

Troubleshooting

PROBLEM	SOLUTION
Beeping / Blinking Lights	<ol style="list-style-type: none"> 1) The steam tank or the extraction bottle is out of water <ul style="list-style-type: none"> ➤ Refill both tanks 2) The vacuum collection tank is full <ul style="list-style-type: none"> ➤ Empty and refill tank to proper levels 2) Extraction bottle is NOT attached correctly <ul style="list-style-type: none"> ➤ The fill cap should be facing forward ➤ Remove and replace extraction bottle ➤ Push down on the bottle to set it in place
No power	<ol style="list-style-type: none"> 1) Check master power switch on back of SeaHawk. 2) The SeaHawk should be the ONLY appliance plugged into the electrical outlet: <ul style="list-style-type: none"> ➤ Check the fuse box for tripped circuit breaker <p>If using an extension cord, it must meet the following requirements:</p> <ul style="list-style-type: none"> ➤ Use Minimum 12 gauge / 15AMP / 125V ➤ 25 ft. max length
No steam coming out of hose	<ol style="list-style-type: none"> 1) Is the orange indicator light still blinking <ul style="list-style-type: none"> ➤ It takes 8-10 for fully heat and be ready for use 2) Is the steam control adjustment knob turned to the closed position 3) Check the red lock on the hose handle
No response from buttons on hose handle	<ul style="list-style-type: none"> ➤ Reconnect the hose
During the warm-up phase the alarm signals	<p>The boiler has pulled all the water from the reservoir tank</p> <ul style="list-style-type: none"> ➤ Refill
Orange light is blinking	<ul style="list-style-type: none"> ➤ The orange light will blink indicating the boiler is heating ➤ It will stop when the boiler reaches max pressure ➤ It will blink during use
Vacuum power is insufficient	<p>Empty and replace water in vacuum collection tank</p> <ul style="list-style-type: none"> ➤ Check the hose and accessory connections ➤ Check the hose and accessories for particle blockage