wires. Note that some cables come with preinstalled u-lugs from factory.

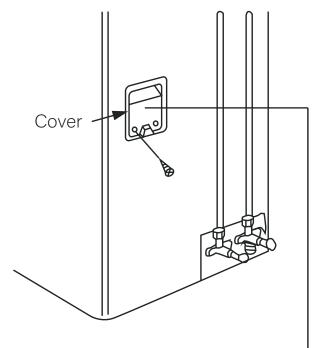
8

Power/Signal Electrical Wiring to the Outdoor Unit

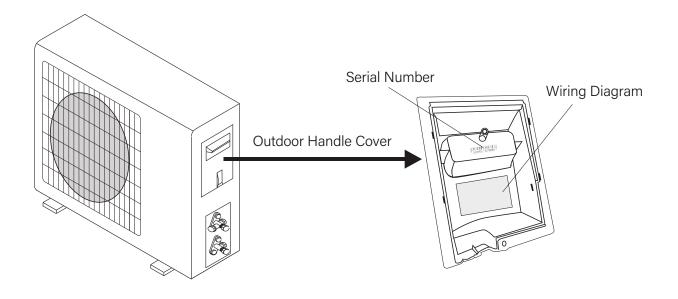
On the outdoor unit, the wiring diagram is located in the inner side of the handle cover.

The outside unit's terminal block is protected by an electrical wiring cover on the side of the unit. A comprehensive wiring diagram is printed on the inside of the wiring cover.

- 1. Unscrew and remove the handle on the right side plate of the outdoor unit.
- 2. Wire the system using the appropriate gauge wire found on page 38/42 and the wiring diagram found on the handle cover. See page 38/57 for more details.
- 3. Use proper flexible rain-tight conduit with appropriate size connectors.
- 4. Fasten the power connection wires into place using the supplied wire clamps.
- 5. Check the wiring against the diagram to ensure it is wired correctly. A proper ground must be established.
- 6. Rescrew and reinstall the cover handle.



Outdoor Unit Wiring Diagram is located on the inside of the wire cover on the outdoor unit.



Connection of the Refrigerant Piping

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 16 ft. Factory precharge is sufficient for supporting up to 25 ft of connected lineset. Piping should not be shorter than 10 ft in length. Refer to the table below for specifications on the maximum length and drop height of piping. If the factory precharge is modified, make a note of the charge modification amount on Page 59.

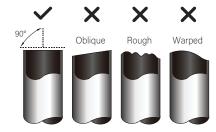
Pioneer CYT-24 Series Mini Split MODEL / Capacity (BTU/h)	9K BTU	12K BTU	18K BTU	24K BTU
Liquid Pipe Diameter	Φ 1/4" (6.35 mm)	Φ 1/4" (6.35 mm)	Φ 1/4" (6.35 mm)	Φ 1/4" (6.35 mm)
Gas Pipe Diameter	Φ 3/8" (9.52 mm)	Φ 3/8" (9.52 mm)	Φ 1/2" (12 mm)	Φ 5/8" (5.88 mm)
Length of Pipe with Standard Charge	25ft / 7.5m	25ft / 7.5m	25ft / 7.5m	25ft / 7.5m
Maximum Distance Between Indoor and Outdoor Unit	50ft / 15m	50ft / 15m	65ft / 20m	65ft / 20m
Additional Refrigerant Charge (For each add'l foot after 25 ft.)			loz/ft g/m	
Max. Difference in Level Between Indoor and Outdoor Unit	33ft / 10m	33ft / 10m	50ft / 15m	50ft / 15m
Type of Refrigerant		R4	54-B	

Connection Instructions - Refrigerant Piping

Step 1: Cut pipes (If cutting lineset shorter)*

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

- **1.** Measure the distance between the indoor and outdoor units.
- **2.** Using a rolling blade type pipe cutter, cut the pipe a little longer than the measured distance.
- **3.** Make sure that the pipe is cut at a perfect 90° angle. Refer below for bad cut examples:



*Most standard linesets are pre-flared. In case modifications are needed.

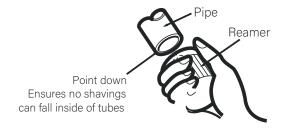
DO NOT DEFORM PIPE WHILE CUTTING

Be extra careful not to damage, kink, or deform the pipe while cutting. This will drastically reduce the efficiency and capacity of the unit and may cause internal damage.

Step 2: Remove any burrs carefully.

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed. Follow these steps for proper deburring:

- 1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
- **2.** Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.

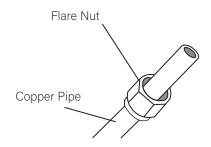




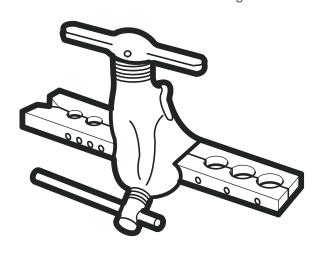
Step 3: Flare pipe ends

Proper flaring is essential to achieve an airtight seal.

- 1. After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
- 2. Sheath the pipe with insulating material.
- Place flare nuts on both ends of pipe. Make sure they are facing the correct direction, because they cannot be put on or have their direction chaged after flaring.

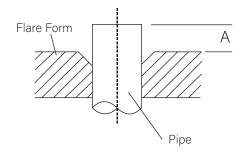


- 4. Remove PVC tape from ends of pipe when ready to perform flaring work.
- 5. Clamp flare form on the end of the pipe.
 The end of the pipe must extend beyond the edge of the flare form in accordance with the dimensions shown in the following table:



PIPING EXTENSION BEYOND FLARE FORM

Outer Diameter of	A (mm)			
Pipe (mm)	Min.	Max.		
Ø 6.35 (Ø 1/4")	0.7 (0.03")	1.3 (0.05")		
Ø 9.52 (Ø 3/8")	1.0 (0.04")	1.6 (0.06")		
Ø 12.7 (Ø 1/2")	1.0 (0.04")	1.8 (0.07")		
Ø 16 (Ø 5/8")	2.0 (0.08")	2.2 (0.09")		
Ø 19 (Ø 3/4")	2.0 (0.08")	2.4 (0.1")		

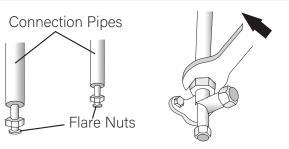


- 6. Place flaring tool onto the form.
- 7. Turn the handle of the flaring tool clockwise until the pipe is fully flared.
- 8. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and successful, even flaring.

Step 4: Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque, or to deform the piping in any way. One should first connect the low-pressure pipe, then the high-pressure pipe.

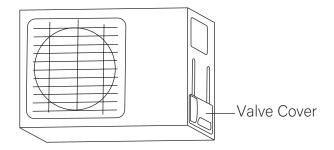
If provided by the supplier, apply leak guard material on all flared mating surfaces. Do <u>NOT</u> use any plumbing or putty sealants.





Instructions for Connecting Piping to Outdoor Unit

1. Unscrew the cover from the packed valve on the side of the outdoor unit.

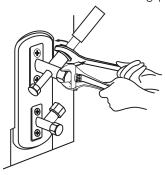


- 2. Remove protective caps from the valve ends.
- 3. Align flared pipe end with each valve, and tighten the flare nut as tightly as possible by hand.
- 4. Using a spanner, grab the body of the valve. Do not grab the nut that seals the service valve.

USE SPANNER TO GRAB THE BODY OF THE SERVICE VALVE

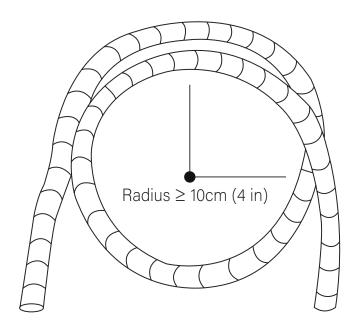
Torque from tightening the flare nut can snap off other parts of valve.

- 5. While firmly gripping the body of the valve, use a torque wrench to tighten the flare nut according to the correct torque values.
- 6. Loosen the flaring nut slightly, then tighten again.
- 7. Repeat Steps 3 to 6 for the remaining pipe.



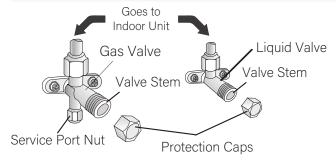
MINIMUM BEND RADIUS

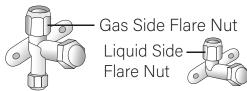
When bending connective refrigerant piping, the minimum bending radius is 10 cm (4").



DO NOT USE EXCESSIVE TORQUE

Excessive force can break the nut or damage the refrigerant piping. You must not exceed the torque requirements shown in the table shown on page 39.







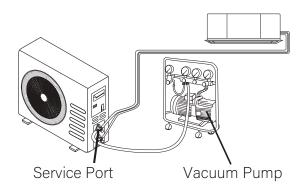
Air Evacuation and Bleeding the Circuit

The air and/or humidity left inside the refrigeration circuit can contaminate the refrigerant and cause abnormal spikes in pressure, leading to eventual compressor malfunction. Therefore, after having connected the indoor and outdoor units to create a closed system, it is necessary to bleed the air and humidity out of the circuit through the use of a vacuum pump.

Evacuation should be performed upon initial installation or when the unit is relocated. For first time installations, **do not** prematurely release the refrigerant prior to evacuation. Keep valve caps sealed.

BEFORE PERFORMING EVACUATION

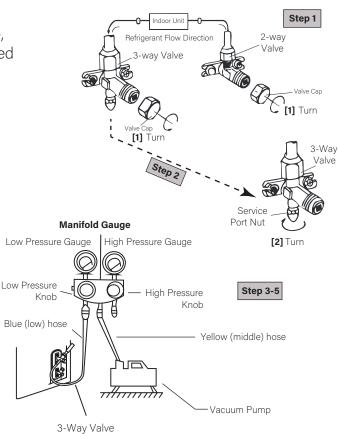
- Check to make sure that both high-pressure and low-pressure pipes between the indoor and outdoor units are connected properly in accordance with the "Refrigerant Piping Connection" section of this manual.
- Check to make sure all wiring is connected properly and is fully enclosed and insulated.



Evacuation Instructions

Before using a vacuum pump and manifold gauge, read their operation manuals to become familiarized with using them properly.

- 1) Remove the caps from the 2-way and 3-way valves (**do not** manipulate valves until Step 11).
- 2) Unscrew and remove the cap from the service port (see diagram on right side).
- 3) Connect the blue (low) hose of the manifold gauge to service port on the outdoor unit's 3-way valve (use an adapter if needed). Ensure that the pin <u>fully engages</u> the schrader valve.
- 4) Connect the yellow (middle) hose from the manifold gauge to the vacuum pump.
- 5) Open the low pressure knob of the <u>manifold</u> gauge. Keep the high pressure valve closed.



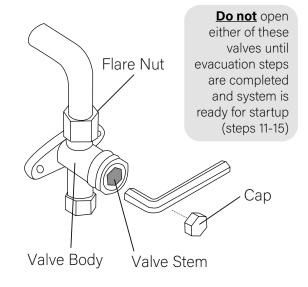
8

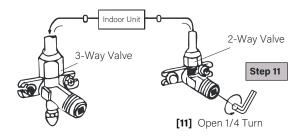
Evacuation Instructions (Cont'd)

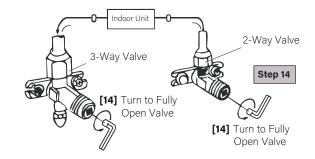
- 6. Turn on the vacuum pump to evacuate the system.
- Run the vacuum for at least 15 minutes, or until the Compound Meter reads -76cmHG (-100 kPa or -30 inHg). The vacuum reading should gradually lower.
- 8. Close the low pressure knob of the manifold gauge, and turn off the vacuum pump.
- 9. For best results, wait for at least 1 hour, then verify that there has been no rise in the vacuum reading.
- 10. If there is a rise in the system vacuum, refer to "Gas Leak Check" section for information on how to check for leaks. If no change in vacuum reading, unscrew the cap from the service valve (high pressure valve).
- 11. Insert the Allen wrench into the service valve (2-way valve) and open the valve by turning the wrench in a 1/4 counterclockwise turn. Wait and listen for gas to exit the system, then close the valve after 5 seconds. (If no sound is heard or change in reading occurs, refer to page 52.)
- 12. Watch the pressure gauge for a few minutes to make sure that there is no drop in pressure. The Gauge should now show a positive reading. From this point, it is best to do a leak check using soapy water spray.
- 13. If no leaks, remove the charge hose from the service port.
- 14. Using a hexagonal wrench, <u>fully open</u> both the high pressure and low pressure valves counterclockwise.
- 15. Tighten valve caps on all three valves (service port, high pressure, low pressure) by hand. Tighten further using a torque wrench if needed.

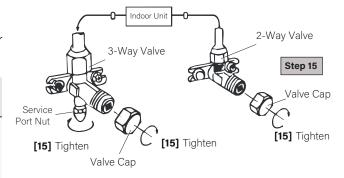
OPEN VALVE STEMS GENTLY

When opening valve stems, turn the supplied Allen wrench until the valve stem comes into contact with stopper. **Do not** try to force the valve to open further.



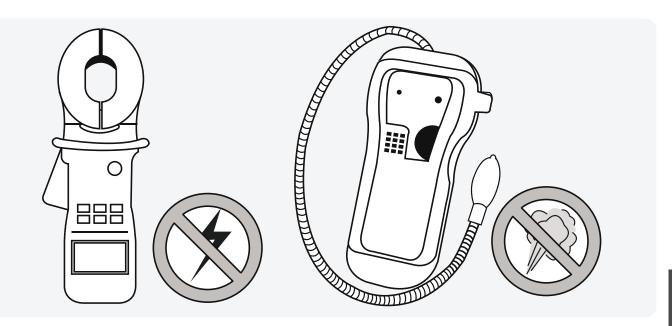






Electrical/Gas Leak Check and Test Run





ELECTRICAL SAFETY CHECKS

After installation, confirm that all electrical wiring is installed in accordance with local and national regulations, and according to the Installation Manual.

BEFORE TEST RUN

- Measure grounding resistance by visual detection or with a grounding resistance tester. Grounding resistance must be less than 4Ω.

Note: This may not be required in some locations.

DURING TEST RUN

- During the Test Run, use an electroprobe and and multi-meter to perform a comprehensive electrical leakage test.
- If electrical leakage is detected, turn off the unit immediately and call a licensed electrician to find and resolve the cause of the leakage.

Note: This may not be required in some locations.

WARNING - RISK OF ELECTRIC SHOCK

ALL WIRING MUST COMPLY WITH LOCAL AND NATIONAL ELECTRICAL CODES, AND MUST BE INSTALLED BY A LICENSED ELECTRICIAN.

GAS LEAK CHECKS

There are 2 methods to check for gas leakage:

Using a soft brush, apply soapy water or liquid detergent to all pipe connection points on the indoor unit and outdoor unit. The presence of bubbles indicates a leak.

▼ Leak Detector Method

If using leak detector, refer to the device's operation manual for proper usage instructions.

AFTER PERFORMING GAS LEAK CHECKS

After confirming that the all pipe connection points DO NOT leak, replace the valve cover on the outside unit.

Electrical/Gas Leak Check and Test Run



Test Run

BEFORE TEST RUN

Only perform a test run after the following steps have been completed:

☑ Electrical Safety Checks

Confirm that the unit's electrical system is safe and is operating properly.

Check all flare nut connections and confirm that the system is not leaking.

☑ Opened Valves

Confirm that both the gas and liquid valves (high/low) are 100% fully opened. 5

TEST RUN INSTRUCTIONS

The following test run should be performed for 30 minutes:

- **1.** Connect power to the unit.
- **2.** Press the ON/OFF button on the remote controller to turn it on.
- **3.** Press the MODE button to scroll through the following functions, one at a time:
- COOL Select lowest possible temperature
- HEAT Select highest possible temperature
- **4.** Let each function run for 5 minutes, and perform the following checks:

PASS/FAIL?

INO Electrical Leaks of Aphornial Noises	⊔ wa
☐ Unit is Properly Grounded	□ All

□ All Electrical Terminals Properly Covered

No Electrical Leaks or Abnormal Naisco

- ☐ Indoor and Outdoor Units Securely Installed
- □ All Pipe Connections Points Do Not Leak

	Water	Drains	From	Drain	Hose	Properly
--	-------	---------------	------	-------	------	-----------------

- □ All Piping is Properly Insulated
- □ Indoor Unit Responds to Remote Controller
- □ Indoor Unit Louvers Work Properly
- ☐ System Works in Both HEAT + COOL mode

AFTER TEST RUN COMPLETION

After the 10 boxes above have been checked as having PASSED, perform the following operation:

- 1. Using the remote control, return the system to a normal desired operating temperature.
- **2.** Using insulation tape, wrap the indoor unit refrigerant pipe connections that were left uncovered during the indoor unit installation process.

IF AMBIENT TEMPERATURES ARE TOO HIGH TO RUN A HEATING TEST:

If outside temperatures are too high to permit HEATING mode on the remote, do the following:

- 1. Turn the unit on and put it in heat mode using the emergency button as depicted on Page 8.
- 2. Run the heating mode test as normal, and turn the unit back off using the button when complete.

DOUBLE CHECK ALL PIPE CONNECTIONS

During operation, the pressure of the refrigerant circuit will increase. This may reveal leaks that were not present during your initial leak check. Take time during the Test Run to double-check that all copper pipe connection points are leak-free. Refer to the Leak Check page for instructions. Cooling mode pressures should be 120-155 PSI. Heating mode pressures should be 320-450 PSI.

Troubleshooting



MALFUNCTION	POSSIBLE CAUSE	S				
	There is a power failure/	There is a power failure/plug pulled out or tripped/wrong breaker (wrong wiring				
	The indoor/outdoor unit	The indoor/outdoor unit fan motor was damaged				
	There is a faulty compres	ssor or the	ermomagnetic circuit breaker			
If the appliance	There is a faulty protective	ve device	or fuses			
does not operate	The electrical connection	ns are loo	se			
or respond	The system has entered	a protecti	on mode			
			oltage or undervoltage protection			
	The TIMER-ON function	is active				
	The electronic control bo	ard was	damaged			
If there are strange odors.	The air filter is dirty					
If there's running water	. There was a backflow of	condens	ate water into the system's drain pan.			
If a fine mist is coming from the air outlet	This occurs when the air "COOLING" or "DEHUM		om becomes very cold, for example in ION/DRY" modes			
If strange noises are being emitted	This noise is made by the to variations in temperat	e expansi ure, and i	on or contraction of the front panel due f so, is normal			
	The temperature setting	is unsuita	able			
If the airflow is	The air conditioner intak	es and ou	ıtlets may be obstructed			
insufficient, and the	The air filter may be dirty					
air is not hot or cold	The fan speed may be se					
enough	There may be too many	There may be too many other heat sources in the room				
		n refrigerant, pressures should be checked				
If the appliance does no	+ -		ose enough to the indoor unit			
respond to commands	The patteries of remote of					
'	There are obstacles betw		ote control and indoor unit signal receiver			
If the display is off	The DISPLAY button has	s been pre	essed			
in the display is on	There has been a power	failure				
	Strange noises not due to	o expansi	on/contraction are heard during operation			
Switch off the air	The electronic control bo	ard is fau	ılty or malfunctioning			
conditioner immediately	Any fuses or switches are	e faulty o	e faulty or malfunctioning			
and cut off the power		ater or ob	pjects are heard inside the appliance			
supply in the event of	The cables or plugs have		• • • • • • • • • • • • • • • • • • • •			
	There are very strong odors being emitted from the appliance					
MOST COMMON	ERROR SIGNALS ON	THE D	ISPLAY			
	splay on the indoor unit may s					
Display Description o	·	Display				
	rature sensor fault	£8	Outdoor discharge temperature sensor fault			
	mperature sensor fault	<i>E9</i>	Outdoor IPM module fault			
	emperature sensor fault	ER	Outdoor current detection fault			
	stem leakage or fault	E0	Indoor ↔ Outdoor Unit Communication Fault			
	indoor fan motor	FY	Refrigerant Leak / Low Pressure Detected			
		EH				
E7 Outdoor air ter	Outdoor air temperature sensor fault		Outdoor suction temperature sensor fault			

Do not attempt to use system until error code is diagnosed and resolved. Forcing the system to run can cause irreversible damage.

Troubleshooting



*See Page 8

[1]

INDOOR
UNIT 1 2 3

OUTDOOR UNIT 1 2 3

[2]

Solutions to Commmon Issues and Scenarios

- Issue: The Indoor Air Handler Does Not Turn On.
 - Solution: Try the manual emergency button on the indoor unit, to rule out problems with the remote.*
 - Solution: Verify that the wire order is equal between indoor and outdoor units^[1]. Color order must match. Check for splices or damage on the control cable. To rule out variables, remove any accessorial items such as UV lights or condensate pumps until the problem is resolved.
 - Solution For **230V** systems: Use a multi-meter to check AC voltage across terminals L1-L2 on the **outdoor system**^[2](touch one probe to L1, the other probe goes on L2, do not measure each leg to ground). Verify whether the reading is between 208~253 VAC.
 - If the reading is between 208 and 253 VAC, measure whether the reading is the same across 2-3 on both the outdoor unit, and the indoor unit. All readings must match. The system must receive a full 230V reading in order to function.
 - **If the reading is 0 VAC**, then the system is not receiving proper power from the power source. Some common reasons are:
 - A fused disconnect is being used, but fuses are blown or not inserted properly.
 - The disconnect box bus-bar is in the OFF position.
 - A double-pole breaker is not being used. Single or tandem breakers will not work.

Issue: The pressure reading does not rise when releasing refrigerant during leak check.

- Solution: Verify that the gauge tube pin on the manifold gauge is fully engaging the outdoor unit service port's Schrader valve. A pin that is over or underexposed will not allow the gauge to access the refrigerant circuit, preventing pressure measurement and/or proper vacuuming. The depressor pin inside the hose connector is adjustable for proper Schrader valve engagement.
 - A telltale sign that this is happening is whether the gauge reading goes to instant vacuum when the pump is first turned on. This means only the gauge is being vacuumed.
 - If so, vacuuming will need to be re-performed, since only the gauge itself was vacuumed.

Issue: The system is not holding a vacuum.

- Solution: A leak in the gauge hoses is likely. Repair the leak and/or check the vacuum pump.
- Solution: Check the connection points for proper contact and torque and tighten if necessary.

· Issue: The indoor air handler is leaking water

- Solution: Verify that the indoor unit is both horizontally and vertically level.
- Solution: Check that the drain tube is at a continuous downward pitch.
 - Pour a cup of water over the indoor unit's coils so that it reaches the drain pan.
 - Verify that the water drains out of the tube freely. If it doesn't, find the cause and correct it.

Issue: The system indicates that a refrigerant leak is present.

• Solution: Cut off power to the system. Prepare a soapy water spray, and spray the connection points of the line set. The point where bubbles form is where the leak is located. Tighten the connection and re-test the system. Have the system re-charged only after the leak is repaired.

Issue: The fan runs in cooling mode but in heating mode there is weak or no airflow.

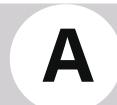
• Solution: Fan speed control is typically not available to the user in heating mode. If the coil is unable to heat up then the fan will not run at speed. This may indicate low refrigerant as well.

Troubleshooting



Full Error Codes List

EC Outdoor Unit Module Communication Fault EE Outdoor Unit EEPROM Fault EF Outdoor Unit DC Fan Motor Fault EH Outdoor Unit Suction Sensor Fault EP Outdoor Unit Compressor Casing Top Fault EU Outdoor Unit Voltage Sensor Fault Ej Outdoor Unit Central Coil Temperature Sensor Fault En Outdoor Unit Gas Pipe Temperature Sensor Fault Ey Outdoor Unit Liquid Pipe Temperature Sensor Fault FC High Power Limit/Frequency Reduction Protection FE Module/Compressor Phase Current Protection FF Module Temperature Frequency Reduction Protection FH Drive Limit/Frequency Reduction Protection FP Anti-Condensation Frequency Reduction Protection FU Anti-Freezing Frequency Reduction Protection FJ Discharge Protection Limit/Frequency Protection En Outdoor Unit Gas Pipe Temperature Sensor Fault Fn External AC Current Limit/Frequency Protection Ey Outdoor Unit Liquid Pipe Temperature Sensor Fault Hd Refrigerant Leakage Protection	Error Code	Code Interpretation	Error Code	Code Interpretation
E2 Indoor Fan Coil Temperature Sensor Fault E3 Outdoor Unit Fan Coil Temperature Sensor Fault F3 Outdoor Coil Temperature Sensor Fault Protection E4 Abnormal System Malfunction/Lack of Refrigerant E5 Model Configuration/Mismatch Error E6 Indoor Unit DC Fan Fault E7 Outdoor Unit DC Fan Fault E8 Outdoor Unit Discharge Temperature Sensor Fault E8 Outdoor Unit Discharge Temperature Sensor Fault E9 Outdoor Unit Immicrate Sensor Fault E9 Outdoor Unit Immicrate Sensor Fault E8 Outdoor Unit Immicrate Sensor Fault E9 Outdoor Unit Immicrate Sensor Fault E9 Outdoor Unit Immicrate Sensor Fault E9 Outdoor Unit Current Sensor Test Fault E0 Outdoor Unit Current Sensor Test Fault E1 Outdoor Unit Outs Sensor Fault E1 Outdoor Unit Outs Sensor Fault E2 Outdoor Unit Current Coil Temperature Sensor Fault E3 Outdoor Unit Current Coil Temperature Sensor Fault E7 Module Temperature Sensor Fault E9 Outdoor Unit Current Coil Temperature Sensor Fault E9 Outdoor Unit Current Current Temperature Sensor Fault E0 Outdoor Unit Current Temperature Sensor Fault	E0	Indoor ←→ Outdoor Communication Fault	F0	Infrared Sensor Fault
E3 Outdoor Unit Fan Coil Temperature Sensor Fault E4 Abnormal System Malfunction/Lack of Refrigerant E5 Model Configuration/Mismatch Error E6 Indoor Unit DC Fan Fault E7 Outdoor Unit DC Fan Fault E8 Outdoor Unit Discharge Temperature Sensor Fault E9 Outdoor Unit Discharge Temperature Sensor Fault E9 Outdoor Unit Discharge Temperature Sensor Fault EA Outdoor Unit Discharge Temperature Sensor Fault EA Outdoor Unit Current Sensor Test Fault EB Main PCB E0 Outdoor Unit Module Communication Fault EC Outdoor Unit Module Communication Fault EB Outdoor Unit DC Fan Motor Fault EF Outdoor Unit DC Fan Motor Fault EF Outdoor Unit Current Fenour Fault EF Module Temperature Frequency Reduction Protection EF Outdoor Unit Current Fenour Fault EF Module Temperature Frequency Reduction Protection EF Outdoor Unit Current Fenour Fault EP Outdoor Unit Current Fenour Fenou	E1	Indoor Room Temperature Sensor Fault	F1	Power Test Module Fault
E4	E2	Indoor Fan Coil Temperature Sensor Fault	F2	Discharge Temperature Sensor Fault Protection
E5 Model Configuration/Mismatch Error F5 PFC Protection	E3	Outdoor Unit Fan Coil Temperature Sensor Fault	F3	Outdoor Coil Temperature Sensor Fault Protection
F6	E4	Abnormal System Malfunction/Lack of Refrigerant	F4	Coling System Gas Flow Abnormality Protection
E7 Outdoor Unit Ambient Temperature Sensor Fault F7 IPM Module Temperature Protection E8 Outdoor Unit Discharge Temperature Sensor Fault F8 4-Way Reversing Valve Abnormality Protection E9 Outdoor Unit Current Sensor Test Fault F9 Module Test Circuit Temperature Fault EA Outdoor Unit Current Sensor Test Fault FA Compressor Phase Current Detection Fault ED Main PCB ←> LED Display Communication Fault FC High Power Limit/Frequency Reduction Protection EC Outdoor Unit Module Communication Fault FE Module/Compressor Phase Current Protection EE Outdoor Unit Dean Motor Fault FE Module/Compressor Phase Current Protection EF Outdoor Unit Suction Sensor Fault FF Module Temperature Frequency Reduction Protection EP Outdoor Unit Compressor Casing Top Fault FP Anti-Condensation Frequency Reduction Protection EU Outdoor Unit Voltage Sensor Fault FU Anti-Freezing Frequency Reduction Protection ED Outdoor Unit Central Coil Temperature Sensor Fault FU Anti-Freezing Frequency Reduction Protection ED Outdoor Unit Central Coil Temperature Sensor Fault </td <td>E5</td> <td>Model Configuration/Mismatch Error</td> <td>F5</td> <td>PFC Protection</td>	E5	Model Configuration/Mismatch Error	F5	PFC Protection
Dutdoor Unit Discharge Temperature Sensor Fault E9 Outdoor Unit IPM/Compressor Drive Abnormal Fault EA Outdoor Unit IPM/Compressor Drive Abnormal Fault EA Outdoor Unit Current Sensor Test Fault Eb Main PCB ←→ LED Display Communication Fault EC Outdoor Unit Module Communication Fault EC Outdoor Unit Module Communication Fault EF Outdoor Unit EEPROM Fault EF Module Temperature Prequency Reduction Protection EF Outdoor Unit DC Fan Motor Fault EF Module Temperature Frequency Reduction Protection EF Outdoor Unit Suction Sensor Fault EF Outdoor Unit Suction Sensor Fault EP Outdoor Unit Voltage Sensor Fault EP Outdoor Unit Central Coil Temperature Sensor Fault Ej Outdoor Unit Central Coil Temperature Sensor Fault En Outdoor Unit Gas Pipe Temperature Sensor Fault Ey Outdoor Unit Least Protection Ey Outdoor Unit Least Protection Ey Outdoor Unit Least Protection PO IPM Module Protection P1 Overvoltage/Undervoltage Protection P2 Overcurrent Protection P3 Other Protection P4 Excessive Outdoor Discharge Temperature Protection P5 Cool Mode Sub-cooling Preventative Protection P6 Cool Mode Overheating Preventative Protection P7 Heat Mode Overheating Preventative Protection P8 Outdoor Unit Over/Under Temperature Protection D0 Compressor Drive Abnormal Load Protection D0 Vercurrent Iprotection D0 Veropressor Fault (optional) D0 Compressor Drive Abnormal Load Protection D0 Verges or Fault (optional)	E6	Indoor Unit DC Fan Fault	F6	Compressor Lack of Phase/Anti-Phase Protection
E9 Outdoor Unit IPM/Compressor Drive Abnormal Fault EA Outdoor Unit Current Sensor Test Fault Eb Main PCB ←→ LED Display Communication Fault Eb Main PCB ←→ LED Display Communication Fault EC Outdoor Unit Module Communication Fault EF Outdoor Unit Module Communication Fault EF Outdoor Unit EEPROM Fault EF Outdoor Unit DC Fan Motor Fault EF Outdoor Unit Suction Sensor Fault EF Outdoor Unit Suction Sensor Fault EF Outdoor Unit Compressor Casing Top Fault EF Outdoor Unit Voltage Sensor Fault EF Outdoor Unit Voltage Sensor Fault EF Outdoor Unit Central Coil Temperature Sensor Fault EF Outdoor Unit Central Coil Temperature Sensor Fault EF Outdoor Unit Liquid Pipe Temperature Sensor Fault EF Outdoor Unit Liquid Pipe Temperature Sensor Fault FF Refrigerant Leak Sensor Abnormal Comm. Protection EF Outdoor Unit Liquid Protection FF Refrigerant Leak Sensor Abnormal Comm. Protection FF Refrigerant Leak Sensor Abnormal Comm. Protection FF Refrigerant Leak Sensor Abnormal Comm. Protection FF Refrigerant Deficiency Protection FF Refrigerant Defi	E7	Outdoor Unit Ambient Temperature Sensor Fault	F7	IPM Module Temperature Protection
EA Outdoor Unit Current Sensor Test Fault Eb Main PCB ← → LED Display Communication Fault EC Outdoor Unit Module Communication Fault EE Outdoor Unit EEPROM Fault EF Outdoor Unit DC Fan Motor Fault EH Outdoor Unit Suction Sensor Fault EP Outdoor Unit Compressor Casing Top Fault EP Outdoor Unit Voltage Sensor Fault EJ Outdoor Unit Central Coil Temperature Sensor Fault En Outdoor Unit Liquid Pipe Temperature Sensor Fault EXERTIAL AC Current Limit/Frequency Protection EN Refrigerant Leak Sensor Abnormal Comm. Protection For Refrigerant Deficiency Protection EN Refrigerant Deficiency Protection EN Refrigerant Deficiency Protection EN Overcurrent Protection EN Outdoor Discharge Temperature Protection EN Outdoor Unit Outdoor Discharge Temperature Protection EN Outdoor Unit Outdoor Discharge Temperature Protection EN Outdoor Unit Outdoor Unit Outdoor Discharge Temperature Protection EN Outdoor Unit Outdoor Un	E8	Outdoor Unit Discharge Temperature Sensor Fault	F8	4-Way Reversing Valve Abnormality Protection
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EE Outdoor Unit EEPROM Fault EF Module/Compressor Phase Current Protection EF Outdoor Unit DC Fan Motor Fault EH Outdoor Unit Suction Sensor Fault EP Outdoor Unit Compressor Casing Top Fault EU Outdoor Unit Voltage Sensor Fault EU Outdoor Unit Central Coil Temperature Sensor Fault En Outdoor Unit Central Coil Temperature Sensor Fault En Outdoor Unit Liquid Pipe Temperature Sensor Fault Ey Outdoor Unit De Totection Ey Outdoor Unit Liquid Pipe Temperature Sensor Fault Ey Refrigerant Leakage Protection Ey Refrigerant Leak Sensor Abnormal Comm. Protection For Refrigerant Deficiency Protection For Refrigerant Leak Sensor Fault (optional) For Cool Mode Sub-cooling Preventative Protection For PM2.5 Sensor Fault (optional) For Heat Mode Overheating Preventative Protection For Cool Mode Ove	Eb	Main PCB ←→ LED Display Communication Fault	Fb	Cooling/Heating Overload Limit Frequency Protection
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P5 Cool Mode Sub-cooling Preventative Protection bc PM2.5 Sensor Fault (optional) P6 Cool Mode Overheating Preventative Protection bj Humidity Sensor Fault (optional) P7 Heat Mode Overheating Preventative Protection bE C02 Sensor Fault (optional) P8 Outdoor Unit Over/Under Temperature Protection bd Fresh Air Fan Fault (optional) P9 Compressor Drive Abnormal Load Protection d4 Water Full Protection	P3	Other Protection	H2	Low-Pressure Switch Malfunction
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P7 Heat Mode Overheating Preventative Protection bE CO2 Sensor Fault (optional) P8 Outdoor Unit Over/Under Temperature Protection bd Fresh Air Fan Fault (optional) P9 Compressor Drive Abnormal Load Protection d4 Water Full Protection	P5	Cool Mode Sub-cooling Preventative Protection	bc	PM2.5 Sensor Fault (optional)
P8 Outdoor Unit Over/Under Temperature Protection bd Fresh Air Fan Fault (optional) P9 Compressor Drive Abnormal Load Protection d4 Water Full Protection	P6	Cool Mode Overheating Preventative Protection	bj	Humidity Sensor Fault (optional)
P9 Compressor Drive Abnormal Load Protection d4 Water Full Protection	P7	Heat Mode Overheating Preventative Protection	bE	CO2 Sensor Fault (optional)
	P8	Outdoor Unit Over/Under Temperature Protection	bd	Fresh Air Fan Fault (optional)
PA Preset Mode Conflict / IDU Topflow Comm. Fault d5 Access Control Protection	P9	Compressor Drive Abnormal Load Protection	d4	Water Full Protection
	PA	Preset Mode Conflict / IDU Topflow Comm. Fault	d5	Access Control Protection

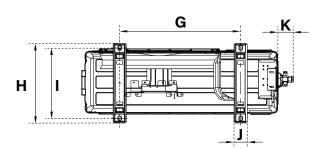


Anchoring the Outdoor Unit

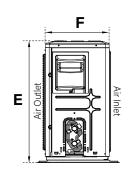
The outdoor unit can be anchored to the ground or to wall-mounted brackets. The following is a list of different outdoor unit sizes and the distance between their mounting feet. Prepare the installation base of the unit according to the dimensions found below:

Model	D	E	F	G	H	I	J	K
YN009GLSI24RPG	741 mm	551 mm	253 mm	434 mm	305 mm	285 mm	48 mm	58 mm
(9000 BTU - 230V)	29-1/8"	21-3/4"	10"	17-1/8"	12"	11-1/4"	1-7/8"	2-1/4"
YN012GLSI24RPG	741 mm	551 mm	253 mm	434 mm	305 mm	285 mm	48 mm	58 mm
(12000 BTU - 230V)	29-1/8"	21-3/4"	10"	17-1/8"	12"	11-1/4"	1-7/8"	2-1/4"
YN018GLSI24RPG	845 mm	699 mm	326 mm	586 mm	375 mm	348 mm	55 mm	55.9 mm
(18000 BTU - 230V)	33-1/4"	27-1/2"	12-7/8"	23-1/8"	14-3/4"	13-3/4"	2-1/8"	2-1/4"
YN024GLSI24RPG	910 mm	803 mm	359 mm	607 mm	421 mm	390 mm	60 mm	63 mm
(24000 BTU - 230V)	35-7/8"	31-5/8"	14-1/8"	23-7/8"	16-5/8"	15-3/8"	2-3/8"	2-1/2"

(SEE ADDENDUM MANUAL FOR OTHER DIAGRAMS, IF PAIRING WITH A MULTI-CIRCUIT OUTDOOR UNIT)



Valve Set



Underside View

Front View

Side View

(When mounting on slab, installation of drain joint and tubing shown on page 40 is not necessary.)

If installing the unit on the ground or on a concrete mounting platform, do the following:

- **1.** Mark the positions for four expansion bolts based on dimensions in the "Unit Mounting Dimensions" chart.
- 2. Pre-drill holes for expansion bolts.
- 3. Clean concrete dust away from holes.
- 4. Place a nut on the end of each expansion bolt.

- **5.** Hammer expansion bolts into each hole.
- **6.** Remove the nuts from expansion bolts, and place the outdoor unit onto the bolts.
- **7.** Put washers onto each expansion bolt, then replace each of the nuts.
- 8. Using a wrench, tighten each nut until snug.

WHEN DRILLING INTO CONCRETE, WEAR EYE PROTECTION AT ALL TIMES!



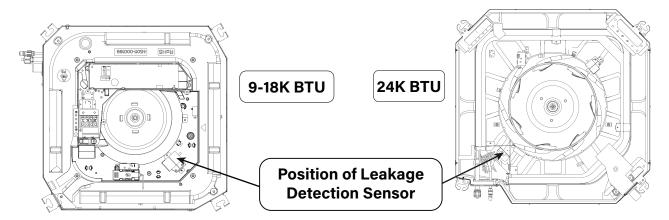
For Systems with Additional Leakage Sensor (If Applicable)

Important Notes:

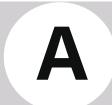
- The sensor is only used in certain specific installation scenarios that may call for an auxiliary refrigerant leak sensor to be installed. All indoor units possess leak sensing abilities, and only some installations require a separate sensor. The refrigerant sensor must be maintained only by qualified personnel. Only sensors specified by the manufacturer may be used as replacements.
- The refrigerant sensor has a design life of 15 years. It must be replaced within its service life.
- The sensor automatically monitors system operation. If refrigerant concentration exceeds the alarm threshold, the system will stop the compressor and start the circulation fan for safety.
- The alarm indicators for the refrigerant sensor are shown below:

Condition	Error Code
Refrigerant Leak Detected	Display "Hd"
Communication Error with Refrigerant Sensor	Display "Fd"

• The sensor's installation position is illustrated below. (Note: The actual location may vary depending on the model and cabinet design.)

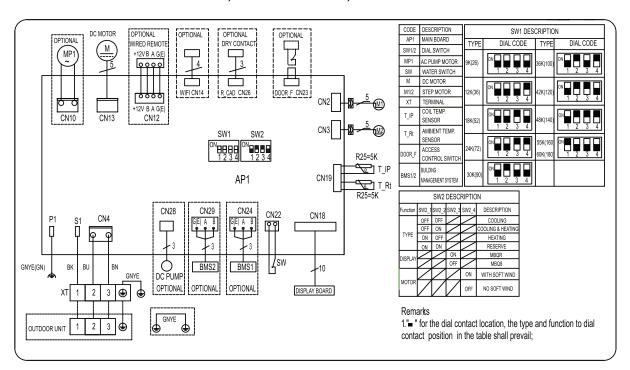


- The unit is equipped with a refrigerant leak detector for safety. The unit must remain electrically powered at all times after installation, except during servicing.
- Only manufacturer-approved sensors may be used for replacement.
- This unit includes a leak detection system. The system must remain powered at all times, except during service.

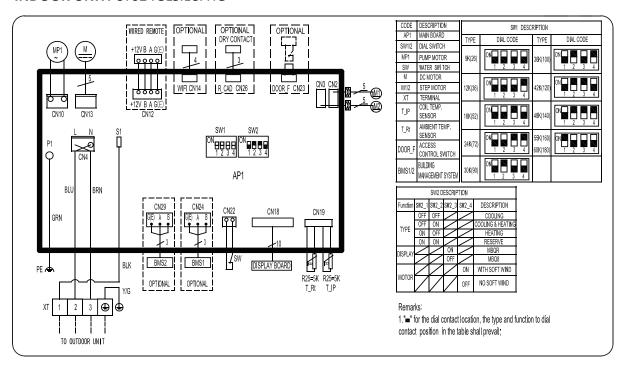


Indoor Air Handler Control Board Wiring Diagrams

INDOOR UNIT: CT009GLSILCFHG, CT012GLSILCFHG, CT018GLSILCFHG

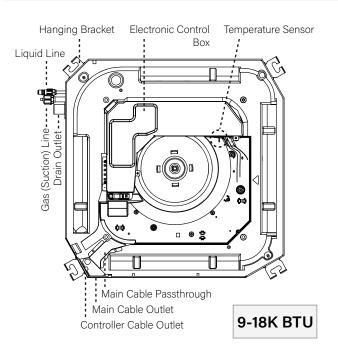


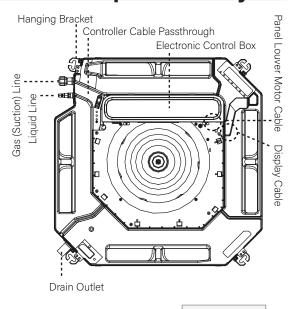
INDOOR UNIT: CT024GLSILCFHG





Indoor Air Handler Cassette Internal Components Layout

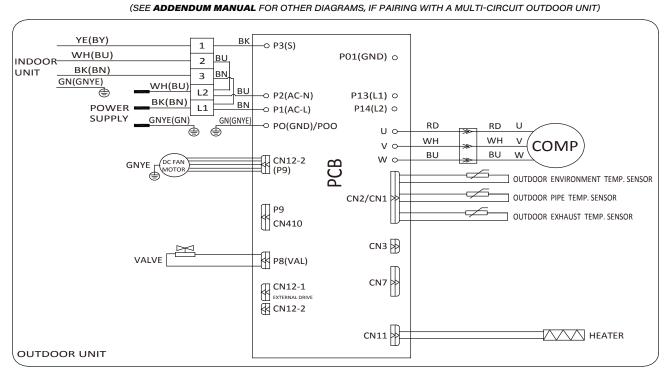




24K BTU

Outdoor Condensing Unit Control Board Wiring Diagram

OUTDOOR UNIT: YN009GLSI24RPG, YN012GLSI24RPG, YN018GLSI24RPG, YN024GLSI24RPG





Product Disposal Guidelines

This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. Do not dispose of this product as household waste or unsorted municipal waste.

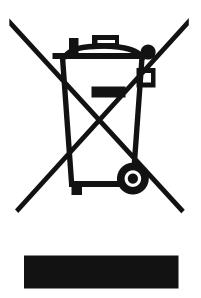
All refrigerant and oil must be removed prior to disposal as outlined within this manual.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at a designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer takes back the old appliance free of charge.
- The manufacturer takes back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

Special Notice

Disposing of this appliance improperly, or in other natural surroundings, endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain. Please follow proper disposal protocol.

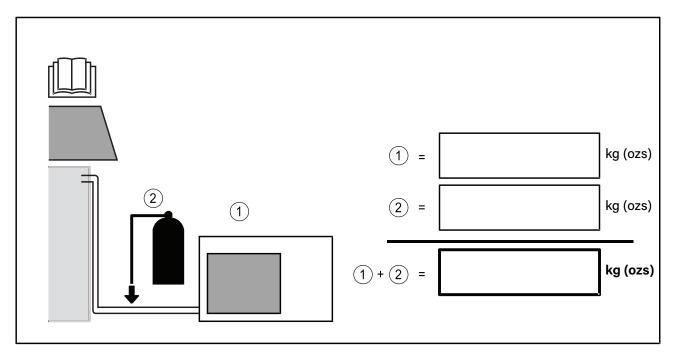




If Refrigerant Has Been Added to the System During Install

(For the Installer) Please fill in the following:

- 1) The factory refrigerant charge of the product (located on the outdoor unit nameplate).
- 2) The additional refrigerant charged into product.
- 1+2) The total refrigerant charge.



Instruct the user to retain this information for reference during future service and maintenance.

System Notes

The design and specifications of this product are subject to change without prior notice as development continues. Consult with the sales agency or manufacturer for details. Refer to the equipment nameplate for all other applicable specifications.



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Pioneer product line, parts, and supplies are available online for convenient ordering at: www.highseer.com www.pioneerminisplit.com

Scan the below code to visit our support page where you can find more installation materials:



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