

# TROUBLESHOOTING

PROBLEM	SOLUTION
Does not turn ON when the power button is pushed	<p><b>Check the Master Power Switch on the back of the EAGLE PLUS™.</b></p> <p>The EAGLE PLUS™ should be the ONLY appliance plugged into the electrical outlet:</p> <ul style="list-style-type: none"> <li>➤ Check the fuse box for tripped circuit breaker</li> <li>➤ Extension cord must meet the following requirements: <ul style="list-style-type: none"> <li>➤ <b>12-gauge 15AMP /125V rated or higher</b></li> </ul> </li> </ul>
Alarm is activated during warm-up	<p>Refill the steam reservoir tank.</p> <ul style="list-style-type: none"> <li>➤ Push the ON/OFF button on the console</li> </ul>
Alarm sounds	<p>The EAGLE PLUS™ is out of water:</p> <ul style="list-style-type: none"> <li>➤ Refill both the steam and extraction reservoir tanks</li> <li>➤ Push the ON/OFF button to reset</li> </ul>
No vacuum suction	<p>The collection tank is dirty or full.</p> <ul style="list-style-type: none"> <li>➤ Check hose for foreign objects</li> <li>➤ Check and replace filter</li> </ul>
No steam when squeezing trigger:	<p>Check the hose connection</p> <ul style="list-style-type: none"> <li>➤ Is the “lock” activated on the hose handle?</li> </ul>
Runs out of steam too fast	<p>Turn down the Steam Pressure to 2</p> <ul style="list-style-type: none"> <li>➤ Most steam cleaning should be performed on MEDIUM steam pressure.</li> </ul>
Error Codes: Will show on console screen	<p>01 – Refill Steam tank  02 – Refill Extraction tank  03 – Boiler did not refill  05 - Descale boiler  08 - Replace anti-scaling filter  10 – Service required</p>