Honeywell

Portable Evaporative Air Cooler
for Outdoor & Indoor Use

OWNER'S MANUAL
Read and save these instructions before use

Model: CO25AE

Power rating: 235 Watts
Voltage rating: 120 Volt AC, 60Hz

For product inquiries or support, visit www.honeywellaircoolers.com

Customer Support : 1-800-474-2147

Made in P.R.C.
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Read all instructions carefully before setting up and operating the cooler, and please keep this instruction manual for future reference. This manual is designed to provide you with important information needed to setup, operate, maintain, and troubleshoot your cooler. Failure to follow these instructions may damage and/or impair its operation and void the warranty.

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Congratulations on your purchase of this versatile Honeywell Evaporative Air Cooler. For optimum cooling from your cooler, fill the water tank to maximum level and load ice inside the ice compartment before you turn on your air cooler.

Cooler Location (Important - Please Read!)
Place the cooler in front of an open door or window. Ensure that there is adequate cross-ventilation in the room by leaving a door or window open opposite the cooler. Following these guideline will ensure your cooler will work as effectively as possible.

Not an Air Conditioner (Important - Please Read!)
The evaporative air cooler is not an air conditioner as it does not use a compressor or refrigerant gas. It should not be expected to cool as efficiently as a refrigerated air conditioner.
Energy Efficient, No Compressor

Honeywell Evaporative Air Coolers are built to maximize energy efficiency and keep costs low. Warm air is drawn into the cooler and enters the Honeycomb Cooling Media. Water pumped from the tank pours over the honeycomb media. As the warm air passes through the media, the water absorbs the heat, naturally cooling and humidifying the air. A fan propels the cooled air out into the room. This no-compressor system cools naturally, efficiently and inexpensively.
Indoor Use

The recommended maximum relative humidity level is 60% or less, which allows a noticeable temperature decrease. The temperature decrease will be greater in drier climates because higher evaporation occurs when the humidity is low.

The evaporative air cooler should not be used in enclosed spaces. It must be kept level and there must be water in the water tank. The room should have doors and windows opened to allow free air flow. The evaporative air cooler works best when placed near an open window, so that outside air is drawn into the evaporative air cooler, the air circulates in the room, then exits via the door. The maximum cooling effect is felt when a person is in the flow of air coming out of the evaporative air cooler.

The evaporative air cooler can also be used to humidify dry air during cool weather. To be used for humidification the windows and doors should be closed to allow the humidified air to accumulate.

NOTE (Important - Please Read!)

When the product is used for the first time the Honeycomb Cooling Media will have an odor which will dissipate in a few hours or so of initial use.
Read And Save These Instructions:

When using electrical appliances, basic safety precautions should always be followed:

- Your cooler runs on 120 Volt AC, 60 Hz current. Check the household voltage to ensure it matches the appliance's rate specification.
- Before operating the product remove it from its packaging and check that it is in good condition.
- DO NOT operate any product with a damaged cord or plug.
- DO NOT run power cord under carpeting, or cover it with rugs or runners. Keep the cord away from areas where it may be tripped over.
- Always unplug the product before refilling the water tank.
- Always unplug the appliance from the power source before cleaning, servicing or relocating the unit.
- Remove the power cord from the electrical receptacle by grasping and pulling on the power cord plug-end only, never pull the cord.
- DO NOT use the product in areas where gasoline, paint or other flammable goods and objects are stored.
- When using the "COOL" setting, check the water tank to ensure that it is full. Operation of this cooler on the "COOL" setting with an empty tank may result in damage to the water pump.
• DO NOT attempt to repair or adjust any electrical or mechanical functions of the cooler, as this may void the warranty.
• DO NOT cover the air inlet or outlet on the appliance as this may cause motor damage.
• DO NOT insert or allow objects to enter any ventilation or exhaust opening as this may damage the product and could cause an electrical shock or fire.
• DO NOT operate with the Honeycomb media removed as this will overload and damage the motor.
• DO NOT leave the operating appliance unattended for any extended period of time.
• DO NOT let children play with this appliance, packaging or plastic bags.
• If the unit is damaged or if it malfunctions, do not continue to use it. Refer to the Troubleshooting Guide (page 17) and contact the service center.
• Place the unit on a level floor.
• This product is not intended for use in wet or damp locations.
• DO NOT use in bathrooms. Never locate the product where it may fall into a bathtub or other water container.
• Store in a dry area when not in use.
• This appliance is not intended for use by persons (including children or elderly) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
• Always grip the side handles to move the cooler.
• Don't use indoor extension cords outside. Look for extension cords specifically marked for outdoor use. Look for extension cords that have a GFCI (Ground Fault Circuit Interrupter) built in.

• Make sure the amperage rating for the extension cord is higher than the amperage rating for the appliance. Check labels and owner's manuals on the appliance and the extension cord for amperage ratings.

• Power cords have to be contained. If they must run along the ground, make sure every inch of them is secured so they will not be tripped over.

• The wiring and connections must be waterproof. Be sure the connections (to the air cooler) never get wet. Your unit is waterproof, but everything attached to it must be waterproof, too.

• Set up your unit so it cannot be tripped over or wobble loose. It must rest on a solid support.
1 Control Panel
2 Side Handle
3 Horizontal Louvers
   (Manual Adjustment)
4 Left Side Panel
5 Power Cord & Plug
6 Casters
7 Ice Compartment Lid
8 Vertical Louvers
   (Automatic Movement with SWING)
9 Front Panel
10 Water Level Indicator
11 Remote Control
12 Remote Control Holder
13 Water Tank
14 Water Fill Door
15 Drain Plug
16 Rear Grill Removal Screws
17 Honeycomb Cooling Media

ACCESSORIES:
Remote Control (Batteries not included)
Control Panel

- **SPEED**
  - Natural
  - Breeze
  - Lo Med
  - Hi

- **SWING**

- **POWER**
  - Tank Empty

- **MODE**
  - Fan
  - Cool

- **TIMER**
  - 0.5hr
  - 1hr
  - 2hr
  - 4hr
Function Buttons

Power
Press the POWER button to turn the unit on. The cooler will start automatically at medium speed. After a few seconds the speed will switch to low. To turn the unit off, press the button again.

Speed
Press the 'SPEED' button repeatedly and the speed will change. The indicator light will show the selected speed. High (Hi), Medium(Med), Low(Lo) & Natural Breeze. In Natural Breeze mode the unit operates in a random cycle of a combination of OFF, LOW, MEDIUM and HIGH to simulate a natural breeze.

Mode
Press the ‘MODE’ button to switch the air cooler between FAN and COOL modes. Cool Mode: To begin cooling the desired area, press the MODE button. The indicator light on COOL will come on and the water pump will operate. You will feel the cooler air after the honeycomb media is completely wet. Fan Mode: To switch on the FAN only mode, press the MODE button again and the indicator light on FAN will come on.

Timer
Press the "TIMER" button until the indicator light comes on to your desired time. Once the set time has passed, the unit will automatically shut off. The Timer function allows you to program the unit for up to 7.5 hours of use.
Swing
Press the "SWING " button. The indicator light will come on and the louvers will begin to move from right to left automatically.
Manually adjust the horizontal louvers to change vertical airflow.

Low Water Alarm (Will activate in COOL Only mode)
The unit is equipped with a low water sensor. When water in the tank is below the minimum level, you will hear 10 beeps and the TANK EMPTY LED indicator will flash continuously. At the same time, the power to the pump inside the unit will be cut off to protect the life of the pump.
To disengage the alarm function, turn off the unit from the power outlet. Fill the tank with water above the minimum level and turn on the unit.
To turn off the alarm function and continue to use it in FAN mode, turn off the unit and turn the unit on. If COOL button is pressed again without filling the tank with water, low water alarm will activate again.
Remote Control

Power : On/ Off  
Speed : Low / Medium / High / Natural  
Mode : Controls cooling or fan option  
Swing : Controls the motion of the vertical louvers  
Timer : Controls timer function for automatic shut off

Remote Control (Batteries not included)

NOTE

- Open the battery compartment at the back of the remote control and insert two new AAA dry cell batteries. Care must be taken to insert the batteries according to the correct polarity (+ / −) markings shown inside the battery compartment.
- Always point the remote control signal transmitter towards the unit when operating.
- Make sure that the signal path is not obstructed.
- Remove the batteries if the unit is not going to be used for an extended period of time.
- Do not drop the remote control.
- Non-rechargeable batteries are not to be recharged.
- Do not mix different types of batteries such as alkaline, carbon-zinc, or rechargeable batteries.
- Do not mix old and new batteries.
- Exhausted batteries are to be removed from the product.
Room Cooling And Humidifying

When the Water Regulator is set to "MIN", the water pump distributes minimal amount of water to the Honeycomb Media. This results in less water evaporation and reduces cooling effect.

When the Water Regulator is set to "MAX", the water pump distributes the maximum amount of water to the Honeycomb Media. This results in maximum water evaporation and the cooling performance improves.
Filling With Water

Unplug the air cooler from power supply.

Check water level indicator located on the front of the unit to determine the level of water inside the water tank. The water tank of this cooler holds up to 6.6 gallons of water. Be sure water in the tank is always above the minimum water level mark.

To refill the water tank, open the Water Fill Door located below the left side panel and fill water to the Max Level, as indicated on the Water Level Indicator. Do not fill water above the Max water level mark.

For better cooling performance, it is recommended to put ice cubes inside the ice compartment located on the top of the cooler.

After refilling the water tank and loading ice, close the water fill door, connect the power supply and turn on.

Note:
Running the unit with inadequate water may cause pump failure.
Important

• The cooler is supplied with Honeycomb Cooling Media.
• The cleaning frequency for the Honeycomb Media depends on local air and water conditions. In areas where the mineral content of water is high, mineral deposits may build up on the Honeycomb Cooling Media and restrict air flow. Draining the water reservoir and refilling with fresh water at least once a week will help reduce mineral deposits. If mineral deposits remain on the Honeycomb Media, the Media should be removed and washed under fresh water. The Media should be cleaned every two months or sooner, depending on your needs.
• Do not run the unit in COOL mode with stale water in the tank. Empty the tank and refill it with fresh water if the water has been standing in the tank for an extended period of time.
• For best results, allow the Honeycomb Cooling Media to dry after each use by turning off the cool function 15 minutes before turning the unit off.

WARNING

• Before cleaning the unit, switch it to the "off" position and unplug from the power socket.
• To clean the outside, use a damp cloth to remove dirt and dust.
• Never use corrosive elements or any chemicals to clean this product.
• When the product is not in use, store the unit in a dry place out of direct sunlight.
Draining and Cleaning The Water Tank

- Turn the power “off” and disconnect the air cooler from the power supply.
- Move the unit to a location where it can be drained.
- Remove the drain plug and allow the tank to empty (#15 on Page 8).
- Refill the water tank up to the maximum level with clean water and drain it completely.
- Fill water tank and rinse at least 2-3 times before use.
- After cleaning ensure that the drain plug is back in place.
- Plug into the power supply and turn on unit.

Cleaning The Honeycomb Cooling Media

- Turn off the unit, and unplug the power cord from wall outlet.
- Rotate the unit facing the back panel, and locate the Rear Grill Removal Screws (#16 on Page 8). Remove the 4 screws with a screwdriver.
- Pull the rear grill panel, until it is completely removed.
- The Honeycomb cooling media can now be seen. Clean honeycomb with clean cloth to remove all the dust & dirt particles.
- Once cleaning is finished, reassemble the unit.
- Plug into the power supply and turn on unit.

The air cooler is now ready to be used. This cleaning process should be repeated monthly to maintain the integrity of the unit and to remove particles filtered from the air.
<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>No discharge of air</td>
<td>Cord is not plugged in.</td>
<td>Make sure power cord is plugged in and the supply switch is on.</td>
</tr>
<tr>
<td></td>
<td>Power is not on.</td>
<td>Turn the unit ON by pressing button on the control panel.</td>
</tr>
<tr>
<td>Not Cooling / Unit is making noise</td>
<td>Pump is not turned ON.</td>
<td>On Control Panel, turn COOL FUNCTION to “ON”.</td>
</tr>
<tr>
<td></td>
<td>Low or no water in tank, when COOL is selected.</td>
<td>Refill water tank.</td>
</tr>
<tr>
<td></td>
<td>Damaged Pump or Calcium deposits on blower.</td>
<td>Contact service center.</td>
</tr>
<tr>
<td>Odors</td>
<td>When the Cooler is new.</td>
<td>When the unit is used for the first time, the Honeycomb Cooling Media will have an odor, which will dissipate within a few hours of initial use.</td>
</tr>
<tr>
<td></td>
<td>If the Cooler has been used.</td>
<td>There may be an algae issue. Replace the Honeycomb Cooling Media.</td>
</tr>
</tbody>
</table>

Customer Support: 1-800-474-2147
<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>The unit does not respond to remote control</td>
<td>Remote control batteries.</td>
<td>Check batteries. Replace if needed. Try to operate using the control panel.</td>
</tr>
<tr>
<td></td>
<td>Damaged PCB.</td>
<td>Try with remote control. If the unit responds, PCB board fasteners may be loose. Contact service center.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If neither remote control nor control panel works, PCB board may be damaged. Contact service center.</td>
</tr>
</tbody>
</table>
## TECHNICAL SPECIFICATIONS

### MODEL NO. CO25AE

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voltage</td>
<td>120 V</td>
</tr>
<tr>
<td>Frequency</td>
<td>60 Hz</td>
</tr>
<tr>
<td>Ampere</td>
<td>2.1A</td>
</tr>
<tr>
<td>Wattage</td>
<td>235 Watts</td>
</tr>
<tr>
<td>Water Tank Capacity</td>
<td>6.6 Gallons</td>
</tr>
<tr>
<td>Cooling Media</td>
<td>Honeycomb</td>
</tr>
<tr>
<td>Product Dimension (inches)</td>
<td>18.9 (W) x 14.6 (D) x 33.4 (H)</td>
</tr>
<tr>
<td>Net Weight</td>
<td>25.8 lbs</td>
</tr>
</tbody>
</table>

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### Electrical Wiring Diagram

[Diagram of Electrical Wiring Diagram]

- **PCB**
  - **ACL(COM)**
  - **ACN(COM)**
- **Pump**
- **Swing Motor**
- **Motor**
- **Float Switch**

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120 V 60 Hz
1-YEAR LIMITED WARRANTY

Read all the instructions before attempting to use this product.

This 1 year limited warranty applies to repair or replacement product found to be defective in material or workmanship.

A. This warranty does not apply to any damage resulting from commercial, abusive, unreasonable use or supplemental damage. Defects that are the result of normal wear and tear will not be considered manufacturing defects under this warranty.

JMA NORTH AMERICA LLC IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an applied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction. This warranty applies only to the original purchaser of this product from the original date of purchase.

B. At its option, JMA NORTH AMERICA LLC will repair or replace this product if it is found to be defective in material or workmanship.

C. This warranty does not cover damage resulting from any unauthorized attempts to repair or from any use not in accordance with the instruction manual.
D. Please read the Instruction Manual carefully before setting up or using this product. If you believe this product to be suffering from a manufacturing fault, or if you have inquiries about this product, please contact our Customer Support:

CUSTOMER SUPPORT
JMA North America LLC
Ramsey, New Jersey, 07446.
Phone : 1-800-474-2147
Email : info@jmana.us

When contacting our Customer Support, please have the information below along with the proof of purchase. All warranty requests must be accompanied by a proof of purchase, which is a copy of the original receipt.

Model : .......................................................................................................................
Date of purchase: .......................................................................................................................
Purchased from : .......................................................................................................................