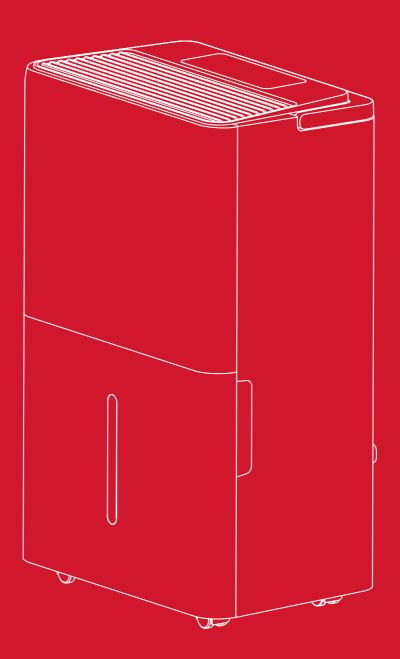
## TCL

## Hi! Let's Get Started.

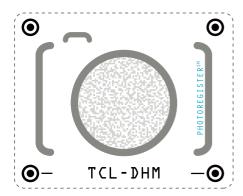


### **Table of Contents**

## **English**Register and Pr

Register and Protect Your Purchase	3
Important Safety Instructions	4
What's in the Box	8
Let's Get Started!	9
How to Control Your Dehumidifier	10
Troubleshooting	13
WiFi App Installation (WiFi Modules Only)	14
Warranty Information	17
Spanish	
Registre y proteja su compra	19
Instrucciones Importantes De Seguridad	20
Contenidos de la Caja	24
iComencemos!	25
Cómo Manejar su deshumidificador	26
Solución de Problemas	29
Instrucciones de la aplicación WiFi (Solo modelos con WiFi)	30
Información de garantía	33
French	
Enregistrez et prot gez votre achat	35
Consignes De Sécurité Importantes	36
Contenu de la boîte	40
C'est parti!	41
Comment régler votre déshumidificateur	42
Conseils de dépannage	45
Installation de l'application WiFi (Modèles WiFi seulement)	46
Informations de garantie	49

### Register and protect your purchase



### Register easily with your smartphone

Scan or text a photo of the camera icon to 71403

Or register online at register.tcl.com

Need help? Visit photoregister.com/help or text HELP to 71403

## Add a TCL Protection Plan when you register your product and be covered from life's mishaps

Thank you for choosing TCL. We want your ownership experience to bring you as much joy as the product you purchased does, so we're offering you a special price on TCL Protection Plans when you purchase during registration. Add a TCL Protection Plan within your first 30 days of ownership to receive the best value and we'll make sure nothing gets in the way of you enjoying your new product.

Benefits & Description	PROTECT	PLUS
Extended Manufacturer Coverage Extended parts & labor coverage for manufacturer defects.	Up To 4 Years	Up To 4 Years
Priority Service Free shipping and rapid turn-around time.	3-5 Days	3-5 Days
Product Replacement Free 1-time replacement if product cannot be fixed.	(+)	<b>(+)</b>
TCL Parts & Service  Genuine TCL parts & factory certified service.	<b>(+)</b>	<b>(+)</b>
No Deductible \$0 out of pocket expense.	<b>(+)</b>	<b>(+)</b>
Accidental Damage Protection  Coverage for drops, breaks and spills starts after 30 days.		<b>(+)</b>

\*Extended service plans (i.e., "Protect" and "Plus" plans) are only offered in the United States (US). All TCL products continue to offer a limited consumer warranty in both the US and Canada. Please refer to the warranty section in this guide for additional details on warranty information.

#### **IMPORTANT SAFETY INSTRUCTIONS**

Before installing and using your dehumidifier, please read this owner's manual carefully.

Store this manual in a safe place for future reference. Your safety and the safety of others is very important to us.

Please pay attention to all safety messages outlined in this owner's manual.

WARNING: To reduce the risk of fire, electrical shock or injury when using your dehumidifier, follow the following basic precautions:

#### **ELECTRICAL REQUIREMENTS**

The electrical ratings for your dehumidifier are listed on the model and serial number label located on the on the back side (when facing the front).

#### **REGISTER YOUR APPLIANCE**

You can register your appliance online by going to register.tcl.com

Be sure to retain your original sales receipt. A valid proof of purchase is required for all warranty claims.

	Document your model and serial numbers here:
Model #	Serial #
You can locate	your 20 digit serial number underneath the bar code (on the back side)

### WARNING

Specific electrical requirements are shown in the diagram below. Follow the requirements below for the type of plug on the power supply cord.

#### **Electrical Shock Hazard**

electrical shock.

Plug into a grounded 3 prong outlet.

Do not remove the ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or

#### **Wiring Requirements**

Power Supply Cord

PREFERRED GROUNDING METHO D

60Hz, 115V AC outlet protected by a 15 amp time delay fuse or circuit breaker.





Ensure proper ground exists before use.

#### **RECOMMENDED GROUND METHOD**

For your personal safety, this air conditioner must be grounded. This dehumidifer is equipped with a 3 prong power supply cord with a grounded plug. To minimize the possibility of electrical shock, the cord must be plugged into a 3 prong outlet and grounded in accordance with all local codes and ordinances. If a 3 prong outlet is not available, it is the customer's responsibility to have a properly grounded 3 prong outlet installed by a qualified electrician.

#### **FCC CAUTION**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help. The distance between user and device should be no less than 20cm.

### DO NOT RETURN TO STORE







### **INSTALLATION MANUAL---Important considerations**

When compared with other refrigerants, R32 is more environmentally friendly. Please use this product as instructed. This refrigerant is flammable and may combust under certain conditions, however when this product is used as directed these risks are significantly reduced. Always consult with a trained professional when maintaining or repairing an air conditioner.

### Warning

- Please read the manual before installing, using, or conducting maintenance.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- Be aware that refrigerants may not contain an odor.
- Do not pierce or burn the appliance.
- The appliance shall be stored in a room without continuously operating sources (for example: open flames, an operating ignition gas appliance or an operating electric heater).
- Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation
- Manual provided by the corresponding manufacturer and any non-professional is prohibited to maintain the air conditioner.
- It is necessary to comply with the provisions of gas-related federal, state, and local laws and regulations.
- It is necessary to clear away the refrigerant in the system when maintaining or recycling an air conditioner by a trained professional.









Warning: flammable & Dangerous

Read the user manual

Read the installation manual

Read the service manual

### **Important Considerations**

- The air conditioner you buy must be installed by professional personnel and the "Installation manual" is used only for the professional installation personnel!
- The installation specifications should be subject to our after-sale service regulations.
- When filling the flammable refrigerant, please use caution to avoid serious injury.
- A leak test must be done after the installation is completed.
- It is a must to perform the safety inspection before maintaining or repairing an air conditioner using flammable refrigerant in order to ensure that the fire risk is reduced to a minimum.
- Requirements for the total weight of filled refrigerant and the area of a room to be equipped with an air conditioner (are shown as in the following Tables GG.1 and GG.2)



### The maximum charge and the required minimum floor area

 $m1 = (4 m3) \times LFL$ ,  $m2 = (26 m3)) \times LFL$ ,  $m3 = (130 m3) \times LFL$ 

Where LFL is the lower flammable limit in kg/m3,R290 LFL is 0.038 kg/m3,R32 LFL is 0.038 kg/m3.

#### For the appliances with a charge amount m1 < M = m2:

The maximum charge in a room shall be in accordance with the following:mmax=  $2.5 \times (LFL)(5/4) \times h0 \times (A)1/2$ The required minimum floor area Amin to install an appliance with refrigerant charge M (kg) shall be in accordance with following: Amin =  $(M/(2.5 \times (LFL)(5/4) \times h0))$  2 Where:

mmax is the allowable maximum charge in a room, in kg;

M is the refrigerant charge amount in appliance, in kg;

Amin is the required minimum room area, in m2;

A is the room area, in m2;

LFL is the lower flammable limit, in kg/m3;

hO is the installation height of the appliance,in meters for calculating mmax or Amin, 1.8 m for wall mounted;



**WARNING** - Risk Of Fire. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.

WARNING - Risk Of Fire. Dispose Of Properly In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.

**WARNING** - Risk Of Fire. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must Be Followed.

**WARNING** - Risk of Fire due to Flammable Refrigerant Used. Follow Handling Instructions Carefully in Compliance with National Regulations.

**WARNING** – Risk Of Fire or Explosion – Store in a well ventilated room without continuously operating flames or other potential ignition.

**WARNING** - Risk Of Fire - Auxiliary devices which may be ignition sources shall not be installed in the ductwork, other than auxiliary devices listed for use with the specific appliance. See instructions.

**WARNING** - Risk of Fire - Store in a well ventilated room without continuously operating flames or other potential ignition sources Minimum room area (operating or storage), 4 m2 (43 ft2).

### When using electrical appliances, basic safety precautions should always be followed:

- DO NOT touch the appliance or the electrical plug with wet hands.
- · Check the household voltage to ensure it matches the appliance's specification.
- · Before operating, remove all packaging material and check for any damage that may have occurred during shipping.
- · DO NOT operate any product with a damaged cord or plug.
- · DO NOT use an extension cord with this appliance.
- DO NOT run power cord under carpeting, or cover it with rugs or runners, Keep the cord away from areas where it may be tripped over.
- · Always power off and unplug the appliance before emptying the water tank.
- · The water collected in the tank must be discarded. The water should never be used for drinking.
- · Always unplug the appliance and remove the water from the water tank before cleaning, servicing or relocating the unit.
- · Remove the power cord from the electrical receptacle by grasping and pulling on the power cord plug-end only, never pull the cord.
- · This appliance has been manufactured for use in domestic environments and must not be used for other purposes.
- · DO NOT use the product in areas where gasoline, paint or other flammable goods and objects are used or stored
- · This appliance is designed for indoor residential applications only. It should not be used for commercial or industrial applications.
- · DO NOT attempt to repair or adjust any electrical or mechanical functions of the appliance as this may cause danger and void the warranty.
- · DO NOT cover the air inlet or outlet on the appliance as this may cause the unit to fail.
- · DO NOT insert or allow objects to enter any ventilation or exhaust opening as this may damage the product and could cause electrical shock or fire.
- · DO NOT let children play with this appliance, packaging or included plastic bag.
- If the unit is damaged or it malfunctions, do not continue to operate it. Unplug the product from the electrical outlet. Refer to the troubleshooting section and contact the customer support center.
- · Always place the appliance on a leveled floor.
- · Never install the product near a bathtub or any water container.
- · Store in a dry area, away from direct sunlight, when not in use.
- This appliance and its packaging materials are not intended for use by persons (including children or elderly) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning the use of the appliance by a person responsible for their safety.
- · Always grip the top handle and keep the unit upright when transporting from room to room -DO NOT tilt the product on its side or upside-down.
- · If the appliance was transported tilted on its side, you must position it upright again and wait at least 6 hours before using it.

WARNING: To reduce the risk of fire or electric shock, do not use this appliance with any solid state speed control device.

#### Table GG.1 - Maximum charge (kg)

Category	fy LFL $f$				F	loor area (m	2)		
		(111)	4	7	10	15	20	30	50
		0,6	0,68	0,9	1,08	0,32	1,53	1,87	2,41
D.70	0.700	1	1,14	1,51	1,8	2,2	2,54	3,12	4,02
R32	R32 0,306	1,8	2,05	2,71	3,24	3,97	4,58	5,61	7,254
		2,2	2,5	3,31	3,96	4,85	5,6	6,86	8,85

#### Table GG.2 - Minimum room area (m2)

Category	LFL h 0 (kg/m <sub>3</sub> ) (m)				_	e amount (M um room are			
	(1.9/11.3/	()	1,224 kg	1,836 kg	2,448 kg	3,672 kg	4,896 kg	6,12 kg	7,956 kg
		0,6		29	51	116	206	321	543
R32	0.706	1		10	19	42	74	116	196
R3Z	0,306	1,8		3	6	13	23	36	60
		2,2		2	4	0	15	24	40

### **Installation Safety Principles**

1. Site Safety

Open Flames Prohibited



Ventilation Necessary



### 2. Operation Safety

Mind Static Electricity



Open Flames Prohibited

Must wear protective clothing and
anti-static gloves





Don't use mobile phone



### 3. Installation Safety

- Refrigerant Leak Detector
- Appropriate Installation Location



The left picture is the schematic diagram of a refrigerant leak detector.

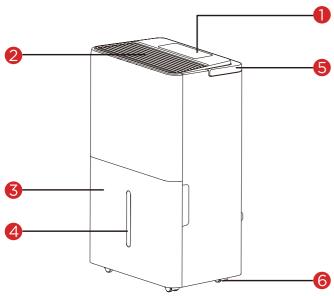
### Please note that:

- 1. The installation site should be in a well-ventilated area.
- 2. The sites for installing and maintaining an air conditioner using Refrigerant R32 should be free from open fire or welding, smoking, drying oven or any other heat source higher than 548°C which easily produces open fire.
- 3. When installing an air conditioner, it is necessary to take appropriate anti-static measures such as wear anti-static clothing and/or gloves.
- 4. Installation or maintenance location should not be surrounded by obstacles or close to any heat source, flammable, and/or explosive areas or objects.
- 5. If the product suers refrigerant leak during the installation, all personnel should go out till the refrigerant leaks completely for 15 minutes. If the product is damaged, a professional must carry such damages product back to the maintenance station. It is prohibited to weld the refrigerant pipe or conduct other operations on the contaminated site.
- 6. The air conditioner unit needs to sit on a flat even surface.
- 7. It is necessary to avoid the places where there are other electrical products, power switch plugs and sockets, kitchen cabinet, bed, sofa and other valuables directly under the lines on two sides of the indoor unit.
- 8. Any ventilation openings of unit should be free from obstructions.

### What's in the Box

Note: Some accessories are not in bucket, please find it in packaging.

NO.	APPEARANCE	PART NAME	QUANTITY
1		Pump Drain Hose (about 5m, 16.4ft) (PUMP MODEL ONLY)	1 set
2		Hooks	1 set



4	
5	
6	
7	
8	
0	
10	
11	
Note: III explana design a	tor

NO.	COMPONENT DESCRIPTION		
1	Control Panel		
2	Air Outlet		
3	Bucket		
4	Water Level View Window		
5	Handle		
6	Castor		
7	Air Intake Grill		
8	Power Cord		
9	Drain Port		
10	Holes of Hooks		
11	Pump Connector (Only on models with a pump)		

trations in this manual are for ry purposes only. Product d aesthetics may vary.

### Let's Get Started!

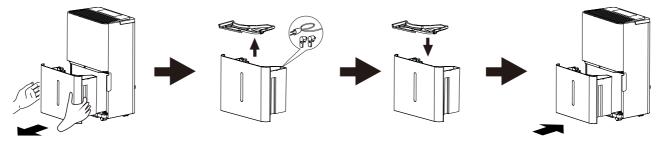
### **Installation & Assembly Instructions**

### Step 1: Installation

**Note:** Do not place your dehumidifier in any location that features permanent, intermittent, or risk of standing water to prevent damage to the unit and/or any persons.

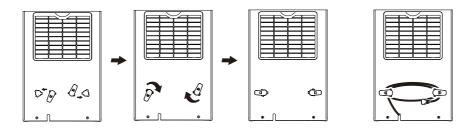
### **Preparation**

- 1. Remove the budget from the unit.
- 2. Remove the bucket's tank cover and take out the included accessories.
- 3. Put the bucket's tank cover back on.
- 4. Install the bucket into the main unit.



#### Install the hooks

Put the hooks like below fig, and put them in the holes, then turn round about 45°C.W.

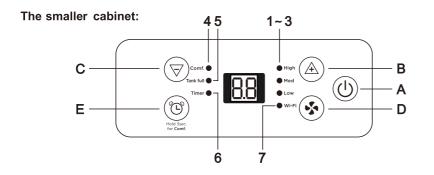


### Step 2: **Testing**

- Do not use outdoors.
- Place the unit on a smooth level surface.
- Allow at least 12 -18 inches of clearance on all sides of the unit.
- Place the unit in a space where the temperature will not fall below 41 degrees Fahrenheit.
- The dehumidifier must be operated in an enclosed area to be most effective, such as a basement.
- Close all doors, windows, and other outside openings to the room.

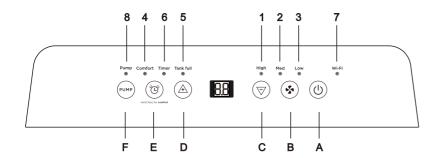
### **How to Control Your Dehumidifier**

All the basics you need to know!



A.On / Off button B.Increase button C.Decrease button D.Fan speed button E.Timer button 1.High speed symbol 2.Med speed symbol 3.Low speed symbol 4.Comfort symbol 5.Tank full symbol 6.Timer symbol 7.Wi-F i symbol \*

The bigger cabinet:



A.On / Off butto n B.Fan speed button C.Decrease button D.Increase button E.Timer button F.Pump button 1.High speed symbol 2.Med speed symbol 3.Low speed symbol 4.Comfort symbol 5.Tank full symbol 6.Timer symbol 7.Wi-Fi symbol\* 8.Pump symbol\*\*

Disclaimer: Pump and Wi-Fi features are only available on select models.

It is recommended to run the dehumidifier in Contentious mode for 24 hours for the first time. This will stabilize the humidity and ensure that the compressor will function properly.

- 1. Description Power On and Off Press the O once to turn on the appliance, push again to power off.
- 2. Comfort Mode Hold the (b) for 3 seconds and the "Comfort" or "Comf." symbol will turn on. In this setting, the humidity level will automatically be set according to the ambient temperature and cannot be changed. Please note the unit's fan speed will default to Low and cannot be adjusted.

To exit Comfort mode, press the 🕏 or hold the 🕲 for 3 seconds.

**3.** Timer - The timer can be used to delay the appliance start-up or shutdown.

**Start-up -** With the appliance off, press the v to enable this feature. Then press the A or v buttons to increase or decrease the timer in 30 minute increments. After 5 seconds of inactivity, the Timer symbol will light up and this feature will be active.

**Shutdown -** With the appliance on, press the 5 to enable this feature. Then press the 4 or 7 buttons to increase or decrease the timer in 30 minute increments. After 5 seconds of inactivity, the Timer symbol will light up and this feature will be active

**4. Filter -** Remove the filter from the back of the unit by using your thumbs to press down on the filter tabs directly above the filter. Clean the filter with warm, soapy water. Dry thoroughly before replacing the filter. Once the filter is completely dry, place the filter back in the unit.

Avoid contacting metal parts of the appliance to avoid possible cuts or risk of personal injury.



**5. Tank Full -** When the water bucket is full, the Tank Full symbol will light up and the compressor will turn off. The fan may continue to run for a few more minutes. Remove the bucket with both hands and empty. Do not place the bucket on the floor when it is full because the bottom is not flat.

**Cleaning the water tank -** It is recommended to clean the bucket the with a mild detergent every week to prevent the growth of mold, mildew, and bacteria. Once clean, completely dry the bucket and, using two hands, place it back inside the appliance.

### **Continuous Drain -**

A standard garden hose can be used for continuous gravity flow into a floor drain.

- 1. Unscrew the cap on the back of the unit.
- 2. Install a standard garden hose to the back of the unit, ensuring there are no kinks in the hose.
- **3.** Ensure that the dehumidifier is level, even a slight tilt can cause the water to drip down into the drain bucket and not through the garden hose.

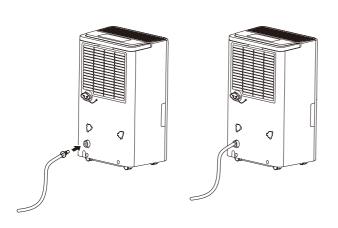




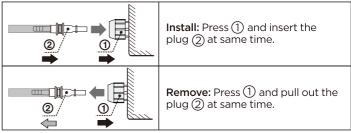
### For Model(s) with PUMP

1. **PUMP -** Enable this function for use with a drain hose. Connect the pump drain tube and adapter to the back of the unit. Press the PUMP button and verify the light next to the Pump symbol turns on.

Note: Water will still drain into the bucket but the pump will engage when the bucket is almost full.



**Note:** You **must** place the end of the drain hose down a drain or someplace where it can freely drain (bowls, buckets, etc. are not recommended as they can overflow).

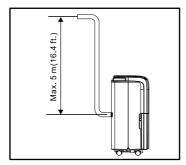


Warning

Do not pull the pipe ② or the plug rudely directly! Do not pull the pipe when using.

### **Attaching Pump Drain Tube -**

- 1. Push in on the outer ring of the pump connector on the back of the dehumidifier (See photo).
- 2. Slide the drain adapter into the opening and then release the outer ring of the pump connect.
- **3.** Gently pull the drain adapter to ensure it is locked into place.
- **4.** To remove the drain hose push in on the outer ring of the pump connector and pull on the drain tube connector.



#### **NOTE:**

After the pump has been activated, the pump will not begin removing water until the internal bucket is almost full and will continue removing water after this point until the pump mode is turned off.

Makes sure there are not kinks or knots in the hose.

If there is a full tank alarm, please clean the tank first before activating the pump.

#### **WARNING:**

Before the ambient temperature drops to  $32^{\circ}F(0^{\circ}C)$ , condensate remaining in the appliance must be emptied to avoid damage to the machine.

Make sure to clean the condensate channel every month to avoid damage to the pump by unplugging the device, emptying the bucket and ensuring no blockage in the pump drain port.



**Automatic Defrost -** When frost builds up on the evaporator coils, the compressor will stop and the fan will continue to run until the frost disappears. When the coils are completely defrosted, the compressor will automatically restart and dehumidify will resume. If the frost does not completely melt on its own, unplug the appliance overnight. Be sure to confirm the filter is clean before running again.

**Troubleshooting**Having trouble completing installation? Don't worry, it's usually an easy fix.

PROBLEM	POSSIBLE CAUSES	SOLUTIONS	
	The dehumidifier is unplugged.	Make sure the dehumidifier plug is pushed completely into the outlet.	
Dehumidifier does	The fuse is blown/circuit breaker is tripped	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.	
	Dehumidifier has reached its pre-set level or the bucket is full	The dehumidifier automatically turns off when either condition occurs. Change to a lower setting or empty the water bucket. The bucket must be replaced properly for the dehumidifier to operate.	
	Bucket is not in the proper position	The bucket must be in place and securely inserted for the dehumidifier to operate.	
	Power failure	• There is a protective time delay (up to 3 min.) to prevent tripping of the compressor overload. For this reason, the unit may not start normal dehumidification for 3 min. after it is powered back on.	
	Not enough time allowed for unit to remove moisture	When first installed, allow at least 24 hours to reach the desired dryness/humidity level.	
	Airflow is restricted	Make sure there are no curtains, blinds , or furniture blocking the front or back of the dehumidifier.	
	Dirty filter	Clean the filter. See the Cleaning and Care Section of the manual.	
Dehumidifier does not dry the air as it should	The Humidity Control may not be set low enough	For drier air, press the v button to lower the humidity setting percentage in the room set the dehumidifier to CO for maximum dehumidification.	
	Doors and windows may not be closed tightly	Check that all doors, windows, and other openings are securely closed.	
	Clothes dryer may be blowing moist air into the room	Install the dehumidifier away from the dryer. The dryer should be vented outside.	
	Room temperature is too low	• Moisture removal is best at higher room temperatures. Lower room temperatures will reduce the moisture removal rate. This model is designed to operate at temperatures above 41° F (5°C).	

If the following error code appears, contact the after-sales service department for inspection and repair.

CODE	DESCRIPTION	POSSIBLE CAUSES	SOLUTIONS
EH	Humidity sensor failure	Humidity sensor is damaged.	Connect customer service center.
E2	Temperature sensor failure	Temperature sensor is damaged.	Connect customer service center.
E3	Gas leakage	Gas is leak.	Connect customer service center.
		Didn't install the pump drainage kit before start pump function.	Install the pump drainage kit, before start pump function.
E5 Pump failure	Users use non-standard drainage pipes. (Manufacturer's original pipe)	Use the original pipe.	
		The pipe is not install correctly.	Follow the manual,re-install the pipe.



### WiFi App Installation

(for WiFi models only)

### **Step 1:** Download and Install the TCL Home App

Using the camera function on your smartphone, please scan the QR code below to be directed to the TCL Home page. If your phone does not have a QR scanner, download one from the app store or manually type in the URL below in your smartphone's web browser. Then, download and launch the app.









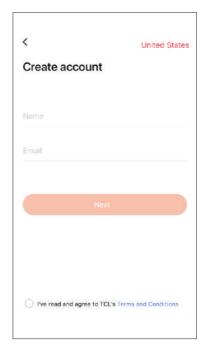
https://tcl.link/homeplusapp

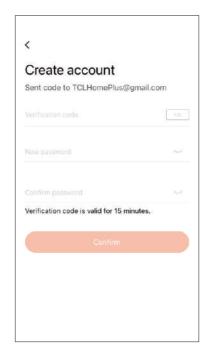
Note: The App only supports the 2.4 GHz WiFi channel (all routers have a 2.4 GHz band). Please connect to the 2.4 GHz band before you begin the app setup process.

### **Step 2: Create an Account**

Once you have opened the app, select "Create account." You will then be sent a verification code to your email. Input the code and continue.







### Step 3: Add Your Device

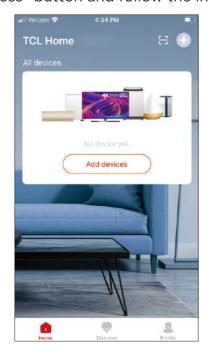
Reset Wi-Fi

There are two methods to reset the WIFI module

A: Press the "TIMER" button on the control panel 6 times within 4 seconds; B: Hold the "ON/OFF" button on the control panel about 5 seconds;

Please wait about 10 seconds, until the LED screen show "CF".

Select the "Add Devices" button and follow the in-app instructions to complete the setup.





### **Troubleshooting**

Having trouble completing installation? Don't worry, it's usually an easy fix.

PROBLEM	POSSIBLE CAUSES	SOLUTIONS	
TCL Home App	Wireless router may be too far from AC	Relocate wireless router closer to AC.	
loses connectivity to AC during setup	Network error	Restart wireless router, AC, and mobile device	
	Network error	Restart wireless router, AC, and mobile device	
TCL Home App cannot	App & AC are not on the same 2.4GHz channel	Confirm your device is connected to the 2.4GHz channel.	
find AC	Router blocking TCL Home App	Verify App is not being blocked by the router's firewall.	
	Incorrect WiFi Password	Reinput and verify WiFi password.	
Unable to find or connect to Wireless Network	App may need permission to location	Give TCL Home App permission to Location in phone settings.	



**FCC Caution** 

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.
- -The distance between user and device should be no less than 20cm.

### TCL NORTH AMERICA LIMITED PRODUCT WARRANTY

What your warranty covers: Defects in materials or workmanship to the original owner of this TCL product when purchased as new from an Authorized Dealer of TCL brand products and packaged with this warranty statement.

WARRANTY PERIOD (NON-COMMERCIAL USE):	WARRANTY PERIOD (COMMERCIAL USE):
Labor: Twelve (12) Months from the original date of purchase. Parts: Twelve (12) Months from the original date of purchase.	Labor: Six (6) Months from the original date of purchase. Parts: Six (6) Months from the original date of purchase.

Commercial Use includes, but is not limited to, the use of this product in a commercial or business environment, the use of this product in an institution or for institutional purposes, or for other commercial purposes including rental purposes.

Should your TCL device prove to be defective in material or workmanship under normal use during the warranty period listed above, effective from the date of original consumer purchase of the product, TCL North America at its sole discretion will, (1) pay an Authorized TCL Service Center for both labor charges and parts to repair your device, or (2) replace your device with a new or refurbished/recertified equivalent product. If repaired at an Authorized TCL Service Center, TCL is not responsible for the transportation costs to the Authorized TCL Service Center. However, TCL will pay for the return shipping. TCL will provide instructions for the packaging and shipping of the unit. Units that are improperly packed and damaged during shipping are not covered under this limited product warranty. This limited product warranty is good only to the original purchaser of the product and effective only when used in North America. You must have your original purchase receipt or proof of purchase (bill of sale or receipted invoice) which states the condition of the unit (new, used), the unit's date of purchase, place of purchase, and model/serial number.

HOW SERVICE IS HANDLED: Call 1-800-825-6747 and choose the appropriate prompt. Please have product type, model number, serial number, and ZIP code ready. Troubleshooting and prior approval from a TCL representative MUST occur before sending in your product for repair.

#### **Product Registration Information**

You can find the model number and serial number on a label on the back or side of the product. Register your product online at register.tcl.com.

NO OTHER WARRANTY IS APPLICABLE TO THIS PRODUCT. THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. SOME STATES AND/OR TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON THE LENGTH OF TIME AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU, THE ORIGINAL PURCHASER, SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR TERRITORY TO TERRITORY. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. PLEASE VISIT WWW.TCL.COM/US TO VIEW THE MOST CURRENT VERSION.

### THIS LIMITED PRODUCT WARRANTY DOES NOT APPLY TO:

- Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
- Failure of the product to perform due to wireless signal reception problems not caused by your unit, or due to power failures or interruptions or inadequate electrical service.
- Damage caused by transportation or handling, including damage during shipment from a Retailer (please contact your Retailer for assistance).
- 4. Damage caused to the product by accident, vermin, lightning, wind(s), fire, flood(s), or act(s) of God.
- Damage caused by operating the product in a corrosive or wet atmosphere.
- Repairs when your TCL product is used in other-than-normal, single-family
  household use, or contrary to the instructions described in the product
  User's Guide.
- Damage resulting from accident, alteration, misuse, abuse, neglect, insects, normal wear-and-tear, cosmetic damage, mishandling, power line

- surges, improper or faulty installation, or improper repair or maintenance.

  Improper repair includes the use of parts not approved or specified by TCL.
- Markings or images on the product's display panel.
- Normal maintenance as described in the User's Guide (including but not limited to cleaning or replacing filters, cleaning coils, or other normal maintenance).
- Use of accessories or components that are not compatible with this product.
- 11. Products with altered, missing, defaced, unreadable, or removed serial numbers.
- 12. Changes in the appearance of the product that do not affect product performance.
- ${\bf 13. \ \ Increases \ in \ utility \ costs \ and/or \ additional \ utility \ expenses.}$
- 14. Products purchased from non-authorized TCL resellers.
- 15. Products sold in any condition other than new from the original manufacturer or sold outside of North America.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

#### CONTACT INFORMATION:

TCL North America 1860 Compton Ave Corona, California 92881 1-800-825-6747 www.tcl.com/us

# TCL



Need more help? / ¿Necesitas más ayuda? / Besoin d'aide ?

support.tcl.com 1-800-825-6747

